

American Broadband

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888.262.2661 • www.abbnebraska.com

June 27, 2012

To: Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 – 12th Street, NW
Washington, DC 20554

Administrator
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, DC 20036

Gene Hand
Nebraska Public Service Commission
300 The Atrium 1200 N St
PO Box 94927
Lincoln, NE 68509

RE: WC Docket No. 10-90
Reporting Requirements Pursuant to 47 CFR § 54.313(a)(2) through (a)(6) and (h)

The attached information is being submitted by Eastern Nebraska Telephone Company pursuant to WC Docket No. 10-90 as specified in Public Notice DA 12-279 released on May 8, 2012.

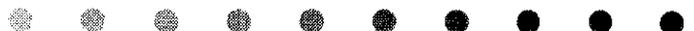
Please contact me if you have any questions.

Sincerely,



Jane Sutherland
Customer Operations Manager

Attachment



**47 CFR § 54.313 Annual Report
WC Docket No. 10-90**

Name of Company: Eastern Nebraska Telephone Company

Address of Company: 1638 Lincoln St, PO Box 400, Blair, NE 68008

Study Area Code (SAC): 371542

Name and Title of Officer Certifying Information: Shawn Hanson, President and GM

§ 54.313(a)(2) – Outage Information

The Company had 1 outage in the year 2011 of at least 30 minutes in duration that affected at least ten percent of its end users or that affected a 911 special facility. Following is detailed information on the outage(s):

- Date and time: January 12, 2011, 5:00 AM
- Description of outage and its resolution: Lost commercial power and backup power system failed. Replaced faulty fuses and tested for proper operation.
- Particular services affected: Local, E911 and long distance services
- Geographic areas affected: Belden and Carroll Nebraska exchanges
- Steps taken to prevent similar situation: Exercise generator weekly with no further problems switching from commercial power to backup
- Number of customers affected: 307

§ 54.313(a)(3) – Unfulfilled Requests for Service

The Company did not have any unfulfilled service requests during the year 2011.

§ 54.313(a)(4) – Complaints

The Company had 3 complaints per 1,000 connections (fixed or mobile) for the year 2011.

§ 54.313(a)(5) – Service Quality and Consumer Protection

The Company certifies that it is complying with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Emergency Situations

The Company certifies that it is able to function in emergency situations as set forth in § 54.202(a)(2). Specifically, the Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

§ 54.313(h) – Incumbent Local Exchange Carrier Voice Rate Data Effective June 1, 2012

The Company has no residential rates (including states fees) that are below the Local Urban Rate Floor of \$10.00.

I Shawn Hanson certify that I am an officer of the company named above and that I can certify under penalty of perjury to the accuracy of the information provided herein and make the certifications required by § 54.313.

Shawn Hanson

Signature of Certifying Officer

Shawn Hanson
Name

President and GM
Title

June 27, 2012
Date