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June 27, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

RE: WC Docket No. 10-90, Annual Reporting Requirements for High-Cost Recipients
§54.313(a)(2) through (a)(6) and (h)

Dear Ms. Dortch and Ms. Majcher:

Enclosed herein is the annual report and certifications for Southwest Texas Telephone Company, Study Area Code 442135 pursuant to §54.313(a)(2) through (a)(6) and (h) of the Commission's rules.

Please contact me with any questions by phone at 830-895-7233 or by e-mail at jmiller@gvnw.com.

Sincerely,

A handwritten signature in black ink, appearing to read "J. Miller", is written over the typed name.

James A. Miller
Authorized Representative for
Southwest Texas Telephone Company

Enclosure

Copies to:

Filing Clerk
Public Utility Commission of Texas
1701 North Congress Avenue
Austin, TX 78711

SOUTHWEST TEXAS TELEPHONE COMPANY – SAC 442135

Annual Report for of High-Cost Recipients
Pursuant to 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

OUTAGE REPORTING - §54.313(a)(2)

Detailed information on any outage in the prior calendar year, of at least thirty (30) minutes in duration for each service area in which the ETC is designated for any facilities it owns, operates, leases or otherwise utilizes that affected:

- At least 10% of the end users served in the designated service area; or
- A 911 special facility as defined in 47 C.F.R. §4.5(e).
- Specifically, the ETC's report of the outage must include the following information:
 - o The date and time of the outage; and,
 - o A brief description of the outage and its resolution; and,
 - o The particular services affected; and,
 - o The geographic areas affected by the outage; and,
 - o Steps taken to prevent a similar situation in the future; and,
 - o The number of customers affected by the outage.

Response:

Southwest Texas Telephone Company had no reportable outages during the prior calendar year.

UNFULFILLED SERVICE REQUESTS - §54.313(a)(3)

The number of requests for service from potential customers within the ETC's service areas that were unfulfilled during the prior calendar year. The ETC shall also detail how it attempted to provide service to those customers.

Response:

Southwest Texas Telephone Company had no unfulfilled requests for service during the prior calendar year.

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NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS - §54.313(a)(4)

The number of customer complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

Response:

Southwest Texas Telephone Company had 0.32 customer complaints per 1,000 connections during the prior calendar year.

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COMPLIANCE CERTIFICATION

**COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION
RULES - §54.313(a)(5)**

Certification that the ETC is complying with applicable service quality standards and consumer protection rules.

and

ABILITY TO FUNCTION IN EMERGENCY SITUATIONS - §54.313(a)(6)

Certification that the ETC is able to function in emergency situations as set forth in §54.202(a)(2).

Response:

ANNUAL COMPLIANCE CERTIFICATION WITH §54.313(a)(5) and §54.313(a)(6)

Southwest Texas Telephone Company ("Southwest Texas"), hereby certifies pursuant to the requirements under 47 C.F.R. §54.313(a)(5) and §54.313(a)(6) that:

1. Southwest Texas is in compliance with any and all applicable service quality standards and consumer protection rules.
2. Southwest Texas is capable of functioning in emergency situations. Southwest Texas has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.
3. I am authorized to provide this certification on behalf of Southwest Texas Telephone Company.

Executed on:

Date

JUNE 21, 2017

Signature:

Signed

[Handwritten Signature]

Printed Name:

STEVE EVANS

Title:

GENERAL MGR.

SOUTHWEST TEXAS TELEPHONE COMPANY – SAC 442135

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Pursuant to 47 C.F.R. §54.313(a)(2) through (a)(6) and (h)

ADDITIONAL VOICE RATE DATA - §54.313(h)

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

Response:

Southwest Texas Telephone Company has no residential local service rates plus any state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318.