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June 20, 2012

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: WC Docket No. 10-90, Annual 54.313(a)(2) through (6) and (h) Report of High-Cost Recipient

Dear Ms. Dortch:

Enclosed herein is the annual report for People's Telephone Co., Study Area Code 532391 pursuant to §54.313 of the Commission's rules.

We are filing this report via the FCC ECFS system.

Please contact me with any questions at:
Phone 503 769-9057
Email donl@wvi.com

Sincerely,

Don Lawrence
President

Enclosures

Copies to:
Karen Majcher
Vice President-High Cost and Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, DC 20036

Public Utility Commission of OR
ATTN: Filing Center
PO Box 2148
Salem, OR 97308-2148

Basic Telephone Wireless Internet Security Long Distance

PEOPLE'S TELEPHONE CO.
2012 Annual 54.313 Report of High-Cost Recipient

Certifications

In compliance with the following regulations, People's Telephone Co., by Don Lawrence (Name) its President (Title) hereby certifies, subject to the penalties for false statements imposed under 18 U.S.C. § 1001, that:

54.313(a)
47 CFR § 54.202(a)(1)(i) – It will make reasonable efforts to comply with the service requirements applicable to the support it receives, specifically:
High Cost Loop Support – the services listed and defined in 47 CFR § 54.101(a).
Lifeline Support – the three criteria set forth in 47 CFR § 54.401(a).
Interstate Common Line Support – the filings required in 47 CFR § 54.903 and the certification required in 47 CFR § 54.

47 CFR § 54.313(a)(5) – It will make reasonable efforts to comply with applicable service quality standards as stated in Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities and consumer protection rules as defined in 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. (See also Page 3)

47 CFR § 54.313(a)(6) – It will make reasonable efforts to function in emergency situations as set forth in 47 CFR §54.202(a)(2). (See also Page 4)

Certified by: Don Lawrence
Signature

Don Lawrence
Printed Name

President
Title

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54.313(a)(2) Detailed Information on any Outage in 2011

An outage is a significant degradation in the ability of an end user to establish and maintain a channel of communications as a result of failure or degradation in the performance of a communications provider's network of at least 30 minutes in People's Telephone Co.'s service area.

An outage affected at least ten percent of the end users in the service area. **No** (Yes or No)

The company is a state certified ETC and similar data was collected for reporting to the OPUC.

An outage that potentially affects a 911 special facility occurs whenever:
(1) There is a loss of communications to PSAP(s) potentially affecting at least 900,000 user-minutes and: The failure is neither at the PSAP(s) nor on the premises of the PSAP(s); no reroute for all end users was available; and the outage lasts 30 minutes or more; or
(2) There is a loss of 911 call processing capabilities in one or more E–911 tandems/selective routers for at least 30 minutes duration; or
(3) One or more end-office or MSC switches or host/remote clusters is isolated from 911 service for at least 30 minutes and potentially affects at least 900,000 user-minutes; or
(4) There is a loss of ANI/ALI (associated name and location information) and/or a failure of location determination equipment, including Phase II equipment, for at least 30 minutes and potentially affecting at least 900,000 user-minutes (provided that the ANI/ALI or location determination equipment was then currently deployed and in use, and the failure is neither at the PSAP(s) or on the premises of the PSAP(s)).

An outage affected a 911 special facility in the service area. **No** (Yes or No)

The company is a state certified ETC and similar data was collected for reporting to the OPUC.

Information on each outage included in the above:
(A) The date and time of onset of the outage - _____
(B) A brief description of the outage and its resolution - _____
_____
_____
(C) The particular services affected – _____
_____
_____
_____
(D) The geographic areas affected by the outage - _____
(E) Steps taken to prevent a similar situation in the future – _____
_____
(F) The number of customers affected - _____

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Miscellaneous Information

54.313(a)(3) The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year: **-0-**

People's Telephone Co. attempted to provide service to those potential customers by _____
_____
_____

54.313(a)(4) The number of complaints per 1,000 connections in 2011: **-1-**

Complaint data was not required to be reported by the Oregon Public Utility Commission in 2011. The Oregon Public Utility Commission received one complaint regarding People's Telephone Co. in 2011.

54.313(a)(5) Satisfactions of Consumer Protection and Service Quality Standards

Consumer Protection
People's Telephone Co. complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards
People's Telephone Co. complies with the service standards of the State of Oregon as promulgated in the Oregon Administrative Rules 860-034-0390, Retail Telecommunications Service Standards for Small Telecommunications Utilities.

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54.313(a)(6) Ability to Remain Functional in Emergency Situations

Back-up Power
People's Telephone Co. has the following back-up power capabilities:

Switches – stand alone and/or host

Lyons	Battery backup – 8 hours Emergency generator – NG 30K, 120 gallons, 30 hours

Subscriber carrier (DLC, AFC, OPM, etc.)
All carrier locations are provisioned with battery backup of at least 8 hours of functionality. Portable generators are on hand in case of prolonged outages that are capable of keeping systems in operation.

Network Interface Devices (NIDs)
Customers with metallic (copper) connections are provisioned with NIDs that are powered from the Central Office.

Customers with non-metallic (fiber optic) connections are provisioned with NIDs that are battery powered in case of emergency. The batteries are rated to last 8 to 10 hours.

Ability to reroute traffic around damaged facilities:
People's Telephone Co. has redundant facilities connecting its exchange to the Public Switched Telephone Network. This redundant facility is in the form of a SONET ring with alternate physical facilities between People's Telephone Co., Stayton Cooperative Telephone Company, CenturyLink and Frontier Communications, its interconnection to the Public Switched Telephone Network.

Capability to manage traffic spikes resulting from emergency situations
People's Telephone Co. has 931 lines, switching capacity to handle all lines and transport capacity to handle approximately 2,000 outgoing calls. People's Telephone Co. takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its networks during such events.

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54.313(h) Additional Residential Voice Rate Data
As of June 1, 2012

Rates ABOVE the local urban rate floor of $10.00

Voice rate data	Rate
Residential Local Service Rate -	$13.95
State Universal Service Fee	$ 1.33
Mandatory EAS Charges (1)	$ 6.37
Total	$21.65

(1) EAS, while mandatory, is tariffed at either a flat rate or a per-minute rate. Amounts reported are weighted average EAS revenues from the lowest average-per-subscriber exchange to the highest average-per-subscriber exchange.

Rates and lines BELOW the local urban rate floor of $10.00

NONE