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June 28, 2012

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capitol Heights, MD 20743

Re: WC Docket No. 10-90, Annual 54.313(a)(2) through (6) and (h) Report of High-Cost Recipient

Dear Ms. Dortch:

Enclosed herein is the annual report for Rio Virgin Telephone & Cablevision, Study Area Code 552356 pursuant to §54.313 of the Commission's rules.

We are filing this report via the FCC ECFS system.

Please contact me with any questions at:

Phone 503 630-4202
Email crosbyb@cuaccess.net

Sincerely,

A handwritten signature in blue ink that reads "Brenda Crosby". The signature is fluid and cursive, with the first name being more prominent.

Brenda Crosby
President

Enclosures

Copies to:

Karen Majcher
Vice President-High Cost and Low Income
Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, DC 20036

Ms. Breanne Potter
Public Utilities Commission of Nevada
1150 E. William Street
Carson City, NV 89701

RIO VIRGIN TELEPHONE & CABLE VISION
2012 Annual 54.313 Report of High-Cost Recipient

Certifications

In compliance with the following regulations, Rio Virgin Telephone & Cablevision, by Brooke Wheeler, its Controller hereby certifies, subject to the penalties for false statements imposed under 18 U.S.C. § 1001, that:

54.313(a)

47 CFR § 54.202(a)(1)(i) – It will make reasonable efforts to comply with the service requirements applicable to the support it receives, specifically:

High Cost Loop Support – the services listed and defined in 47 CFR § 54.101(a).

Lifeline Support – the three criteria set forth in 47 CFR § 54.401(a).

Interstate Common Line Support – the filings required in 47 CFR § 54.903 and the certification required in 47 CFR § 54.

47 CFR § 54.313(a)(5) – It will make reasonable efforts to comply with applicable service quality standards and consumer protection rules as defined in 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft.

47 CFR § 54.313(a)(6) – It will make reasonable efforts to function in emergency situations as set forth in 47 CFR § 54.202(a)(2).

Certified by:


Signature

Brooke Wheeler

Printed Name

Controller

Title

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54.313(a)(2) Detailed Information on any Outage in 2011

An outage is a significant degradation in the ability of an end user to establish and maintain a channel of communications as a result of failure or degradation in the performance of a communications provider's network of at least 30 minutes in Rio Virgin Telephone & Cablevision's service area.

An outage affected at least ten percent of the end users in the service area. NO
(Yes or No)

An outage that potentially affects a 911 special facility occurs whenever:

- (1) There is a loss of communications to PSAP(s) potentially affecting at least 900,000 user-minutes and: The failure is neither at the PSAP(s) nor on the premises of the PSAP(s); no reroute for all end users was available; and the outage lasts 30 minutes or more; or
- (2) There is a loss of 911 call processing capabilities in one or more E-911 tandems/selective routers for at least 30 minutes duration; or
- (3) One or more end-office or MSC switches or host/remote clusters is isolated from 911 service for at least 30 minutes and potentially affects at least 900,000 user-minutes; or
- (4) There is a loss of ANI/ALI (associated name and location information) and/or a failure of location determination equipment, including Phase II equipment, for at least 30 minutes and potentially affecting at least 900,000 user-minutes (provided that the ANI/ALI or location determination equipment was then currently deployed and in use, and the failure is neither at the PSAP(s) or on the premises of the PSAP(s)).

An outage affected a 911 special facility in the service area. NO
(Yes or No)

Information on each outage included in the above:

- (A) The date and time of onset of the outage - _____
(B) A brief description of the outage and its resolution - _____

(C) The particular services affected - _____

- _____

(D) The geographic areas affected by the outage - _____
(E) Steps taken to prevent a similar situation in the future - _____

(F) The number of customers affected - _____

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Miscellaneous Information

54.313(a)(3) The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year - 0

Rio Virgin Telephone & Cablevision attempted to provide service to those potential customers by N/A

54.313(a)(4) The number of complaints per 1,000 connections in 2011 - 0

54.313(a)(5) Satisfaction of Consumer Protection and Service Quality Standards

Consumer Protection

Rio Virgin Telephone & Cablevision complies with the requirements of 47 CFR Part 64 Subpart U, Customer Proprietary Network Information and the Federal Trade Commission Red Flag rules to prevent identity theft. A manual for each of those programs is in place and is part of the employees' handbook. Employee training is conducted annually and new hires are instructed on the programs as required by their job functions.

Service Quality Standards

There is no service standard established by the Public Utilities Commission of Nevada. Rio Virgin Telephone & Cablevision is committed to providing the highest quality service to its subscribers.

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54.313(a)(6) Ability to Remain Functional in Emergency Situations

Back-up Power

Rio Virgin Telephone & Cablevision has the following back-up power capabilities:

Switches – stand alone and/or host

Switch A (Mesquite) Onan 100 KW, propane, 1000 gallon tank, 8 days at max load.

Switch B (Beaver Dam) Onan 75 KW, propane, 800 gallon tank, 8 days at max load.

Subscriber carrier (DLC, AFC, OPM, etc.)

Carrier Loc. Carrier Loc. Many remote Carrier locations use 5000 Watt portable generators, Gasoline, 5 gallon tank, 8 hours/tank of fuel. 5 calix sites, 14 afc sites, and 5 urban/opac

Network Interface Devices (NIDs)

Rio Virgin Telephone & Cablevision has 7,512 customers with metallic (copper) connections to the Central Office and their NIDs are powered from the Central Office.

Rio Virgin Telephone & Cablevision has 1,522 customers with non-metallic (fiber optic) connections to the Central Office. These customers' NIDs are battery powered in case of emergency. The batteries are rated to last 24 hours with no use and 8 hours with constant use.

Ability to reroute traffic around damaged facilities:

Rio Virgin Telephone & Cablevision has built / will build redundant facilities between its exchanges and / or to its connecting company / toll tandem. This redundant facility is in the form of a SONET ring with alternate physical facilities between Rio Virgin Telephone & Cablevision and CenturyLink, its interconnection to the Public Switched Telephone Network.

Capability to manage traffic spikes resulting from emergency situations

Rio Virgin Telephone & Cablevision has 9,034 customers, switching capacity of 16,053 simultaneous calls, and transport capacity for 335 simultaneous calls. Rio Virgin Telephone & Cablevision takes no responsibility for the capabilities of interconnected networks to manage traffic spikes resulting from emergency situations, but will continue its best efforts for its networks during such events.

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54.313(h) Additional Residential Voice Rate Data
As of June 1, 2012

Rates ABOVE the local urban rate floor of \$10.00

Exchange Name: Beaver Dam

<u>Voice rate data</u>	<u>Rate</u>
Residential Local Service Rate -	\$10.00
State Subscriber Line Charges	\$ 0.00
State Universal Service Fee	\$ 0.00
Mandatory EAS Charges	<u>\$ 0.00</u>
Total	<u>\$10.00</u>

Rates and lines BELOW the local urban rate floor of \$10.00

Exchange Name: Mesquite

<u>Voice rate data</u>	<u>Rate</u>	<u>Number of Lines</u>
Residential Local Service Rate -	\$ 8.86	5,227
State Subscriber Line Charges	\$ 0.00	
State Universal Service Fee	\$ 0.00	
Mandatory EAS Charges	<u>\$ 0.00</u>	
Total	<u>\$ 8.86</u>	<u>5,227</u>