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June 21, 2012

To: Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 – 12th Street, NW
Washington, DC 20554

Administrator
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036
or via email to: hccerts@usac.org

Iowa Utilities Board
1375 E. Court Avenue
Des Moines, IA 50319
File electronically using the following title:
Section 54.313 Annual Report for 2012

RE: WC Docket No. 10-90
Reporting Requirements Pursuant to 47 CFR § 54.313(a)(2) through (a)(6) and (h)

The attached information is being submitted by Arcadia Telephone Cooperative pursuant to WC Docket No. 10-90 as specified in Public Notice DA 12-279 released on May 8, 2012.

Please contact me if you have any questions.

Sincerely,

Sheila Griffin
Manager

Attachment

**47 CFR § 54.313 Annual Report
WC Docket No. 10-90**

Name of Company: Arcadia Telephone Cooperative

Address of Company: 200 W. Center Street, Arcadia, IA 51430

Study Area Code (SAC): 351098

Name and Title of Officer Certifying Information: Tony Vonnahme, President

§ 54.313(a)(2) – Outage Information

The Company did not have any outages in 2011 of at least 30 minutes in duration that affected at least ten percent of its end users or that affected a 911 special facility.

§ 54.313(a)(3) – Unfulfilled Requests for Service

The Company did not have any unfulfilled service requests during the year 2011.

§ 54.313(a)(4) – Complaints

The Company had zero complaints per 1,000 connections (fixed or mobile) for the year 2011.

§ 54.313(a)(5) – Service Quality and Consumer Protection

The Company certifies that it is complying with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Emergency Situations

The Company certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Specifically, the Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

§ 54.313(h) – Incumbent Local Exchange Carrier Voice Rate Data Effective June 1, 2012

The Company has no residential rates (including states fees) that are below the Local Urban Rate Floor of \$10.00.

I, Tony Vonnahme, certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by § 54.313.


Signature of Certifying Officer

06/21/2012
Date

Tony Vonnahme
Name

President
Title