



GvNW CONSULTING, INC.

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June 27, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

RE: WC Docket No. 10-90, Annual Reporting Requirements for High-Cost Recipients
§54.313(a)(2) through (a)(6) and (h)

Dear Ms. Dortch and Ms. Majcher:

Enclosed herein is the annual report and certifications for Dell Telephone Cooperative, Inc.,
Study Area Code 492066 (New Mexico) pursuant to §54.313 of the Commission's rules.

Please contact me with any questions by phone at 830-895-7233 or by e-mail at
jmiller@gvnw.com.

Sincerely,

A handwritten signature in black ink, appearing to read "James A. Miller", is written over a horizontal line.

James A. Miller
Authorized Representative for
Dell Telephone Cooperative, Inc.

Enclosure

Copies to:
Records Division
New Mexico Public Regulation Commission
P.E.R.A. Building
1120 Paseo De Peralta
Santa Fe, NM 87501

DELL TELEPHONE COOPERATIVE, INC. – SAC 492066

Annual Report for of High-Cost Recipients
Pursuant to 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

OUTAGE REPORTING - §54.313(a)(2)

Detailed information on any outage in the prior calendar year, of at least thirty (30) minutes in duration for each service area in which the ETC is designated for any facilities it owns, operates, leases or otherwise utilizes that affected:

- At least 10% of the end users served in the designated service area; or
- A 911 special facility as defined in 47 C.F.R. §4.5(e).
- Specifically, the ETC's report of the outage must include the following information:
 - o The date and time of the outage; and,
 - o A brief description of the outage and its resolution; and,
 - o The particular services affected; and,
 - o The geographic areas affected by the outage; and,
 - o Steps taken to prevent a similar situation in the future; and,
 - o The number of customers affected by the outage.

Response:

Dell Telephone Cooperative, Inc. had no reportable outages during the prior calendar year.

UNFULFILLED SERVICE REQUESTS - §54.313(a)(3)

The number of requests for service from potential customers within the ETC's service areas that were unfulfilled during the prior calendar year. The ETC shall also detail how it attempted to provide service to those customers.

Response:

Dell Telephone Cooperative, Inc. had no unfulfilled requests for service during the prior calendar year.

DELL TELEPHONE COOPERATIVE, INC. – SAC 492066

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Pursuant to 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS - §54.313(a)(4)

The number of customer complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

Response:

Dell Telephone Cooperative, Inc. had no customer complaints during the prior calendar year.

DELL TELEPHONE COOPERATIVE, INC. – SAC 492066

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Pursuant to 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

COMPLIANCE CERTIFICATION

**COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION
RULES - §54.313(a)(5)**

Certification that the ETC is complying with applicable service quality standards and consumer protection rules.

and

ABILITY TO FUNCTION IN EMERGENCY SITUATIONS - §54.313(a)(6)

Certification that the ETC is able to function in emergency situations as set forth in §54.202(a)(2).

Response:

ANNUAL COMPLIANCE CERTIFICATION WITH §54.313(a)(5) and §54.313(a)(6)

Dell Telephone Cooperative, Inc. ("Dell"), hereby certifies pursuant to the requirements under 47 C.F.R. §54.313(a)(5) and §54.313(a)(6) that:

1. Dell is in compliance with any and all applicable service quality standards and consumer protection rules.
2. Dell is capable of functioning in emergency situations. Dell has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.
3. I am authorized to provide this certification on behalf of Dell Telephone Cooperative, Inc.

Executed on:

Date

June 19, 2012

Signature:

Signed

Denny Bergstrom

Printed Name:

Denny Bergstrom

Title:

General Manager/ETP

DELL TELEPHONE COOPERATIVE, INC. – SAC 492066

Annual Report for of High-Cost Recipients
Pursuant to 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

ADDITIONAL VOICE RATE DATA - §54.313(h)

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

Response:

Dell Telephone Cooperative, Inc. has no residential local service rates plus any state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318.