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## **PUBLIC REFERENCE COPY**

June 28, 2012

### **VIA ELECTRONIC FILING**

Marlene H. Dortch  
Secretary  
Federal Communications Commission  
445 12th Street, S.W., Room TW-A306  
Washington, DC 20554

### **VIA HAND DELIVERY**

Karen Majcher  
Vice President, High Cost & Low Income Division  
USAC  
2000 L Street, N.W., Suite 200  
Washington, D.C. 20036

### **VIA HAND DELIVERY**

Iowa Utilities Board  
1375 E. Court Avenue, Room 69  
Des Moines, IA 50319-0069

**Re: Connect America Fund, WC Docket No. 10-90  
Report for Services Provided in the State of Iowa**

Dear Secretary Dortch:

On behalf of United States Cellular Corporation (SAC 359016) ("U.S. Cellular") a wireless service provider designated as an Eligible Telecommunications Carrier by the Iowa Utilities Board, please find attached a redacted public version of a Report submitted by U.S. Cellular in compliance with requirements specified by the Wireline Competition Bureau and the Wireless

Marlene H. Dortch, Secretary  
Federal Communications Commission  
June 28, 2012  
Page 2

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Telecommunications Bureau in the *CAF Clarification Order*.<sup>1</sup> The redacted public version of the Report has been marked “**REDACTED – FOR PUBLIC INSPECTION.**”

U.S. Cellular is also submitting to the Commission, under separate cover, a confidential version of the Report. The confidential version is marked “**CONFIDENTIAL – NOT FOR PUBLIC INSPECTION.**”

Please contact the undersigned at 703-584-8666 if any questions arise concerning the above-referenced enclosures or if you require any additional information.

Sincerely,

/s/ Steven M. Chernoff

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David A. LaFuria  
Steven M. Chernoff  
John Cimko

Attorneys for:  
*United States Cellular Corporation*

Attachment

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<sup>1</sup> *Connect America Fund*, WC Docket No. 10-90, *et al.*, Order, 27 FCC Red 605 (Wireline Comp. Bur., Wireless Telecom. Bur. 2012) (“*CAF Clarification Order*”).

**REDACTED – FOR PUBLIC INSPECTION**

**Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554**

In the Matter of )  
 ) WC Docket No. 10-90  
Connect America Fund )

**UNITED STATES CELLULAR CORPORATION  
REPORT**

United States Cellular Corporation (“U.S. Cellular”), a wireless service provider designated as an Eligible Telecommunications Carrier (“ETC”) in the State of Iowa, hereby submits this Report to the Commission in accordance with recent directives issued by the Commission.

Specifically, the *CAF Clarification Order*<sup>1</sup> requires any entity designated as an ETC by a state or territorial regulatory authority pursuant to Section 214(e) of the Communications Act of 1934<sup>2</sup> to file with the Commission in 2012 some or all of the information described in Section 54.313(a)(2)-(6) of the Commission’s Rules,<sup>3</sup> as it pertains to voice service provided by the ETC during 2011, to the extent the ETC is required to

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<sup>1</sup> *Connect America Fund*, WC Docket No. 10-90, *et al.*, Order, 27 FCC Rcd 605 (Wireline Comp. Bur., Wireless Telecom. Bur. 2012) (“*CAF Clarification Order*”).

<sup>2</sup> 47 U.S.C. § 214(e).

<sup>3</sup> 47 C.F.R. § 54.313(a)(2)-(6). This information relates to system outages, unfulfilled requests for service, customer complaints, certification of compliance with service quality standards and consumer protection rules, and certification of an ETC’s ability to function in emergency situations.

**REDACTED – FOR PUBLIC INSPECTION**

submit such information in annual reports to the designating state or territorial regulatory authority.<sup>4</sup>

The Wireline Competition Bureau subsequently notified ETCs that information filed pursuant to Section 54.313(a)(2)-(6) of the Commission's Rules must be filed not later than July 2, 2012, with the Commission, and with the Administrator of the Universal Service Administrative Company, the relevant state commission, the relevant authority in a U.S. Territory, or Tribal governments, as appropriate.<sup>5</sup>

Information that was submitted by U.S. Cellular to the state commission earlier this year and that is within the parameters of the filing requirements adopted in the *CAF Clarification Order* and contained in Section 54.313(a)(2)-(6) of the Commission's Rules is hereby reported to the Commission in the following sections.

**1. Outage Reporting.**

Under applicable rules in Iowa, U.S. Cellular is required to file copies of any outage reports it filed the previous calendar year with the FCC relating to its Iowa ETC area. U.S. Cellular [begin confidential information]  [end confidential information] relating to its Iowa ETC area during the reporting period.

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<sup>4</sup> *CAF Clarification Order*, 27 FCC Rcd at 607-08.

<sup>5</sup> *Wireline Competition Bureau Announces Filing Deadline of July 2, 2012, for Eligible Telecommunications Carriers To File Reports Pursuant to Section 54.313(a)(2) Through (a)(6) of the Commission's Rules*, WC Docket No. 10-90, *et al.*, Public Notice, DA 12-729 (rel. May 8, 2012) (citing 47 C.F.R. § 54.313(i)).

**REDACTED – FOR PUBLIC INSPECTION**

**2. Service Requests.**

U.S. Cellular attaches as Exhibit A its report of unfulfilled requested for service from customers within its Iowa ETC service area during the reporting period.<sup>6</sup>

**3. Consumer Complaints.**

For the period from January 1, 2011, through December 31, 2011, the ratio of consumer complaints filed with either the Commission or the Iowa Utilities Board regarding U.S. Cellular's service in the designated ETC service area was [begin confidential information] [REDACTED] [end confidential information] complaints per 1,000 handsets.<sup>7</sup>

**4. Ability To Remain Functional in Emergencies.**

An ETC must demonstrate its ability to function in emergency situations as required under the FCC's rules.

U.S. Cellular hereby certifies that it is capable of functioning in emergency situations as set forth in 47 C.F.R. § 54.202(a).

**5. Commitment to CTIA's Consumer Code of Wireless Service.**

An ETC must commit to abide by the CTIA Code or other consumer protection and service quality standards. U.S. Cellular certifies that it will continue to abide by the CTIA Code, as it may be amended from time to time, for all of its operations in Iowa.

**6. Conclusion.**

U.S. Cellular trusts that the Commission will find this Report responsive to the reporting requirements specified in the *CAF Clarification Order*.

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<sup>6</sup> See 47 C.F.R. § 54.313(a)(3).

<sup>7</sup> See 47 C.F.R. § 54.313(a)(4).

**REDACTED – FOR PUBLIC INSPECTION**

Should the Commission have any questions or require any additional information,  
please contact:

Steven M. Chernoff, Esq.  
Lukas, Nace, Gutierrez & Sachs, LLP  
8300 Greensboro Drive  
Suite 1200  
McLean, Virginia 22102  
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Respectfully submitted,

/s/ Steven M. Chernoff

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David A. LaFuria  
Steven M. Chernoff  
John Cimko

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Attorneys for:  
*United States Cellular Corporation*

Dated: June 28, 2012

**Exhibit A**

**Unfulfilled Service Request**  
[Withheld in its entirety]

**DECLARATION**

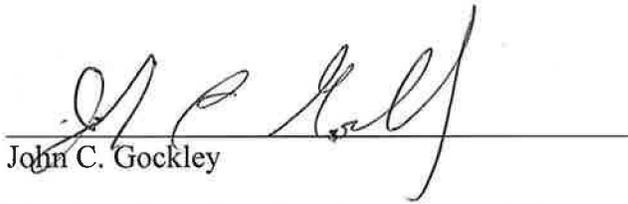
I, John C. Gockley, hereby declare as follows:

1. I am the Vice President, Legal and Regulatory Affairs of United States Cellular Corporation ("U.S. Cellular").

2. This Declaration is submitted in support of U.S. Cellular's Report, which is being filed with the Commission pursuant to the requirements specified in *Connect America Fund*, WC Docket No. 10-90, *et al.*, Order, 27 FCC Rcd 605 (Wireline Comp. Bur., Wireless Telecom. Bur. 2012).

3. I declare that the statements contained in the foregoing Report are true and correct to the best of my knowledge.

Executed on June 26, 2012

  
\_\_\_\_\_  
John C. Gockley

Vice President, Legal and Regulatory Affairs  
United States Cellular Corporation

**SUBSCRIBED, SWORN TO, AND ACKNOWLEDGED** before me this 26 day of June, 2012.



  
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NOTARY PUBLIC

My Commission Expires: 01/04/13