



GVNW CONSULTING, INC.

1001 WATER STREET, STE. A-100
KERRVILLE, TX 78028
TEL 830.896.5200
FAX 830.896.5202

June 27, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

RE: WC Docket No. 10-90, Annual Reporting Requirements for High-Cost Recipients
§54.313(a)(2) through (a)(6) and (h)

Dear Ms. Dortch and Ms. Majcher:

Enclosed herein is the annual report and certifications for La Ward Telephone Exchange, Inc.,
Study Area Code 442103 pursuant to §54.313(a)(2) through (a)(6) and (h) of the Commission's
rules.

Please contact me with any questions by phone at 830-895-7233 or by e-mail at
jmiller@gvnw.com.

Sincerely,

A handwritten signature in black ink, appearing to read "James A. Miller", is written over the typed name and title.

James A. Miller
Authorized Representative for
La Ward Telephone Exchange, Inc.

Enclosure

Copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
Austin, TX 78711

LA WARD TELEPHONE EXCHANGE, INC. – SAC 442103

Annual Report for of High-Cost Recipients
Pursuant to 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

OUTAGE REPORTING - §54.313(a)(2)

Detailed information on any outage in the prior calendar year, of at least thirty (30) minutes in duration for each service area in which the ETC is designated for any facilities it owns, operates, leases or otherwise utilizes that affected:

- At least 10% of the end users served in the designated service area; or
- A 911 special facility as defined in 47 C.F.R. §4.5(e).
- Specifically, the ETC's report of the outage must include the following information:
 - o The date and time of the outage; and,
 - o A brief description of the outage and its resolution; and,
 - o The particular services affected; and,
 - o The geographic areas affected by the outage; and,
 - o Steps taken to prevent a similar situation in the future; and,
 - o The number of customers affected by the outage.

Response:

La Ward Telephone Exchange, Inc. had no reportable outages during the prior calendar year.

UNFULFILLED SERVICE REQUESTS - §54.313(a)(3)

The number of requests for service from potential customers within the ETC's service areas that were unfulfilled during the prior calendar year. The ETC shall also detail how it attempted to provide service to those customers.

Response:

La Ward Telephone Exchange, Inc. had no unfulfilled requests for service during the prior calendar year.

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Pursuant to 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS - §54.313(a)(4)

The number of customer complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

Response:

La Ward Telephone Exchange, Inc. had no customer complaints during the prior calendar year.

LA WARD TELEPHONE EXCHANGE, INC. – SAC 442103

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COMPLIANCE CERTIFICATION

**COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION
RULES - §54.313(a)(5)**

Certification that the ETC is complying with applicable service quality standards and consumer protection rules.

and

ABILITY TO FUNCTION IN EMERGENCY SITUATIONS - §54.313(a)(6)

Certification that the ETC is able to function in emergency situations as set forth in §54.202(a)(2).

Response:

ANNUAL COMPLIANCE CERTIFICATION WITH §54.313(a)(5) and §54.313(a)(6)

La Ward Telephone Exchange, Inc. ("La Ward"), hereby certifies pursuant to the requirements under 47 C.F.R. §54.313(a)(5) and §54.313(a)(6) that:

1. La Ward is in compliance with any and all applicable service quality standards and consumer protection rules.
2. La Ward is capable of functioning in emergency situations. La Ward has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.
3. I am authorized to provide this certification on behalf of La Ward Telephone Exchange, Inc.

Executed on: 6/20/12
Date

Signature: Terri Parker
Signed

Printed Name: Terri Parker

Title: General Manager

LA WARD TELEPHONE EXCHANGE, INC. – SAC 442103

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Pursuant to 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

ADDITIONAL VOICE RATE DATA - §54.313(h)

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

Response:

As of June 1, 2012, La Ward Telephone Exchange, Inc. has the following rates for residential local service as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318:

<u>Exchange Name</u>	<u>Class of Service</u>	<u>Residential Rate</u>	<u>State Fee</u>	<u>Mandatory EAS</u>	<u>Total Rate</u>	<u>Residential Lines</u>
La Ward	Vacation	\$1.00	\$0.18	\$0.00	\$1.18	1
Port Alto	Vacation	\$1.00	\$0.03	\$0.00	\$1.03	1