

Totelcom

Communications, LLC

June 19, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313(a)(1) through (a)(6) ; §54.313(a)(8); and §54.313(h).

Pursuant to Section 54.313(a)(1) through (a)(6), §54.313(a)(8), and §54.313(h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Totelcom Communications, LLC, Study Area Code 442060. Totelcom Communications, LLC is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission.

Should you have any questions, please contact me by phone at 254-893-1000.

Sincerely,



Toney Prather
President

Enclosures

Cc: Public Utility Commission of Texas

Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(1) through (a)(6)
Totalcom Communications, LLC

PROGRESS REPORT ON FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN – §54.313(a)(1)

A progress report on its five-year service quality improvement plan, pursuant to §54.202(a), including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve service quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled in the prior calendar year. The information shall be submitted at the wire center level or census block as appropriate.

For the Year 2011, Totalcom Communications, LLC was not required to file this information with the Public Utility Commission of Texas, so the information is not available for this filing. We will report the required data related to 2012 in the 2013 filing.

OUTAGE REPORTING – §54.313(a)(2)

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) At least ten percent of the end users served in a designated service area; or (ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e). 47 C.F.R. §54.313(a)(2).

For the Year 2011, no such outages occurred within Totalcom Communications, LLC designated service area.

UNFULFILLED SERVICE REQUESTS – §54.313(a)(3)

The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year.

For the Year 2011, there were no unfulfilled service requests within Totalcom Communications, LLC designated service area.

NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS – §54.313(a)(4)

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

For the Year 2011, Totalcom Communications, LLC's number of complaints per 1,000 fixed connections was 1.175 percent.

Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(1) through (a)(6)
Totelcom Communications, LLC

§54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES

Service Quality Standards and Consumer Protection Rules Annual Certification

Toney Prather	President	Totelcom Communications, LLC
Printed Name of Officer	Title of Officer	Company Name

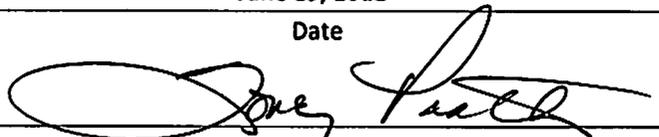
I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules.

Executed on

June 19, 2012

Date

Signature



Toney Prather

Printed/Typed Name

Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(1) through (a)(6)
Totalcom Communications, LLC

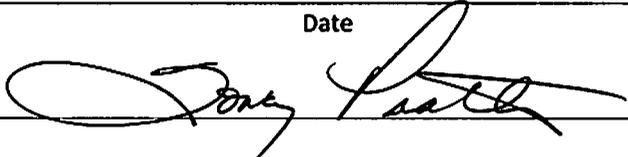
§54.313(a)(6) – ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Ability to Function in Emergency Situations Annual Certification

Toney Prather	President	Totalcom Communications, LLC
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is capable of functioning in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Executed on _____ June 19, 2012 _____
Date

Signature _____


Printed/Typed Name _____ Toney Prather _____

Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(8) and §54.313(h)
Totelcom Communications, LLC

OWNERSHIP INFORMATION – §54.313(a)(8)

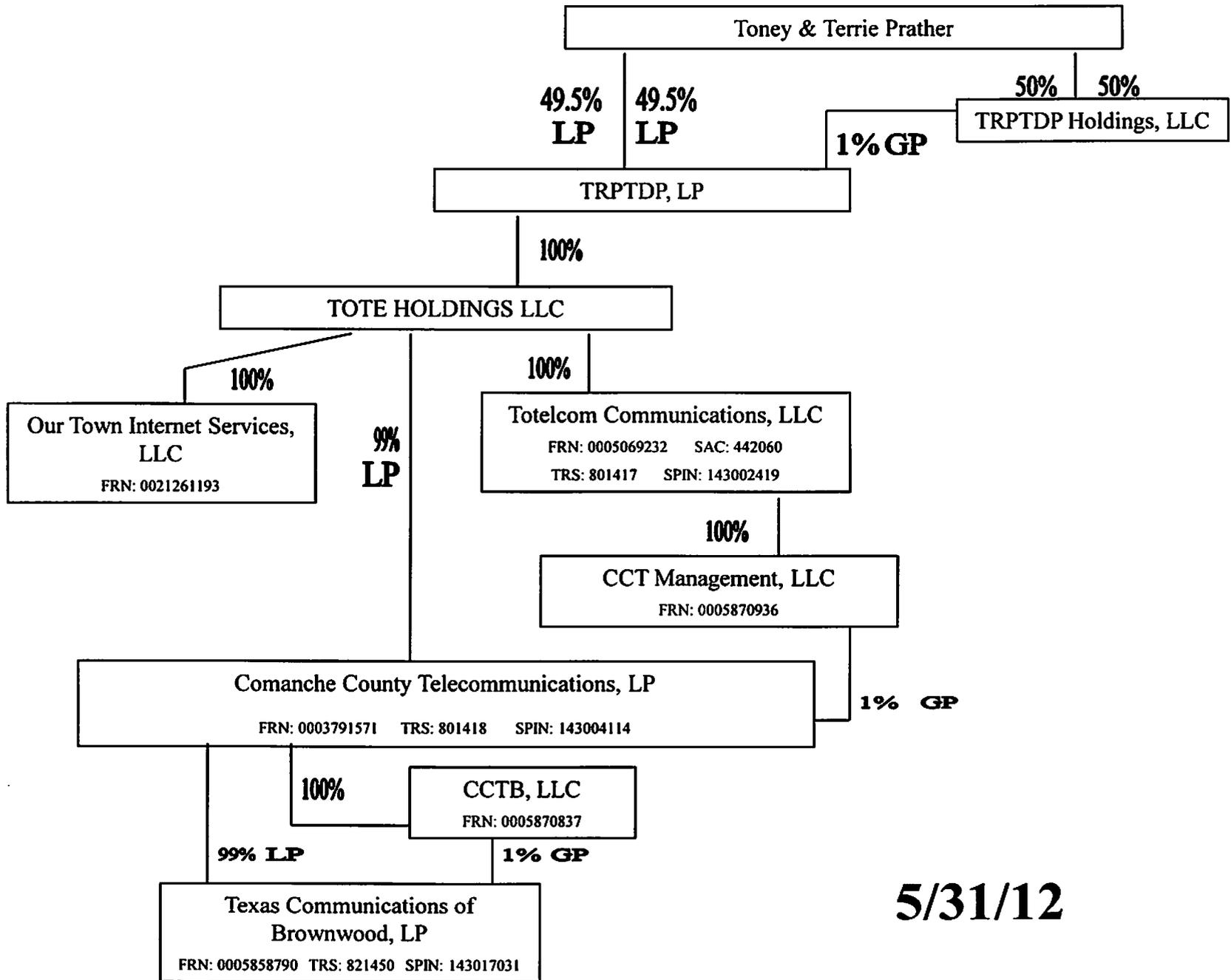
The recipient's holding company, operating companies, affiliates, and any branding (a "dba," or "doing-business-as company" or brand designation), as well as universal service identifiers for each such entity by Study Area Codes, as that term is used by the Administrator. For purposes of this paragraph, "affiliates" has the meaning set forth in section 3(2) of the Communications Act of 1934, as amended.

For the Year 2011, please see attached Organizational Chart that include Study Area Code(s) (SAC), Service Provider Identification Number(s) (SPIN), FCC Registration Number(s) (FRN), and Telecom Relay Service company code(s) (TRS-FCC Form 499 Filer ID) as assigned by the Administrator (USAC) for Totelcom Communications, LLC.

ADDITIONAL VOICE RATE DATA – §54.313(h)

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

As of June 1, 2012, Totelcom Communications, LLC did not have any rates for residential local service, as well as state fees as defined pursuant to §54.318(e), that are below the local urban rate floor as defined in §54.318. This information was filed and certified with NECA.



5/31/12