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June 20, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

RE: South Park, L.L.C. d/b/a South Park Telephone Company ("Company"), SAC 462195
WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients
§54.313 (a)(2) through (a)(6) and (h)

Dear Ms. Dortch and Ms. Majcher:

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications.

Should you have any questions, please contact Jovanka Mersman, our Regulatory Manager, via email at mersman@signal-telcom.com or by phone at (719) 532-0452 or me via email at dshipley@ghvalley.net or by phone at 719-676-3131.

Sincerely,

David Shipley
VICE PRESIDENT

DS/ds
Enclosures
cc: Colorado Public Utilities Commission w/enclosures

South Park, L.L.C.
Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

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Report 3: § 54.313 (a) (4) Complaints per 1,000 Connections

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year

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Response:

During calendar year 2011, South Park, L.L.C. had no complaints for supported services as reported to any federal and/or state agencies.

South Park, L.L.C.
Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

Report 1: § 54.313 (a)(2) – Outage Report

Detailed information on any outage in the prior calendar year, as that term is Defined in 47 CFR 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect:

(i) At least ten percent of the end users served in a designated service area;

or

(ii) A 911 special facility, as defined in 47 CFR 4.5(e).

(iii) Specifically, the eligible telecommunications carrier's annual report must include information detailing:

(A) The date and time of onset of the outage;

(B) Brief description of the outage and its resolution;

(C) The particular services affected;

(D) The geographic areas affected by the outage;

(E) Steps taken to prevent a similar situation in the future; and

(F) The number of customers affected

Response:

South Park, L.L.C. experienced the following outage during 2011 that meets the criteria listed above.

- 10/31/2011 – Fiber Cut. See Attachment A.

South Park, L.L.C.
Annual Reporting for High-Cost Recipients
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Report 4: § 54.313 (a) (5)-(6) – Certifications

Certification that Carrier is complying with applicable service quality standards and consumer protection rules. Certification that the carrier is able to function in emergency situations as set forth in § 54.202 (a)(2).

Response:

ANNUAL COMPLIANCE CERTIFICATION
WITH §54.313(a)(5) AND §54.313(a)(6)

The Company hereby certifies to the respective State Regulatory Commission, pursuant to the requirements under 47 C.F.R. §54.313(a)(5) and §54.313(a)(6) that:

1. South Park, L.L.C. has established operating procedures designed to facilitate compliance with applicable consumer protection rules.

2. South Park, L.L.C. has established operating procedures designed to facilitate compliance with service quality standards which may include customer remedies and improvement plans. South Park, L.L.C. also reports service quality metrics to State Commissions as applicable.

3. South Park, L.L.C. is able to remain functional in emergency situations as set forth in §54.202(a)(2). South Park, L.L.C. has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

SOUTH PARK, L.L.C.

6-20-12

David Shipley, Vice President
60 Beckwith Drive
Colorado City, CO 81019
(719) 676-3131

Date

ATTACHMENT A - Colorado PUC 911 Failure/Service Outage Report

Company: South Park Telephone Co

Associated Trouble Tickets: SPTC TT#447- Century Link MC-726535, SE148418, CM551636

Date of 911 Outage: 10/31/2011

Time of 911 Outage: 14:26
911 Restoration Date: 10/31/2011

911 Restoration Time: 23:36

911 Outage Duration: 9 hours 10 minutes

Location: 837 Exchange Isolated

Cause of 911 Outage: Fiber Cut.

Number of 911 Customers Impacted: 163

Contingency Plan on File: n/a

Contingency Plan Implemented: Coordinated with Park County 911 PSAP to re-route 911 to local number

Contingency Plan: n/a.

Did Outage Impair Emergency Response? Yes- until SPTC re-routed to local number.

Corrective Action Taken – Open ticket (MC726535) with Century Link to re-route South Park Links diversely

Report Prepared By: Shawn Davis
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South Park, L.L.C.
Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

Report 2: § 54.313 (a) (3) – Unfulfilled Service Requests

Report detailing:

(A) The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year; and

(B) The carrier shall also detail how it attempted to provide service to those potential customers

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Response:

South Park, L.L.C. does not have any outstanding requests for service from 2011 that are unfulfilled at the time of this filing.

South Park, L.L.C.
Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

Report 5: § 54.313 (h) – Additional Voice Rate Data.

All incumbent local exchange carrier recipients of high-cost support must report all of their flat rates for residential local service, as well as state fees as defined pursuant to § 54.318(e) of this subpart. Carriers must also report all rates that are below the local urban rate floor as defined in § 54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

Response:

As of June 1, 2012, residential rates and state fees for South Park, L.L.C. are as follows:

Class of Service	Residential Local Service Rate	State Subscriber Line Charge	State USF Surcharge	Mandatory EAS
Residential	$29.98	N/A	$.87	N/A
Vacation	$15.00	N/A	$.44	N/A

Rates with number of lines below the local urban rate floor:

[X] Company does not have residential local service rates plus state regulated fees that are below the local urban rate floor as defined in § 54.318.

[ ] Company has rates that are below the local urban rate floor as defined in § 54.318 as follows:

Class of Service	Residential Local Service Rate	State Subscriber Line Charge	State USF Surcharge	Mandatory EAS	Number of Lines