



**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)
JBN Telephone Company, Inc.**

June 26, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for JBN Telephone Company, Inc., Study Area Code 411785. J B N Telephone Company, Inc. is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4).

Should you have any questions, please contact me via email at gm@jbntelco.com or by phone at 785-866-2310.

Sincerely,

Gene Morris
President

A handwritten signature in blue ink, appearing to read "Gene Morris".

Enclosures

Cc: Kansas Corporation Commission

**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)
JBN Telephone Company, Inc.**

OUTAGE REPORTING – §54.313 (a)(2)

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) At least ten percent of the end users served in a designated service area; or (ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e). 47 C.F.R. §54.313(a)(2).

Detailed Outage Information for 2011						
Date of Outage	Time of Outage	Description of Outage and Resolution	Particular Services Affected	Geographic Areas Affected	Steps Taken to Prevent Future Recurrences	Number of Customers Affected
None						

UNFULFILLED SERVICE REQUESTS – §54.313(a)(3)

The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those customers.

There were no unfilled requests for service during calendar year 2011.

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47 C.F.R. §54.313(a)(2) through (a)(6) and (h)
JBN Telephone Company, Inc.**

NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS – §54.313(a)(4)

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

During calendar year 2011, JBN Telephone Company, Inc. received 1 complaint per 1,000 working access lines.

**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)
Haviland Telephone Company, Inc.**

§54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES

Service Quality Standards and Consumer Protection Rules Annual Certification

<u>GENE MORRIS</u>	<u>PRESIDENT</u>	<u>JBN TELEPHONE COMPANY, INC.</u>
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules.

Executed on 06/26/12 _____
Date

Signature  _____

Printed/Typed Name GENE MORRIS _____

**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)
JBN Telephone Company, Inc.**

§54.313(a)(6) – ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Ability to Function in Emergency Situations Annual Certification

GENE MORRIS

PRESIDENT

JBN TELEPHONE COMPANY, INC.

Printed Name of Officer

Title of Officer

Company Name

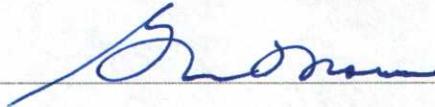
I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is capable of functioning in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Executed on

06/26/12

Date

Signature



GENE MORRIS

Printed/Typed Name

**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)
JBN Telephone Company, Inc.**

ADDITIONAL VOICE RATE DATA – §54.313(h)

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

As of June 1, 2012, JBN Telephone Company, Inc. did not have any rates for residential local service, as well as state fees as defined pursuant to §54.318(e), that are below the local urban rate floor as defined in §54.318.

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

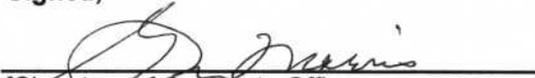
I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
JBN TELEPHONE COMPANY, INC.	KANSAS	411785

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,


[Signature of Corporate Officer]

Date: June 26, 2012

Gene Morris

[Printed Name of Corporate Officer]

President

[Title of Corporate Officer]

Carrier's Name JBN TELEPHONE COMPANY, INC.

Carrier's Address 418 W. 5TH STREET, HOLTON, KS 66436

Carrier's Telephone Number (785) 866-2310

THE STATE CORPORATION COMMISSION
OF THE STATE OF KANSAS

Before Commissioners: Chairman Mark Sievers
Commissioner Ward Loyd
Commissioner Thomas E. Wright

In the Matter of Certification of Compliance)
with Section 254(e) of the Federal)
Telecommunications Act of 1996 and) Docket No. 12-GIMT-715-GIT
Certification of Appropriate Use of Kansas)
Universal Service Fund Support.)

**SECTION 254(e) CERTIFICATION
FEDERAL UNIVERSAL SERVICE SUPPORT
FCC Docket Reference: CC Docket No. 96-45
and KANSAS UNIVERSAL SERVICE FUND SUPPORT¹**
(Please type or print legibly)
(Circle all appropriate Support Received)

1. My title is PRESIDENT of JBN TELEPHONE COMPANY, INC. In this capacity, I am in a position of authority to direct how federal high-cost Universal Service Funds ("USF"), Connect America Fund ("CAF") support, and/or Kansas Universal Service Fund ("KUSF") support received will be used and by this certification I am binding JBN TELEPHONE COMPANY, INC. to the statements made in this certification.

2. JBN TELEPHONE COMPANY, INC. was named as an eligible telecommunications carrier by the Kansas Corporation Commission ("KCC") for FUSF support purposes in Docket No. 98-GIMT-241-GIT by order dated DECEMBER 5, 1997 and KUSF support purposes in Docket No. 98-GIMT-241-GIT by order dated DECEMBER 5, 1997.

3. By this affidavit, I certify that the USF, CAF and/or KUSF received by JBN TELEPHONE COMPANY, INC. was used in the proceeding calendar year 2011 and will be used in the new calendar year 2013 and used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended, as designated by the Federal Communications Commission,

¹ See Docket 08-GIMT-154-GIT

Attachment 1

consistent with Section 254(e) of the Telecommunications Act, and/or Kansas statutes and KCC Requirements.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct.

(Pursuant to Kan. Stat. Ann. 53-601.)


Signature

GENE MORRIS
Printed/Typed Name

Executed on JUNE 26, 2012.

Email address: gm@jbntelco.com

2. All ETCs must provide detailed information on any outage lasting at least 30 minutes for any facilities that an ETC owns, operates, leases, or otherwise utilizes that potentially affect at least 10% of the end users in a service area, or that could affect 911.

Date of Outage	Time of Outage	Description of the Outage and Resolution	Particular services affected	Geographic Areas Affected	Steps Taken to Prevent Future Recurrences	Number of Customers Affected
NONE						

(If necessary, please provide additional pages.)

3. Please provide the number of complaints per 1,000 connections (fixed or mobile). A complaint is any non-duplicative verbal or written complaint received by the company, FCC, and/or KCC.

1

4. 47 U.S.C. § 214(e)(1)(B) requires an ETC to advertise its services throughout the service area for which it has been designated “using media of general distribution.”
Please complete the following:

Name of Media	Type of Media	Geographic Areas Reached	Dates Published
Kanzaland Regional Directory	Telephone Directory	Northeast Kansas	Oct. – Oct. Annually
Holton Recorder	Newspaper	Jackson County, Kansas, area	2/14/11
Hiawatha World	Newspaper	Brown County, Kansas, area	2/15/11
Belleville Telescope	Newspaper	Republic County, Kansas, area	2/17/11
Seneca Courier-Tribune	Newspaper	Nemaha County, Kansas, area	2/16/11
Onaga Herald	Newspaper	Pottawatomie County, Kansas, area	2/28/11
Sabetha Herald	Newspaper	Northern Nemaha County, Kansas, area	2/16/11

Please attach additional pages, as needed.

5. A wireline ETC must certify that it is in compliance with the Commission's quality of service standards and a wireless ETC must certify that it is in compliance with the CTIA Code. Please complete the following, as applicable to your company:

QUALITY OF SERVICE WIRELINE ANNUAL CERTIFICATION

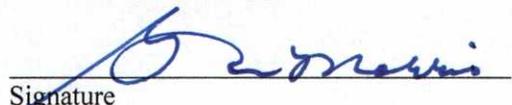
KCC Docket Reference: 06-GIMT-446-GIT

(Please type or print legibly)

1. My title is PRESIDENT of JBN TELEPHONE COMPANY, INC. In this capacity, I am in a position of authority to certify whether the Company is complying with required quality of service standards. I am binding JBN TELEPHONE COMPANY, INC. to the statements made in this certification.

2. By this affidavit, I certify that JBN TELEPHONE COMPANY, INC. is in compliance with the Commission's quality of service standards as adopted in Docket No. 191,206-U.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on JUNE 26, 2012.


Signature

GENE MORRIS

Printed/Typed Name

QUALITY OF SERVICE WIRELESS ANNUAL CERTIFICATION

KCC Docket Reference: 06-GIMT-446-GIT

(Please type or print legibly)

1. My title is _____ of the _____
(Company/ Cooperative). In this capacity, I am in a position of authority to certify whether the Company/ Cooperative is complying with required quality of service standards. I am binding _____ (Company/Cooperative) to the statements made in this certification.

2. By this affidavit, I certify that _____ (Company/ Cooperative) is in compliance with the CTIA Code.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on _____ (date).

Signature

Printed/Typed Name

6. An ETC must certify that it will be able to function in an emergency.

ABILITY TO FUNCTION IN AN EMERGENCY ANNUAL CERTIFICATION
KCC Docket Reference: 06-GIMT-446-GIT
(Please type or print legibly)

1. My title is PRESIDENT of JBN TELEPHONE COMPANY, INC.. In this capacity, I am in a position of authority to certify whether the Company is able to function in an emergency. I am binding JBN TELEPHONE COMPANY, INC. to the statements made in this certification.

2. By this affidavit, I certify that JBN TELEPHONE COMPANY, INC. is capable of functioning in an emergency.

I certify under penalty of perjury under the laws of the state of Kansas that the foregoing is true and correct. (Pursuant to Kan. Stat. Ann. 53-601.) Executed on JUNE 26, 2012.



Signature

GENE MORRIS

Printed/Typed Name

8. Competitive ETCs need to provide the number of requests for service from potential customers within your service areas that were unfulfilled during the prior calendar year. Please also describe how you attempted to provide service to those potential customers.²

N/A - ILEC

9. Pursuant to 47 C.F.R. § 54.313(h), all incumbent local exchange carrier recipients of high-cost support must report all of their flat rates for residential local service, as well as state fees as defined pursuant to § 54.318(e) of this subpart. Carriers must also report all rates that are below the local urban rate floor as defined in § 54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of January 1. Please use the space below to provide the required information. Attach additional pages, as necessary.

JBN TELEPHONE COMPANY LOCAL SERVICE FLAT RESIDENTIAL RATE AS OF JANUARY 1, 2012 WAS \$16.25 PER LINE. JBN HAS NO RATES BELOW THE LOCAL URBAN RATE FLOOR. PLEASE SEE ATTACHED ACCESS LINE SHEET AS OF JANUARY 1, 2012 FOR NUMBER OF RESIDENTIAL LINES AND THE RATE.

² Beginning in 2013, all ETCs will need to provide this information. The KCC only required CETCs to collect this information for 2011; thus, only CETCs need to complete this section this year.