

Farmers Mutual Cooperative Telephone Company f/k/a Defiance Telephone  
801 19th Street  
P.O. Box 311  
Harlan, Iowa 51537

**Section 54.313 Annual Report for 2012**

June 22, 2012

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

Ms. Karen Majcher  
Vice President – High Cost Low Income Division  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, D.C. 20036

To Whom It May Concern:

Enclosed is our filing for SAC #351149 to meet the requirements of Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules.

The following dockets are included as reference:

- WC Docket No's: 10-90, 07-135, 05-337, 03-109
- GN Docket No: 09-51
- CC Docket No's: 01-92, 96-45
- WT Docket No: 10-208
- FCC 11-161

Sincerely,

/s/ Tom Conry  
Manager

Enclosures  
cc: Iowa Utilities Board

CERTIFICATION OF FARMERS MUTUAL COOPERATIVE TELEPHONE COMPANY F/K/A

DEFIANCE TELEPHONE

STATE OF IOWA

COUNTY OF SHELBY

I, Thomas Conry, CEO, Farmers Mutual Cooperative Telephone Company f/k/a Defiance Telephone, being of lawful age and duly sworn, depose and state:

Farmers Mutual Cooperative Telephone Company f/k/a Defiance Telephone, 351149, certify that all federal high-cost support provided to Farmers Mutual Cooperative Telephone Company f/k/a Defiance Telephone within Iowa was used in the preceding calendar year and will be used in the coming calendar year only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. In addition, Farmers Mutual Cooperative Telephone Company f/k/a Defiance Telephone certifies that it will comply with applicable service quality standards and consumer protection rules, certifies that it is able to maintain a minimum of two hours of backup power to ensure functionality without an external power source, certifies that it is offering a local usage plan comparable to that offered by the ILEC in the relevant service areas, and certifies that it acknowledges that the FCC may require it to provide equal access to long distance carriers in the event that no other eligible carrier is providing equal access within its ETC designated service area. As an eligible telecommunications carrier, Farmers Mutual Cooperative Telephone Company f/k/a Defiance Telephone agrees to provide timely responses to Board requests for information related to the status of local voice service markets or facilities.

I further state that I am authorized by Farmers Mutual Cooperative Telephone Company f/k/a Defiance Telephone to make this statement.

/s/ Thomas Conry  
[authorized officer]

Subscribed and sworn to before me this 30th day of March, 2012

/s/ Jacie Scheffler  
Notary Public



**ETC Certification Reporting Form**  
**Quality of Service Reporting due May 1, 2012**  
**Reporting Period January 1 - December 31, 2011**

**Unfilled Requests for Service - 199 IAC 39.5(6).** The number of requests for service from potential customers that were unfulfilled for over five days during the past year.

Number of Requests for Service for Potential Customers that were unfulfilled during the reporting Period: 0  
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(Please provide an explanation for each unfilled order along with wire center NXX or geographic area description for the reporting period. To add additional rows to a table, press the tab key when in the bottom right table cell.)

Requesting Consumer Surname:	NPA-NXX or geographic Location:	Explanation:

**Complaints - 199 IAC 39.5(7).** The number of complaints per 1000 handsets or lines. ETCs serving fewer than 1000 handsets or lines shall report the actual number of complaints.

Number of Complaints per Thousand Handset or Lines: 0  
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(If less than 1000 handsets/lines, Please provide information as number of complaints per number of handsets or lines. Complaints are defined as complaints from Iowa customers located within the carrier's Iowa ETC designated area and received by the carrier, regarding the provisioning of the required supported services outlined in Iowa Admin. Code Ch. 39.2(1), or complaints regarding unauthorized changes in service.)



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**FCC Outage Reports - 199 IAC 39.5(5).** Each ETC shall file copies of all FCC outage reports it filed with the FCC. The copies will be filed as confidential pursuant to the provisions of 199 IAC 1.9(5)"c."

**Number of Service Outages Reported to the FCC:**         0    

(Please file copies of reports filed with the FCC as separate documents in your electronic filing)