

# Dalton Telephone Co.

P.O. Box 19817  
Colorado City, CO 81019  
1.866.542.6779

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June 20, 2012

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

Ms. Karen Majcher  
Vice President – High Cost Low Income Division  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, D.C. 20036

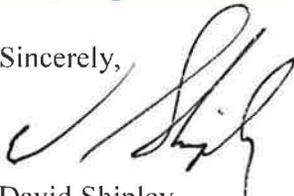
RE: Dalton Telephone Company, Inc. (“Company”), SAC 371537  
WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients  
§54.313 (a)(2) through (a)(6) and (h)

Dear Ms. Dortch and Ms. Majcher:

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission’s rules, enclosed are the 2012 annual reporting requirements and certifications.

Should you have any questions, please contact Jovanka Mersman, our Regulatory Manager, via email at [mersman@signal-telcom.com](mailto:mersman@signal-telcom.com) or by phone at (719) 532-0452 or me via email at [dshipley@ghvalley.net](mailto:dshipley@ghvalley.net) or by phone at 719-676-3131.

Sincerely,



David Shipley  
VICE PRESIDENT

DS/ds

Enclosure

cc: Nebraska Public Utilities Commission w/enclosures

**Dalton Telephone Company, Inc.**  
**Annual Reporting for High-Cost Recipients**  
**47 C.F.R. §54.313(a)(2) through (a)(6) and (h)**

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**Dalton Telephone Company, Inc.**  
**Annual Reporting for High-Cost Recipients**  
**47 C.F.R. §54.313(a)(2) through (a)(6) and (h)**

**Report 1: § 54.313 (a)(2) – Outage Report**

Detailed information on any outage in the prior calendar year, as that term is Defined in 47 CFR 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect:

- (i) At least ten percent of the end users served in a designated service area;  

or
- (ii) A 911 special facility, as defined in 47 CFR 4.5(e).
- (iii) Specifically, the eligible telecommunications carrier's annual report must include information detailing:
  - (A) The date and time of onset of the outage;
  - (B) Brief description of the outage and its resolution;
  - (C) The particular services affected;
  - (D) The geographic areas affected by the outage;
  - (E) Steps taken to prevent a similar situation in the future; and
  - (F) The number of customers affected

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**Response:**

Dalton Telephone Company, Inc. did not experience any outages during 2011 that meet the criteria listed above.

**Dalton Telephone Company, Inc.**  
**Annual Reporting for High-Cost Recipients**  
**47 C.F.R. §54.313(a)(2) through (a)(6) and (h)**

**Report 2: § 54.313 (a) (3) – Unfulfilled Service Requests**

**Report detailing:**

- (A) The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year; and
- (B) The carrier shall also detail how it attempted to provide service to those potential customers

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**Response:**

Dalton Telephone Company, Inc. does not have any outstanding requests for service from 2011 that are unfulfilled at the time of this filing.

**Dalton Telephone Company, Inc.**  
**Annual Reporting for High-Cost Recipients**  
**47 C.F.R. §54.313(a)(2) through (a)(6) and (h)**

**Report 3: § 54.313 (a) (4) Complaints per 1,000 Connections**

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year

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**Response:**

During calendar year 2011, Dalton Telephone Company, Inc. had no complaints for supported services as reported to any federal and/or state agencies.

**Dalton Telephone Company, Inc.**  
**Annual Reporting for High-Cost Recipients**  
**47 C.F.R. §54.313(a)(2) through (a)(6) and (h)**

**Report 4: § 54.313 (a) (5)-(6) – Certifications**

Certification that Carrier is complying with applicable service quality standards and consumer protection rules. Certification that the carrier is able to function in emergency situations as set forth in § 54.202 (a)(2).

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**Response:**

**ANNUAL COMPLIANCE CERTIFICATION**  
**WITH §54.313(a)(5) AND §54.313(a)(6)**

The Company hereby certifies to the respective State Regulatory Commission, pursuant to the requirements under 47 C.F.R. §54.313(a)(5) and §54.313(a)(6) that:

1. Dalton Telephone Company, Inc. has established operating procedures designed to facilitate compliance with applicable consumer protection rules.
2. Dalton Telephone Company, Inc. has established operating procedures designed to facilitate compliance with service quality standards which may include customer remedies and improvement plans. Dalton Telephone Company, Inc. also reports service quality metrics to State Commissions as applicable.
3. Dalton Telephone Company, Inc. is able to remain functional in emergency situations as set forth in §54.202(a)(2). Dalton Telephone Company, Inc. has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

DALTON TELEPHONE COMPANY, INC.



\_\_\_\_\_  
David Shipley, Vice President  
60 Beckwith Drive, P.O. Box 19817  
Colorado City, CO 81019  
(866) 542-6779

6-20-12

\_\_\_\_\_  
Date

**Dalton Telephone Company, Inc.**  
**Annual Reporting for High-Cost Recipients**  
**47 C.F.R. §54.313(a)(2) through (a)(6) and (h)**

**Report 5: § 54.313 (h) – Additional Voice Rate Data.**

All incumbent local exchange carrier recipients of high-cost support must report all of their flat rates for residential local service, as well as state fees as defined pursuant to § 54.318(e) of this subpart. Carriers must also report all rates that are below the local urban rate floor as defined in § 54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

**Response:**

As of June 1, 2012, residential rates and state fees for Dalton Telephone Company, Inc. are as follows:

Class of Service	Residential Local Service Rate	State Subscriber Line Charge	State USF Surcharge	Mandatory EAS
Residential	\$19.25	N/A	\$1.34	N/A

Rates with number of lines below the local urban rate floor:

Company does not have residential local service rates plus state regulated fees that are below the local urban rate floor as defined in § 54.318.

Company has rates that are below the local urban rate floor as defined in § 54.318 as follows:

Class of Service	Residential Local Service Rate	State Subscriber Line Charge	State USF Surcharge	Mandatory EAS	Number of Lines