Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

__X__ My company was not required to collect this information in 2011.

_____ My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

__X__ My company was not required to collect this information in 2011.

_____ My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

__X__ My company was not required to collect this information in 2011.

_____ My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Reserve Telephone Company	Louisiana	270438

(If necessary, attach a separate list of additional study areas and check this box.) ☐

Signed,

[Signature of Corporate Officer

Date: 6/28/2012

Scott A. Small

[Printed Name of Corporate Officer]

VP - Chief Financial Officer

[Title of Corporate Officer]

Carrier's Name Reserve Telephone Company

Carrier's Address 203 West 4th St, PO Box T, Reserve, LA 70084-0519

Carrier's Telephone Number 985-536-1111