



GVNW CONSULTING, INC.

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June 27, 2012

Office of the FCC Secretary  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street SW  
Washington, D.C. 20554

Re: WC Docket No. 10-90, Annual 54.313 Report of High-Cost Recipient

Dear Ms. Dortch:

Enclosed herein is the annual report for New Florence Telephone Company, Study Area Code 421927 pursuant to §54.313 of the Federal Communications Commission's rules.

Please contact me with any questions at:

Phone: 719.594.5821  
Email: [rhendershot@gvnw.com](mailto:rhendershot@gvnw.com)

Sincerely,

A handwritten signature in black ink that reads "Ray Hendershot". The signature is written in a cursive, flowing style.

Ray Hendershot  
Vice President

Enclosure

CC:

USAC  
2000 L Street Suite 200  
Washington, DC 20036

**Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)**

**WC Docket No. 10-90**

§ 54.313(a)(2) – Outage reporting

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
New Florence	Missouri	42 1927

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,

Scott Hendrickson  
[Signature of Corporate Officer]

Date: 6-19-12

Scott Hendrickson  
[Printed Name of Corporate Officer]

management  
[Title of Corporate Officer]

Carrier's Name New Florence Telephone Company  
Carrier's Address 150 South Main Street, Rockland, ID 83271  
Carrier's Telephone Number 208.548.2345