

Received &amp; Inspected

JUN 18 2012

FCC Mail Room

June 12, 2012

Ms. Marlene H. Dortch  
 Secretary  
 Federal Communications Commission  
 9300 East Hampton Dr.  
 Capitol Heights, MD 20743

Re: WC Docket No. 10-90, Annual 54.313(a)(2) through (6); (f)(2) and (h) Report of High-Cost Recipient

Dear Ms. Dortch:

Enclosed herein is the annual report for Churchill County Telephone and Telegraph, dba CC Communications, Study Area Code 552349 pursuant to §54.313 of the Commission's rules.

Also enclosed is one copy of this cover letter to be stamped and returned in the enclosed SASE.

Please contact me with any questions at:

Phone 775-423-7654 #1258  
 Email [bob.adams@corp.ccomm.net](mailto:bob.adams@corp.ccomm.net)

Sincerely,



Robert G. Adams  
 General Manager

Enclosures

Copies to:

Karen Majcher  
 Vice President-High Cost and Low Income Division  
 Universal Service Administrative Company  
 2000 L Street NW, Suite 200  
 Washington, DC 20036

Board of County Commissioners  
 Chairman of Board  
 155 N. Taylor St. Suite 110  
 Fallon, NV 89406



TELEPHONE LONG DISTANCE  
 INTERNET CELLULAR TELEVISION

JUN 18 2012

FCC Mail Room

**CHURCHILL COUNTY TELEPHONE & TELEGRAPH**  
**dba CC COMMUNICATIONS**  
2012 Annual 54.313 Report of High-Cost Recipient

Certifications

In compliance with the following regulations, Churchill County Telephone & Telegraph, dba CC Communications, by Robert G. Adams its General Manager, hereby certifies, subject to the penalties for false statements imposed under 18 U.S.C. § 1001, that:

54.313(a)

47 CFR § 54.202(a)(1)(i) – It will make reasonable efforts to comply with the service requirements applicable to the support it receives, specifically:

High Cost Loop Support – the services listed and defined in 47 CFR § 54.101(a).

Lifeline Support – the three criteria set forth in 47 CFR § 54.401(a).

Interstate Common Line Support – the filings required in 47 CFR § 54.903 and the certification required in 47 CFR § 54.

47 CFR § 54.313(a)(5) – It will make reasonable efforts to comply with the applicable service quality standards of Churchill County in the State of Nevada and consumer protection rules as defined in 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. (See also Page 3)

47 CFR § 54.313(a)(6) – It will make reasonable efforts to function in emergency situations as set forth in 47 CFR § 54.202(a)(2). (See also Pages 4-6)

Certified by:   
Signature  
Robert G. Adams  
Printed Name  
General Manager  
Title

**CHURCHILL COUNTY TELEPHONE & TELEGRAPH  
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54.313(a)(2) Detailed Information on any Outage in 2011

An outage is a significant degradation in the ability of an end user to establish and maintain a channel of communications as a result of failure or degradation in the performance of a communications provider's network of at least 30 minutes in Churchill County Telephone & Telegraph, dba CC Communications service area.

An outage affected at least ten percent of the end users in the service area. No  
(Yes or No)

An outage that potentially affects a 911 special facility occurs whenever:

- (1) There is a loss of communications to PSAP(s) potentially affecting at least 900,000 user-minutes and: The failure is neither at the PSAP(s) nor on the premises of the PSAP(s); no reroute for all end users was available; and the outage lasts 30 minutes or more; or
- (2) There is a loss of 911 call processing capabilities in one or more E-911 tandems/selective routers for at least 30 minutes duration; or
- (3) One or more end-office or MSC switches or host/remote clusters is isolated from 911 service for at least 30 minutes and potentially affects at least 900,000 user-minutes; or
- (4) There is a loss of ANI/ALI (associated name and location information) and/or a failure of location determination equipment, including Phase II equipment, for at least 30 minutes and potentially affecting at least 900,000 user-minutes (provided that the ANI/ALI or location determination equipment was then currently deployed and in use, and the failure is neither at the PSAP(s) or on the premises of the PSAP(s)).

An outage affected a 911 special facility in the service area. No  
(Yes or No)

Information on each outage included in the above:

(A) The date and time of onset of the outage - \_\_\_\_\_

(B) A brief description of the outage and its resolution - \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(C) The particular services affected - \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

(D) The geographic areas affected by the outage - \_\_\_\_\_

(E) Steps taken to prevent a similar situation in the future - \_\_\_\_\_  
\_\_\_\_\_

(F) The number of customers affected - \_\_\_\_\_

**CHURCHILL COUNTY TELEPHONE & TELEGRAPH  
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Miscellaneous Information

54.313(a)(3) There were no requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year - 2011  
Churchill County Telephone & Telegraph, dba CC Communications attempted to provide service to those potential customers by \_\_\_\_\_

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54.313(a)(4) The number of complaints per 100 connections in 2011 - .90

54.313(a)(5) Satisfaction of Consumer Protection and Service Quality Standards

Consumer Protection

Churchill County Telephone & Telegraph, dba CC Communications complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

Churchill County Telephone & Telegraph, dba CC Communications complies with the service standards of Churchill County in the State of Nevada

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54.313(a)(6) Ability to Remain Functional in Emergency Situations

Back-up Power

Churchill County Telephone & Telegraph, dba CC Communications has the following back-up power capabilities:

Switches – stand alone and/or host

Switch Site: 50 W. Williams Ave., Fallon, NV

Emergency power: 500 Kilowatts, Diesel 400 gallon tank capacity, 115 hours of operation time.

Battery power: 48 volt unit cell lead acid batteries, 575 amp load, 8 hour reserve.

Remote Central Offices

Remote Office: Pioneer Site, Reno Hwy, Fallon, NV

Emergency power: 144 Kilowatts generator, Propane 2011 gallon tank capacity, 200 hours of operation time.

Battery power: 48 volt sealed lead batteries, 45 amp load, 20 hours reserve.

Remote Office: Southside Site, Pasture Road, Fallon, NV

Emergency power: 55 Kilowatts generator, Natural gas virtually unlimited hours of operation time.

Battery power: 48 volt sealed lead batteries, 37 amp load, 8 hours reserve.

Subscriber carrier locations:

<u>Sites w/batteries</u>	<u>Hours of Battery reserve time</u>
New River Pkwy	4-6
Venturacci Lane	4-6
Lone Tree Road	4-6
Solias Road	4-6
Strasden Lane	4-6
Thurman Lane	4-6
Old River Road	4-6
Lima Lane	4-6
Sarah Road	4-6
Cox Road	4-6
Hawk Drive	4-6
Bottom Road	4-6
Harrigan Road	8
Dodge Lane	8
Curry Road	8
Boyer Road	8
Rice & Red Road	8
Lammel Place	8

Moltan	8
Brady's	8
Jersey Lane	8
Hazen	8
Bench Road	8
Marshall Drive	8
Trento Lane	8
White Hawk	8
Rio Vista	8
Stark Lane	8
Harmon Road	8
Mission Road	8
Stillwater Town	8
Perazzo Lane	8
Indian Lake Road	8
Birch Lane	8
Dallas Drive	8
Onde Verde Drive	8
Oasis Lane	8
Soda Lake Road	8
Potpourri Dr.	8
Bango Road	8
Cold Springs	8
Middlegate	8
NAS Bldg. 303	8

Network Interface Devices (NIDs)

Churchill County Telephone & Telegraph, dba CC Communications has 7,706 customers with metallic (copper) connections to the Central Office and their NIDs are powered from the Central Office.

Churchill County Telephone & Telegraph, dba CC Communications has 1,714 customers with non-metallic (fiber optic) connections to the Central Office.

These customers' NIDs are battery powered in case of emergency. The batteries are rated to last 8 hours with no use and 4 hours with constant use.

Ability to reroute traffic around damaged facilities:

Churchill County Telephone & Telegraph, dba CC Communications has built redundant facilities to its connecting company / toll tandem. This redundant facility is in the form of a SONET ring with alternate physical facilities between Churchill County Telephone & Telegraph, dba CC Communications and AT&T Nevada, its interconnection to the Public Switched Telephone Network.

Capability to manage traffic spikes resulting from emergency situations

Churchill County Telephone & Telegraph, dba CC Communications has 9,420 customers, switching capacity of 6,652 simultaneous long distance calls, and transport capacity for 696 simultaneous calls. Churchill County Telephone & Telegraph, dba CC Communications takes

no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations.

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54.313(f)(2) Audited Financial Report

Churchill County Telephone & Telegraph, dba CC Communications is an enterprise fund of Churchill County, Nevada.

**CHURCHILL COUNTY TELEPHONE & TELEGRAPH  
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54.313(h) Additional Residential Voice Rate Data

As of June 1, 2012

<u>Voice rate data</u>	<u>Rate</u>
Residential Local Service Rate -	\$13.12
State Subscriber Line Charges	\$ .00
State Universal Service Fee	\$ .00
Mandatory EAS Charges (1)	<u>\$ .00</u>
 Total	 \$13.12

Rates and lines below the local urban rate floor of \$10.00

<u>Emergency Line</u>	<u>Rate</u>	<u>Number of Lines</u>
Residential Local Service Rate -	\$1.12	480
State Subscriber Line Charges	\$ .00	
State Universal Service Fee	\$ .00	
Mandatory EAS Charges (1)	<u>\$ .00</u>	_____
 Total	 \$1.12	 480

<u>Seasonal Line</u>	<u>Rate</u>	<u>Number of Lines</u>
Residential Local Service Rate -	\$5.00	7
State Subscriber Line Charges	\$ .00	
State Universal Service Fee	\$ .00	
Mandatory EAS Charges (1)	<u>\$ .00</u>	_____
 Total	 \$5.00	 7