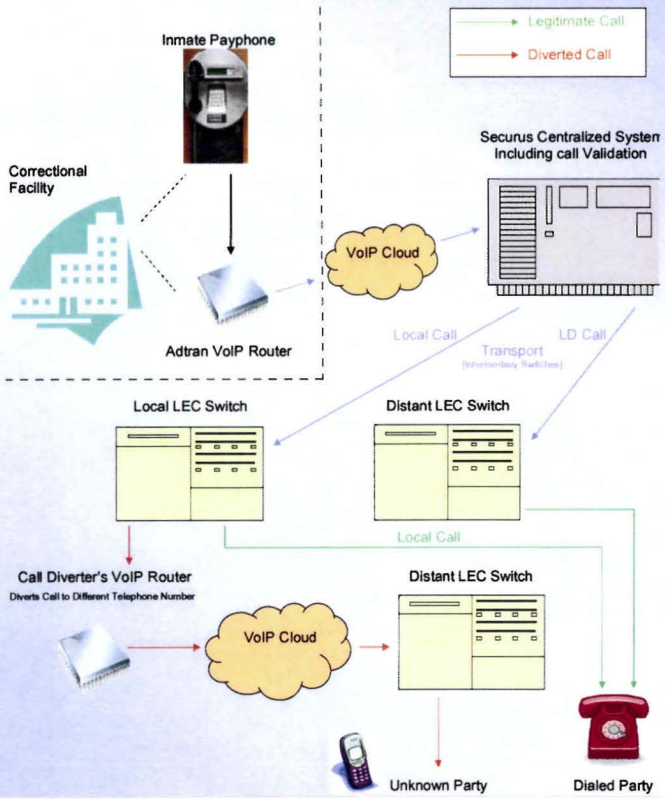
SECURUS TECHNOLOGIES

Securus Technologies

- Provides Service to 2,200 Facilities via Public Contract (State, County and Local Jails)
- Service provided in 45 States, D.C., and Canada
- Provides inmate calling service with safety, security and investigative features critical to correctional facilities
- As recognized in the *Dial Around* docket, and for safety and security, Securus Inmate Services are permitted to block dial-around and forwarded calls

SCP Centralized System Path of an Inmate Call



Legitimate Inmate Call	Diverted Inmate Call
✓ Terminating number is validated in LIDB	X False local number is queried in LIDB
✓ Name and address of terminating number is generally known • LIDB is real-time query in industry-standard database	X False local number is queried in LIDB ○ Commercial databases (*e.g.*, LSSi) not real-time database or industry-standard
✓ OCN of carrier serving called party is known • Enables blocking calls to cell phones where required (*e.g.*, FL DOC)	X OCN of transport provider is known ○ Prevents blocking calls to cell phones, hindering contract compliance
✓ Service provider is certificated carrier holding public contract after bid • States require certificate as OSP, LD reseller, or LEC	X Call diverter registers as "interconnected VoIP" (if at all) and does not hold public contract ○ Call diversion cannot satisfy VoIP definition in 47 C.F.R. § 9.3
✓ Service provider must block calls to protected persons and to persons whom inmates are prohibited from calling	X Call diverters enable inmates to complete calls to prohibited numbers

Securus' correctional authority clients discovered the call diversion scheme and demanded that it be blocked.

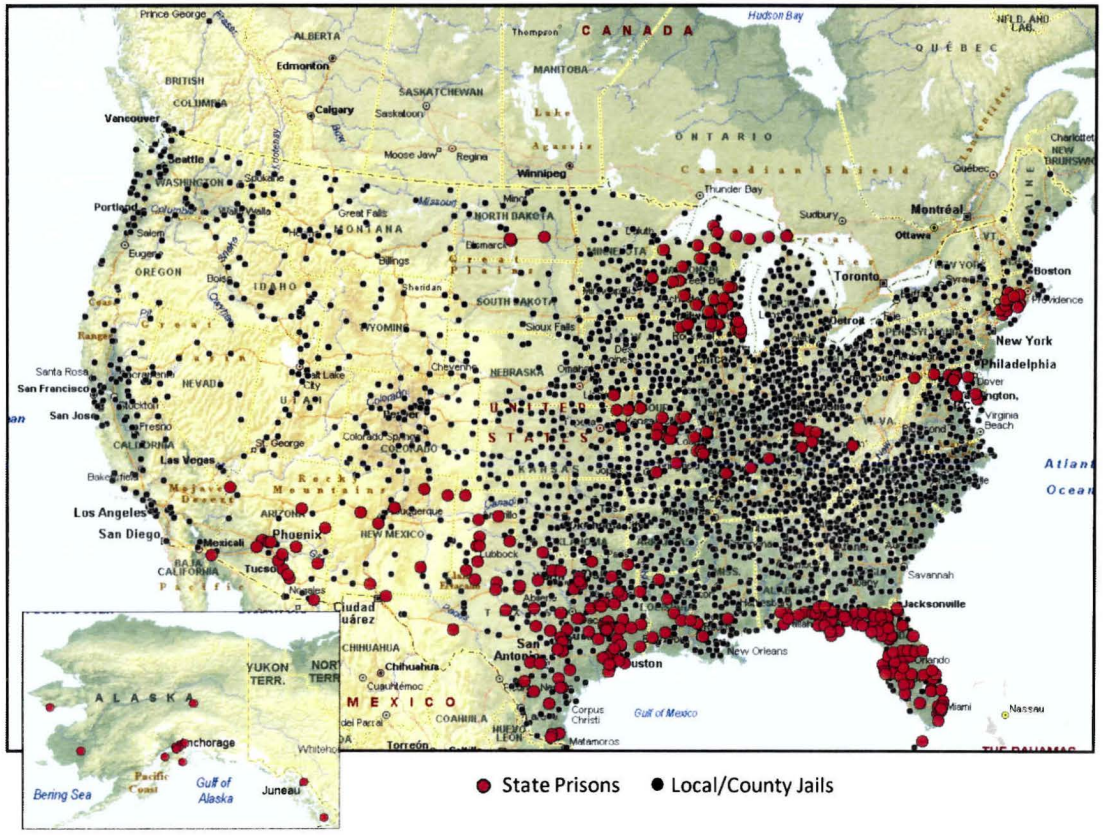
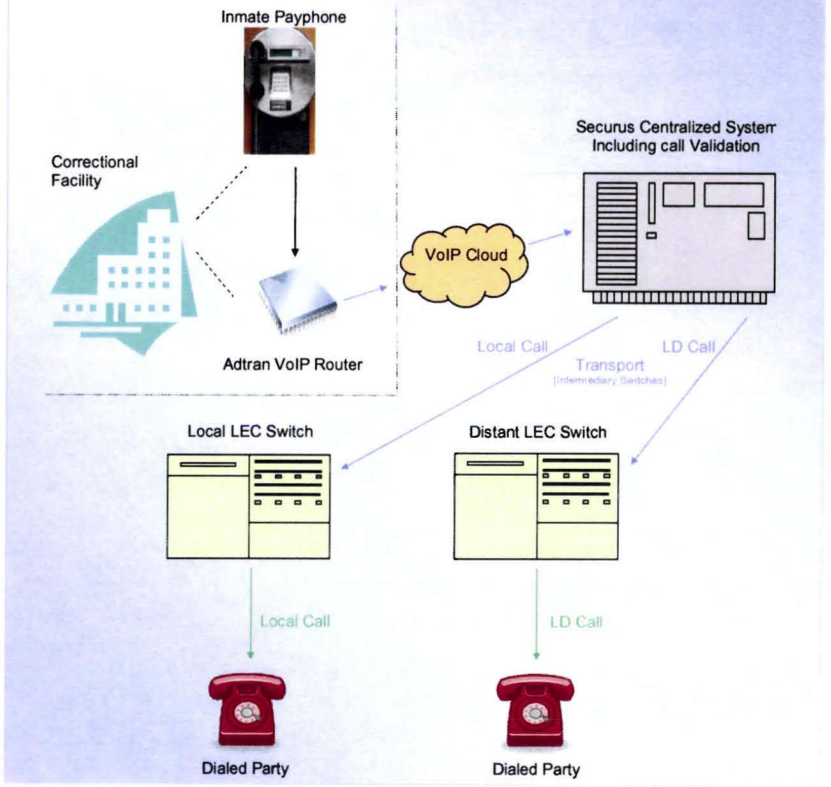
SECURUS TECHNOLOGIES

April 2012

Securus Technologies, Inc.

- Inmate Telecommunications Service Provider for 25 years
- Provides Service to 2,200 Facilities (State, County, and Local Jails)
- 850,000 Inmates Served in 45 States, D.C., and Canada
- Best-in-Class Technology
- 93 U.S. Patents, Leading Licensor in Industry
- 750 Employees
- Sarbanes-Oxley Certified
- SAS 70 Certified
- $321 Million of Annual Revenue
- $69 Million of Annual EBITDA

Sites Under Contract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