ASTAC
Arctic Slope Telephone Association Cooperative, Inc.

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June 18, 2012

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Re: WC Docket No. 10-90, Annual 54.313(a)(2) through (6) and (h) Report of High-Cost Recipient compliance filing

Dear Ms. Dortch:

Enclosed herein are the July 1, 2012 filing requirements for Arctic Slope Telephone Association Cooperative, Inc. (dba ASTAC Wireless "ASTAC") pursuant to §54.313 of the Commission's rules. ASTAC is a state-designated ETC and is in compliance with the State of Alaska's reporting requirements. Attached, please find ASTAC's state-filed ETC report.

Please contact me with any questions at:

Phone	907-564-2680
Email	clover@astac.net

Sincerely,

Clover McNeil

Clover McNeil
CFO

Enclosure

Copies to:

Karen Majcher
Vice President – High Cost & Low Income Div
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, DC 20036

Susan Hardenburg
Regulatory Commission of Alaska
700 West Eight Avenue, Suite 300
Anchorage, AK 99501-3469

ARCTIC SLOPE TELEPHONE ASSOCIATION COOPERATIVE, INC. (dba ASTAC Wireless)

Annual 54.313 Report of High-Cost Recipient

Certifications

In compliance with the following regulations, Arctic Slope Telephone Association Cooperative, Inc. (dba ASTAC Wireless) by Clover McNeil (Name) its CFO (Title) hereby certifies, subject to the penalties for false statements imposed under 18 U.S.C. § 1001, that:

54.313(a)

47 CFR § 54.202(a)(1)(i) – It will make reasonable efforts to comply with the service requirements applicable to the support it receives, specifically:

High Cost Loop Support – the services listed and defined in 47 CFR § 54.101(a).

Lifeline Support – the three criteria set forth in 47 CFR § 54.401(a).

Interstate Common Line Support – the filings required in 47 CFR § 54.903 and the certification required in 47 CFR § 54.

47 CFR § 54.313(a)(5) – It will make reasonable efforts to comply with the service standards of the State of Alaska in accordance with its obligation to the State as an Eligible Telecommunications Carrier (ETC). Company also complies with service standards of the State of Alaska promulgated in Alaska Statutes, Title 3 Commerce, Community, and Economic Development Part 7 Regulatory Commission of Alaska, 3 AAC 52.200-3, AAC 52.340, Telephone Utilities and Alaska Administrative Code 3 AAC 53.700 State Telecommunications Modernization.

47 CFR § 54.313(a)(6) – It will make reasonable efforts to function in emergency situations as set forth in 47 CFR §54.202(a)(2).

47 CFR § 54.313(g) – It is without access to terrestrial backhaul in most of its study area and is compelled to rely almost exclusively on satellite backhaul in its study area. No terrestrial backhaul options exist. It will make reasonable efforts to offer broadband service at actual speeds of at least 768 kbps downstream and 256 kbps upstream within the supported area served by satellite middle-mile facilities.

Certified by: Clover McNeil
Signature

Clover McNeil
Printed Name

ARCTIC SLOPE TELEPHONE ASSOCIATION COOPERATIVE, INC. (dba ASTAC Wireless)

Annual 54.313 Report of High-Cost Recipient

Detailed Information on any Outage in 2011

54.313(a)(2) An outage is a significant degradation in the ability of an end user to establish and maintain a channel of communications as a result of failure or degradation in the performance of a communications provider's network of at least 30 minutes in Arctic Slope Telephone Association Cooperative, Inc.'s service area.

An outage affected at least ten percent of the end users in the service area. __No__ (Yes or No)

An outage that potentially affects a 911 special facility occurs whenever:

(1) There is a loss of communications to PSAP(s) potentially affecting at least 900,000 user-minutes and: The failure is neither at the PSAP(s) nor on the premises of the PSAP(s); no reroute for all end users was available; and the outage lasts 30 minutes or more; or

(2) There is a loss of 911 call processing capabilities in one or more E–911 tandems/selective routers for at least 30 minutes duration; or

(3) One or more end-office or MSC switches or host/remote clusters is isolated from 911 service for at least 30 minutes and potentially affects at least 900,000 user-minutes; or

(4) There is a loss of ANI/ALI (associated name and location information) and/or a failure of location determination equipment, including Phase II equipment, for at least 30 minutes and potentially affecting at least 900,000 user-minutes (provided that the ANI/ALI or location determination equipment was then currently deployed and in use, and the failure is neither at the PSAP(s) or on the premises of the PSAP(s)).

An outage affected a 911 special facility in the service area. __No__ (Yes or No)

Information on each outage included in the above:

(A) The date and time of onset of the outage - _____

(B) A brief description of the outage and its resolution - _____

_____

_____

_____

(C) The particular services affected – _____

_____

_____

_____

(D) The geographic areas affected by the outage - _____

(E) Steps taken to prevent a similar situation in the future – _____

_____

_____

(F) The number of customers affected - _____

ARCTIC SLOPE TELEPHONE ASSOCIATION COOPERATIVE, INC. (dba ASTAC Wireless)

Annual 54.313 Report of High-Cost Recipient

Miscellaneous Information

54.313(a)(3) The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year - 0

Arctic Slope Telephone Association Cooperative, Inc. attempted to provide service to those potential customers by n/a

54.313(a)(4) The number of complaints per 1,000 connections in 2011 - 0

Satisfaction of Consumer Protection and Service Quality Standards

54.313(a)(5)

Consumer Protection

Arctic Slope Telephone Association Cooperative, Inc. complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and CPNI is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Arctic Slope Telephone Association Cooperative, Inc. complies with the service standards of the State of Alaska in compliance with its obligation to the State as an Eligible Telecommunications Carrier (ETC). Company also complies with service standards of the State of Alaska promulgated in Alaska Statutes, Title 3 Commerce, Community, and Economic Development Part 7 Regulatory Commission of Alaska, 3 AAC 52.200-3, AAC 52.340, Telephone Utilities and Alaska Administrative Code 3 AAC 53.700 State Telecommunications Modernization.

ARCTIC SLOPE TELEPHONE ASSOCIATION COOPERATIVE, INC. (dba ASTAC Wireless)

Annual 54.313 Report of High-Cost Recipient

54.313(a)(6) Ability to Remain Functional in Emergency Situations

Back-up Power

Arctic Slope Telephone Association Cooperative, Inc. has the following functionality in place to address emergency situations:

- Maintaining at least eight hours of backup power to ensure functionality without local alternating current (AC) commercial power;
- Establishing to the extent feasible the ability to reroute traffic around damaged facilities and to manage traffic spikes resulting from emergency situations; and
- Establishing procedures for employees to follow in an emergency to prevent or minimize interruption or impairment of telecommunications services.

ARCTIC SLOPE TELEPHONE ASSOCIATION COOPERATIVE, INC. (dba ASTAC Wireless)

Annual 54.313 Report of High-Cost Recipient

54.313(h) Additional Voice Rate Data

In the Third Order on Reconsideration released May 14, 2012 (FCC 12-52), paragraph 49, the FCC modified 54.318(c), clarifying the rate floor applies to incumbent carriers only. As a competitive carrier, 54.313(h) does not apply to Arctic Slope Telephone Association Cooperative, Inc. (dba ASTAC Wireless).

STATE OF ALASKA

THE REGULATORY COMMISSION OF ALASKA

Before Commissioners:

T.W. Patch, Chairman
Kate Giard
Paul F. Lisankie
Robert M. Pickett
Janis W. Wilson

In the Matter of the Commission Compliance With Federal Requirement to Certify Proper Use of 2011 Federal Universal Service Funds By Telecommunications Carriers	)	U-12-

ARCTIC SLOPE TELEPHONE ASSOCIATION COOPERATIVE, INC

NOTICE OF FILING COMPLETED DATA RESPONSE AND AFFIDAVIT

In compliance with AAC 53.460, ARCTIC SLOPE TELEPHONE ASSOCIATION COOPERATIVE, INC. (ASTAC) files the attached Regulated ETC and Wireless ETC Data Response and Affidavit relating to the use of federal universal service support.

Respectfully submitted this 26th day of March, 2012, at Anchorage Alaska.

By: Clover McNeil

Clover McNeil
Chief Financial Officer
Arctic Slope Telephone Association Cooperative, Inc.
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Anchorage, Alaska 99503
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clover@astac.net

3 AAC 53.460(a) reporting requirements require a common carrier designated as an eligible telecommunications carrier to provide on or before March 31 of each year. Please note that all responses include LEC and wireless services unless otherwise indicated.

3 AAC 53.460(a)(1) an update of the common carrier's network deployment plan that details services provided within the eligible telecommunications carrier service area and includes:

- (A) maps detailing progress towards meeting network deployment plan targets;
    - ASTAC is the facilities-based incumbent local exchange (ILEC). Pursuant to 3 AAC 53.290(c) ASTAC is the designated carrier of last resort (COLR) in its study area and was designated by the commission as the permanent carrier of last resort (COLR) for the provision of local exchange service in the ASTAC study area in order U-11-137(2). As COLR, ASTAC is fully deployed throughout its service area and, per 3 AAC 53.460(c), is not required to provide an update to a network deployment plan.
    - ASTAC also has wireless operations that require maps detailing progress towards meeting network deployment plan targets. Please see attached service area map labeled as attachment A.

- (B) the amount of universal service support received;
    - ASTAC received the following universal service support related to its landline operations in study area 611449:
        - $1,470.540 in federal high cost loop universal service support;
        - $1,691,904 in federal interstate common line support;
        - $1,417,824 in federal traffic sensitive switching support;
        - $75,836 in federal low income support for Lifeline and Linkup programs;
        - $0 in federal safety net support;
        - $26,393 in state carrier of last resort (COLR) support;
        - $285,105 in state carrier common line support:
        - $11,225 in state low inform support for Lifeline; and
        - $3,735 in state support of Public Interest Pay Telephones.
    - ASTAC received the following universal service support related to its wireless operations, covering ASTAC's study area 611449:
        - $1,327,303 in federal universal service support;
        - $78,379 in federal Lifeline support;
        - $0 in state universal service support; and
        - $7,742in state low income support for Lifeline.

- (C) an explanation of how universal service support was used in the previous year to improve service quality, coverage, or capacity;
    - As an incumbent rural ETC, ASTAC is subject to the universal service regulations set forth in 47 CFR, Part 36, Subpart F. Per these federal regulations, ASTAC's current and future

Federal USF High cost Loop Support is recovery of a portion of actual eligible network investments made two years prior to the receipt of those funds. The receipts are not specifically designated to any single current or future project or equipment purchase. Instead, ASTAC treats these receipts as a reduction to its local service costs (normalized local revenue requirement) used to set local service rates in order to benefit its owner/member customers by offering service rates in our rural study area that are comparable to rates in urban areas, pursuant to the universal service goals as set forth in the Telecom Act at TCA 254 (b)(3).

- Universal service support in the prior calendar year was, and continues to be, critical to improvements in service quality, coverage and capacity made to ASTAC's wireless network. ASTAC is continually monitoring and optimizing the wireless network to provide a quality experience for our customers, which, without universal service support would not be possible to the extent it is today. ASTAC also uses universal service support to increase capacity in the network. Specifically, with the addition of a new cell site, ASTAC has increased its coverage into unserved areas and is presenting the FCC filing as support, see Attachment B. Additionally, ASTAC has increased capacity its core network infrastructure to support customer calling patterns.

- (D) an explanation regarding network improvement targets that have not been fulfilled and identification of any unserved areas; and
  - ASTAC is exempt from providing an explanation regarding unmet network improvement targets per 3 AAC 53.460 (c).
  - ASTAC's wireless 5 year plan as detailed in U-07-059 was complete as of 12/31/2010, therefore, no explanation is necessary.

- (E) an explanation of any revisions to the previously filed network deployment plan.
  - ASTAC does not provide revisions to a deployment plan since, as COLR, ASTAC's network is already completely deployed throughout the study area.
  - There were no revisions to the wireless deployment plan as it was completed as of 12/31/2010.

3 AAC 53.460(a)(2) a certification that the common carrier provided service throughout its eligible telecommunications carrier service area in the past calendar year to all customers requesting service except as described in (3) of this subsection.

- I hereby certify that Arctic Slope Telephone Association Cooperative, Inc. provided service throughout its eligible telecommunications carrier service area in the past calendar year to all customers requesting service except as described in (3) of this subsection:

Clover McNeil
Chief Financial Officer

3 AAC 53.460(a)(3) an explanation of each instance in which a customer was denied supported services and a detailed explanation of the steps taken to provide service.

- ASTAC did not deny service to any customers within its service area during the prior calendar year.

3 AAC 53.460 (a)(4) the number of complaints to the commission or the Federal Communications Commission by study area and service area, comparing the number of complaints to the total number of handsets or lines served by the carrier by study area and service area.

- ASTAC is not aware of any complaints to the commission or FCC during the prior calendar year.

3 ACC 53.460(a)(5) a certification that the common carrier is in compliance with applicable consumer protection and service quality standards set out in 3 AAC 53.450.

- I hereby certify that ASTAC complies with 3 AAC 53.450. Specifically:
  - Under 3 AAC 53.450 (a) - Maintenance of at least one business office, with toll-free calling, staffed during commission business hours, to provide customers with access to personnel who can timely provide information on services and rates, accept and process service applications, explain and adjust bills, and generally represent the carrier.
  - Under 3 AAC 53.450 (b) – Compliance with the Cellular Telecommunications and Internet Association's *Consumer Code for Wireless Service* by:
    - Disclosing rates and terms of service to customers;
    - Making available maps showing where service is generally available;
    - Providing contract terms to customers and confirming changes in service;
    - Allowing a trial period for new service;
    - Providing specific disclosures in advertising;
    - Separately identifying carrier charges from taxes on billing statements;
    - Providing customers the right to terminate service for changes to contract terms;
    - Providing ready access to customer service;
    - Promptly responding to consumer inquiries and complaints received from government agencies, and
    - Abiding by policies for protection of consumer privacy.

- Under 3 AAC 53.450 (c) - Commitment to maintaining, in an easily accessible location on the company website, consumer complaint procedures.

Clover McNeil

Clover McNeil
Chief Financial Officer

3 AAC 53.460(a)(6) a certification that the common carrier complies with requirements set out in 3 AAC 53.410(a)(12) regarding functionality in emergency situations.

I hereby certify that ASTAC complies with 3 AAC 53.410(a)(12). Specifically, ASTAC has and will continue to take steps to remain functional in emergency situations by:

- Maintaining at least eight hours of backup power to ensure functionality without local alternating current (AC) commercial power;
- Establishing to the extent feasible the ability to reroute traffic around damaged facilities and to manage traffic spikes resulting from emergency situations; and
- Establishing procedures for employees to follow in an emergency to prevent or minimize interruption or impairment of telecommunications services.

Clover McNeil

Clover McNeil
Chief Financial Officer

3 AAC 53.460(a)(7) copies of any outage reports mandated by the commission or the Federal Communications Commission.

- ASTAC is required to report major outages to the commission. ASTAC is not aware of any reportable outages during the prior calendar year.

3 AAC 53.460(a)(8) a certification that the common carrier complies with 3 AAC 53.410(a)(14) by offering one or more calling plans comparable to those of the incumbent exchange carrier, including a calling plan with at least 500 free minutes of local usage per month.

- Not Applicable. ASTAC is the incumbent local exchange carrier offering landline calling to which other carriers are required by this section to compare their calling plans.

- ASTAC offers one or more wireless calling plans comparable to those of the incumbent exchange carrier, including a calling plan with at least 500 free minutes of local usage per month.

3 AAC 56.460(a)(9) affidavits of publication from the prior calendar year demonstrating that the common carrier advertised the availability of supported services throughout the eligible telecommunications carrier service area.

- ASTAC advertised the availability of supported services through its service area during the prior calendar year. Please see Attachments C for proof of publication.

3 AAC 53.460(b)

This report constitutes ASTAC's continued certification in Compliance with 3 ACC 53.460. ASTAC certifies the following compliance:

- Under 3 AAC 53.410(a)(7) - Commitment to provide service on a timely basis to requesting customers throughout the common carrier's eligible telecommunications carrier service area using its own facilities.
- Under 3 AAC 53.410(16) - Acknowledgment it may be required to provide equal access to long distance carriers if no other eligible telecommunications carrier provides equal access within the eligible telecommunications carrier service area.
- Under 3 AAC 53.410(17) - With respect to universal service support for high-cost areas, is committed to use that high-cost universal service support for the provision, maintenance, and upgrade of facilities and services that benefit the eligible telecommunications carrier service area from which the support was derived.

Clover McNeil

Clover McNeil
Chief Financial Officer