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June 12, 2012

**Request for Review  
TO APPROVE ERATE FUNDS FOR FRN 2217456**

CC Docket No. 02-6

Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

To whom it may concern;

Appellant Name: Richard Senturia, consultant for applicant.  
Applicant: Northwest Lutheran, 4119 N 81st St, Milwaukee, WI 53222  
Applicant BEN #: 61335  
Applicant Form 471 #: 815748

We applied for Northwest Lutheran for basic maintenance for the 2011-2012 funding year. We requested \$3060.00 a month and it should have been \$3060.00 a year.

FRN 2217456 was denied for basic maintenance because "not cost effective".

We made a clerical error and would like to have FRN 2217456 reinstated at \$3060.00 a year instead of the \$3060.00 a month we applied for.

We filed a USAC appeal and were denied because it was not filed in a timely manner.

We have attached the SMG Computing basic maintenance contract for your review.

Respectfully,

Richard Senturia, Consultant  
9666 Olive Blvd, Suite 215  
Olivette, Missouri 63132  
314-282-3676 office  
314-395-5882 fax  
rsenturia@erateprogram.com

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JUN 20 2012

FCC Mail Room



**Universal Service Administrative Company**  
Schools & Libraries Division

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**Administrator's Decision on Appeal – Funding Year 2011-2012**

January 23, 2012

Richard Senturia  
eRate Program  
9666 Olive Blvd  
Suite 215  
Olivette, MO 63132

Re: Applicant Name: NORTHWEST LUTHERAN SCHOOL ASSN  
Billed Entity Number: 61335  
Form 471 Application Number: 815748  
Funding Request Number(s): 2217456  
Your Correspondence Dated: December 14, 2011

After thorough review and investigation of all relevant facts, the Schools and Libraries Division (SLD) of the Universal Service Administrative Company (USAC) has made its decision in regard to your appeal of USAC's Funding Year 2011 Funding Commitment Decision Letter for the Application Number indicated above. This letter explains the basis of USAC's decision. The date of this letter begins the 60 day time period for appealing this decision to the Federal Communications Commission (FCC). If your Letter of Appeal included more than one Application Number, please note that you will receive a separate letter for each application.

Funding Request Number(s): 2217456  
Decision on Appeal: **Approved, Funding Denied**  
Explanation:

- Upon thorough review of the appeal letter and the relevant documentation, USAC has determined that Northwest Lutheran School Assn failed to respond to the USAC inquiries in a timely manner. On appeal, USAC sent a letter via email to Richard Senturia, the Form 471 contact person and appeal letter signor, on December 21, 2011, requesting eligibility documentation. You were instructed that the request was time sensitive and that a response was expected within fifteen calendar days. The record shows that on December 28, 2011, USAC contacted and reminded Mr. Senturia that the requested documentation due date was January 5, 2012. An extension was granted to January 16, 2012 per your request. As this information was not forthcoming, USAC was unable to determine if your

funding requests were in compliance with Program Rules. Consequently, your appeal is approved, but funding is denied.

- USAC Schools and Libraries Committee oversees the administration of the schools and libraries support mechanism and has the authority to make decisions concerning the administration of the application process, including activities to ensure compliance with Federal Communications Commission rules and regulations. *See* 47 C.F.R. sec. 54.705 (a)(1)(iii). To conduct these reviews, USAC has put in place administrative measures to ensure the prompt resolution of applications. If applicants do not respond within the designated time period, USAC reviews the application based on the information before it. *See* Request for Review by Marshall County School District, Federal-State Joint Board on Universal Service, Changes to the Board of Directors of the National Exchange Carrier Association, Inc., CC Docket Nos. 96-45 and 97-21, 18 FCC Rcd 4520, 4522, Order, DA 03-764 para. 6 (rel. Mar. 13, 2003). Typically, applicants are required to respond to USAC's requests for additional information necessary to complete their application within 15 days of being contacted. *See* Request for Review of the Decision of the Universal Service Administrator by Bishop Perry Middle School, et al., Schools and Libraries Universal Service Mechanism, CC Docket No. 02-6, Order, 21 FCC Rcd 5316-5317, FCC 06-54 para. 23 (rel. May 19, 2006). *See also* SLD section of the USAC website, Reference Area, "Deadline for Information Requests," [www.usac.org/sl](http://www.usac.org/sl). For those instances where USAC contacts the applicant in reference to a Selective Review Information Request, the applicant is provided 30 days to comply with the request. This procedure is necessary to prevent undue delays during the application review process.

If your appeal has been approved, but funding has been reduced or denied, you may appeal these decisions to either USAC or the FCC. For appeals that have been denied in full, partially approved, dismissed, or canceled, you may file an appeal with the FCC. You should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be received or postmarked within 60 days of the date on this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554. Further information and options for filing an appeal directly with the FCC can be found in the "Appeals Procedure" posted in the Reference Area of the SLD section of the USAC website or by contacting the Client Service Bureau. We strongly recommend that you use the electronic filing options.

We thank you for your continued support, patience and cooperation during the appeal process.

Schools and Libraries Division  
Universal Service Administrative Company

# SMG Computing, Inc.

(414) 258-8822 • FAX (414) 778-0631

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March 23, 2011

Mr. Richard Laabs, President  
Northwest Lutheran School Association  
4119 North 81<sup>st</sup> Street  
Milwaukee, WI 53222

Dear Mr. Laabs,

Thank-you for the opportunity to work with Northwest Lutheran School in upgrading the computer infrastructure during the remodel and addition. This quote covers the materials, configuration and installation of network switches and wireless access points. I have also included the patch cables required for these connections.

Schedule 1 lists the internal connections upgrade recommended for the school. Schedule 2 lists the recommended budget for internal connections maintenance.

Because we have little time for your E-Rate consultant to file the appropriate paperwork, I have also attached the contract for this equipment, work and maintenance.

Please call if you have any questions or need changes made.

Thank-you for considering SMG Computing, Inc.

Steve Greenfield, President  
SMG Computing, Inc.

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Schedule 1  
SMG Computing, Inc

E-Rate Eligible Internal Connections  
2011-2012 funding year

NW Lutheran School  
Milwaukee, WI

#	Description	Unit	
70	9"-24" (sized as needed) CAT 5e patch cable for patch panel <--> switch interconnect	2.50	175.00
2	D-Link DGS-1210-48 48 port gigabit switch	870.00	1740.00
2	3 yr quick replacement warrantee for D-Link DGS-1210-48	287.10	574.20
1	D-Link DGS-1210-10p power-over-ethernet switch	420.00	420.00
1	3 yr quick replacement warrantee for D-Link DGS-12010-10p	138.60	138.60
1	D-Link DFL-260 Firewall-Router with 2 year Netdefend updates	920.00	920.00
1	3 yr quick replacement warrantee for D-Link DFL-260	303.60	303.60
8	D-Link DAP-2950 Wireless Access Point	435.00	3480.00
8	3 yr quick replacement warrantee for D-Link DAP-2950	143.55	1148.40
30	Configure and install switches, wireless access points, patch cables, fiber modules	85.00	2550.00
subtotal			11449.80
sales tax (MKE - EXEMPT/EDU)			0.00
<b>TOTAL</b>			<b>11449.80</b>

Price includes materials and listed time. Unless covered by maintenance contract, any maintenance, customization, special data handling, training, etc will be billed at the normal hourly rate. All prices subject to change due to market fluctuations. All hardware covered by at least a one year manufacturer's or SMG Computing warrantee. In the event that a warrantee repair is required, there may be additional charge for shipping and/or handling as well as additional charges for removal, reinstallation and reconfiguration. Software warranted by manufacturer. Software updates may be made available by the manufacturer at a later date. Additional time and materials charges may result if an update is required.

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Schedule 2  
SMG Computing, Inc

E-Rate Eligible Internal Connections Maint.  
2011-2012 funding year

NW Lutheran School  
Milwaukee, WI

#	Description	Unit	
10	Hours telephone system maintenance - program telephones, setup vm for new employees etc, as required	85.00	850.00
12	Wiring infrastructure maintenance - move and re-terminate extensions as required	85.00	1020.00
4	Router maintenance - update router firmware, update router Netdefend definitions as required	85.00	340.00
10	Network switch and Wireless Access Point maintenance. Update firmare, configuration as required.	85.00	850.00
0		0.00	0.00
subtotal			3060.00
sales tax (MKE - EXEMPT/EDU)			0.00
TOTAL			3060.00

MAINTENANCE HOURS QUOTED ARE NOT PREPAID. THE ABOVE LISTED TIME/MATERIALS ARE ESTIMATES AND WILL BE BILLED AS THE SERVICE / MATERIALS ARE REQUIRED FOR MAINTAINING THE FUNCTION AND OPERATION OF THE INTERNAL CONNECTIONS, NETWORKING EQUIPMENT AND TELEPHONE SYSTEM. All hardware covered by at least a one year manufacturer's or SMG Computing warrantee. In the event that a warrantee repair is required, there may be additional charge for shipping and/or handling as well as additional charges for removal, reinstallation and reconfiguration. Software warranted by manufacturer. Software updates may be made available by the manufacturer at a later date. Additional time and materials charges may result if an update is required.

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**Contract for Computer Networking / Telephone  
Equipment / Installation / Services**

Contract #E1103-LSNW-E470

This agreement dated March 23, 2011 is executed between Northwest Lutheran School Association, 4119 North 81<sup>st</sup> Street, Milwaukee, WI 53222, (hereafter NWLSA) and SMG Computing, Inc. 6525 W Bluemound Rd #24, Milwaukee, WI 53213 (hereafter SMG).

NWLSA agrees to purchase for the 2011-2012 school year the equipment and services listed on schedules 1 and 2 attached to this document. This equipment is to be installed and maintenance begun July 1, 2011. Equipment installation must be completed no later than December 31, 2012. The maintenance period as listed on schedule 2 shall be July 1, 2011- June 30, 2012.

This agreement is contingent upon NWLSA receiving a sufficient E-rate funding commitment to proceed with the work. The funding commitment must be received by September 1, 2012 to ensure that the work can be completed before the December 31, 2012 deadline.

NWLSA shall determine if sufficient E-rate funds are available to proceed with this project or any portion thereof. Both parties will work together to prioritize this project.

This agreement may be voluntarily extended on the same terms and conditions, for up to 2 periods of up to 12 months each, if NWLSA is not approved for sufficient E-rate funding before September 1, 2012. Pricing and equipment lists will be recalculated annually to adjust for market fluctuations.

If NWLSA proceeds with the work covered by this agreement using E-rate finds, NWLSA agrees that the work will be done by SMG or sub-contractor assigned by SMG, under this contract. This Agreement will serve as a binding contract between SMG Computing, Inc. and Northwest Lutheran School Association for submission to either (a) the Schools and Libraries Division of the Universal Service Administration Company, the entity appointed by the Federal Communications Commission ("FCC") to administer the Universal Service Program with respect to E-Rate funding under 47 C.F.R. § 54.504 or (b) some other entity appointed in the future by the FCC or otherwise designated under applicable law to perform such function. The requirement of performance of respective obligations hereunder by the parties, however, shall be contingent upon notification of (i) acceptance/approval of this Agreement by the Schools and Libraries Division (ii) an award of E-rate funding therefore by the Schools and Libraries Division.

In the event that less than the requested E-rate funding is awarded, NWLSA, shall have the option of terminating the Agreement, in which case NWLSA must negotiate in good faith with SMG, the terms of a separate agreement under which services will be procured/provided.

Approved:

  
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Richard Laabs, President  
Northwest Lutheran School Association

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Steven Greenfield, President  
SMG Computing, Inc

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