



Interstate Telcom Consulting, Inc.

Independent Telecommunications Consultants

June 28, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

Ms. Karen Majcher
Vice President - High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, DC 20036

Mr. Jeff Richter
PSC - Wisconsin
PO Box 7854
Madison, WI 53707

Re: WC Docket No. 10-90: Annual Reporting Requirements for High-cost Recipients
§54.313(a)(1) through (a)(8) and (h)

Pursuant to Section 54.313(a)(1) through (a)(8) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Bayland Communications, LLC, Study Area Code 339004. Bayland Communications, LLC is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313(a)(1) through (a)(8) and (h).

Should you have any questions, please contact me via e-mail at roxih@interstatetelcom.com or by phone at 320/848-6641.

Sincerely,

A handwritten signature in blue ink that reads "Roxi Hacker". The signature is stylized and includes a long horizontal flourish extending to the left.

Roxi Hacker
Regulatory Consultant

Enclosures:

Cc: Jim Paulos

Bayland Communications, LLC
Annual Reporting for High-Cost Recipients
47 C.F.R. 54.313(a)(1) through (a)(8) and (h)

SERVICE QUALITY IMPROVEMENT PLAN – 54.313(a)(1)

A progress report on its five-year service quality improvement plan pursuant to 54.202(a), including maps detailing its progress towards meeting its plan targets, an explanation of how much universal service support was received and how it was used to improve service quality, coverage, or capacity, and an explanation regarding any network improvement targets that have not been fulfilled in the prior calendar year. The information shall be submitted at the wire center level or census block as appropriate.

- **Wisconsin Public Service Commission does not require a five-year service quality improvement plan**
- **Bayland Communications' service quality improvement plan is to continue to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service throughout Bayland Communications' service area. As an incumbent local carrier Bayland Communications upgrades and replaces facilities and equipment as necessary.**
- **See Attachment #1 for monetary detail. (Attachment is filed as a Non-Public Document)**

OUTAGE REPORTING – 54.313(a)(2)

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) at least ten percent of the end users served in a designated service area; or (ii) a 911 special facility as defined in 47 C.F.R. 4.5(e).

- **Wisconsin Public Service Commission does not require this information to be filed and therefore no information is available to report for 2011.**

UNFULFILLED SERVICE REQUESTS – 54.313 (a)(3)

The number of requests for service from potential customers, within the recipient's service areas, that were unfulfilled during the prior calendar year.

- **Wisconsin Public Service Commission does not require this information to be filed and therefore no information is available to report for 2011.**

NUMBER OF CUSTOMER COMPLAINTS PER 1,000 CONNECTIONS – 54.313(a)(4)

The total number of customer complaints (per 1,000 connections (fixed or mobile)) from the prior calendar year.

- **Wisconsin Public Service Commission does not require this information to be filed and therefore no information is available to report for 2011.**

SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES – 54.313(a)(5)

By signing below, I certify that **Bayland Communications, SAC 339004**, is in compliance with applicable service quality standards and consumer protection rules.

ABILITY TO FUNCTION IN EMERGENCY SITUATIONS – 54.313(a)(6)

By signing below, I certify that **Bayland Communications, SAC 339004**, can function in emergency situations as set forth in 47 C.F.R. 54.202(a)(2). Specifically, **Bayland Communications** has a reasonable amount of back-up power to ensure functionality, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

CURRENT PRICE OFFERINGS – 54.313(A)(7)

The company's price offerings in a format as specified by the Wireline Competition Bureau.

- **The Wireline Competition Bureau has not established a format for the requested information, as specified in 54.313.(a)(2)(iii)(F)(7), nor has this provision received Office of Management and Budget (OMB) approval as of the date of this filing. Therefore, no response is required at this time.**

COMPANY IDENTIFICATION – 54.313(a)(8)

The recipient's holding company, operating companies, affiliates, and any branding, as well as universal service identifiers for each such entity by Study Area Codes, as that term is used by the Administrator. For purposes of this paragraph, "affiliates" has the meaning set forth in section 3(2) of the Communications Act of 1934, as amended.

- **This provision has not received Office of Management and Budget (OMB) approval as of the date of this filing. Therefore, the requested information will be filed when appropriate.**

ADDITIONAL VOICE RATE DATA – 54.313(h)

All incumbent local exchange carriers receiving high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to 54.318(e) that are below the local urban rate floor as defined in 54.318, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

- **Bayland Communications does not have any rates that fall beneath the \$10.00 rate floor.**

CERTIFICATION –COMPANY OFFICER

I, Roger Hermesen certify that I am an officer of Bayland Communications. I certify via my signature below, under penalty of perjury to the accuracy of the information provided herein and qualify the certifications required by 47 C.F.R. 54.313.



Signature of Officer

Roger Hermesen

Printed Name of Officer

V.P. & COO, Fixed Operations

Title of Officer

6-22-12

Date

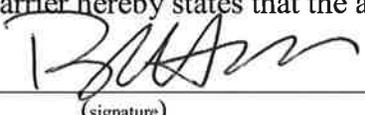
AFFIDAVIT OF Bayland Communications, LLC
(Company name)

REGARDING USE OF FEDERAL HIGH-COST SUPPORT FUNDS
AFFIDAVIT FOR ELIGIBLE TELECOMMUNICATIONS CARRIERS ONLY

STATE OF WISCONSIN__)
) ss.
COUNTY OF BROWN___)

I, the undersigned, being duly sworn, state as follows:

1. I am the Vice-President of Bayland Communications, LLC ("Carrier"), Wisconsin Utility Number 387 and FCC Study Area Code 339004.
2. I am a corporate officer responsible for certifying Carrier's use of Federal High Cost Support Funds.
3. Carrier is an eligible telecommunications carrier within the meaning of § 214(e) of the Federal Telecommunications Act of 1996, and is eligible to receive universal service support pursuant to § 254(e) of the Act.
4. Carrier files this affidavit in compliance with the Federal Communications Commission's order of May 23, 2001, in Docket No. 96-45, which requires states to certify to the Federal Communications Commission that all Federal High-Cost Support within this state are or will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended.
5. Carrier hereby states that it is the authorized ETC that will actually use the Federal High Cost Support Funds received only for the provision, maintenance, and upgrading of facilities and rendition of services for which the support is intended pursuant to § 254(e) of the Federal Telecommunications Act of 1996, and that such uses are consistent with controlling orders of the FCC applicable to Carrier and with applicable precedent of the Public Service Commission of Wisconsin.
6. Carrier hereby states that the attached responses to the three questions are complete and accurate.



Roger L. Hermsen
(typed name)

920-617-7000
(telephone number)

Subscribed and sworn to before me
this 25 day of June, 2012.

Lisa Vander Heuvel, Notary Public
Brown County, State of Wisconsin
My Commission expires 2/7/16