



GVNW CONSULTING, INC.

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June 26, 2012

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

Ms. Karen Majcher  
Vice President – High Cost Low Income Division  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, D.C. 20036

RE: WC Docket No. 10-90, Annual Reporting Requirements for High-Cost Recipients  
§54.313(a)(2) through (a)(6) and (h)

Dear Ms. Dortch and Ms. Majcher:

Enclosed herein is the annual report and certifications for Border to Border Communications, Inc., Study Area Code 442073 pursuant to §54.313(a)(2) through (a)(6) and (h) of the Commission's rules.

Please contact me with any questions by phone at 830-895-7233 or by e-mail at [jmiller@gvnw.com](mailto:jmiller@gvnw.com).

Sincerely,

A handwritten signature in black ink, appearing to read "James A. Miller", is written over a horizontal dotted line.

James A. Miller  
Authorized Representative for  
Border to Border Communications, Inc.

Enclosure

Copies to:

Filing Clerk  
Public Utility Commission of Texas  
1701 North Congress Avenue  
Austin, TX 78711

**BORDER TO BORDER COMMUNICATIONS, INC. – SAC 442073**

Annual Report for of High-Cost Recipients  
Pursuant to 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

**OUTAGE REPORTING - §54.313(a)(2)**

Detailed information on any outage in the prior calendar year, of at least thirty (30) minutes in duration for each service area in which the ETC is designated for any facilities it owns, operates, leases or otherwise utilizes that affected:

- At least 10% of the end users served in the designated service area; or
- A 911 special facility as defined in 47 C.F.R. §4.5(e).
- Specifically, the ETC's report of the outage must include the following information:
  - o The date and time of the outage; and,
  - o A brief description of the outage and its resolution; and,
  - o The particular services affected; and,
  - o The geographic areas affected by the outage; and,
  - o Steps taken to prevent a similar situation in the future; and,
  - o The number of customers affected by the outage.

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**Response:**

Border to Border Communications, Inc. had no reportable outages during the prior calendar year.

**UNFULFILLED SERVICE REQUESTS - §54.313(a)(3)**

The number of requests for service from potential customers within the ETC's service areas that were unfulfilled during the prior calendar year. The ETC shall also detail how it attempted to provide service to those customers.

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**Response:**

Border to Border Communications, Inc. had no unfulfilled requests for service during the prior calendar year.

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Pursuant to 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

**NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS - §54.313(a)(4)**

The number of customer complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

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**Response:**

Border to Border Communications, Inc. had no customer complaints during the prior calendar year.

**BORDER TO BORDER COMMUNICATIONS, INC. – SAC 442073**

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**COMPLIANCE CERTIFICATION**

**COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION  
RULES - §54.313(a)(5)**

Certification that the ETC is complying with applicable service quality standards and consumer protection rules.

*and*

**ABILITY TO FUNCTION IN EMERGENCY SITUATIONS - §54.313(a)(6)**

Certification that the ETC is able to function in emergency situations as set forth in §54.202(a)(2).

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**Response:**

**ANNUAL COMPLIANCE CERTIFICATION WITH §54.313(a)(5) and §54.313(a)(6)**

Border to Border Communications, Inc. ("Border"), hereby certifies pursuant to the requirements under 47 C.F.R. §54.313(a)(5) and §54.313(a)(6) that:

1. Border is in compliance with any and all applicable service quality standards and consumer protection rules.
2. Border is capable of functioning in emergency situations. Border has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.
3. I am authorized to provide this certification on behalf of Border to Border Communications, Inc.

Executed on: June 19, 2012  
Date

Signature: Herman C. Roark, Jr.  
Signed

Printed Name: HERMAN C. ROARK, JR.

Title: PRESIDENT

**BORDER TO BORDER COMMUNICATIONS, INC. – SAC 442073**

Annual Report for of High-Cost Recipients  
Pursuant to 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

**ADDITIONAL VOICE RATE DATA - §54.313(h)**

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

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**Response:**

Border to Border Communications, Inc. has no residential local service rates plus any state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318.