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June 28, 2012

PUBLIC REFERENCE COPY

VIA ELECTRONIC FILING

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, S.W., Room TW-A306
Washington, DC 20554

VIA HAND DELIVERY

Karen Majcher
Vice President, High Cost & Low Income Division
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2000 L Street, N.W., Suite 200
Washington, D.C. 20036

VIA HAND DELIVERY

Missouri Public Service Commission
200 Madison Street
Jefferson City, MO 65102-0360

**Re: Connect America Fund, WC Docket No. 10-90
Report for Services Provided in the State of Missouri**

Dear Secretary Dortch:

On behalf of United States Cellular Corporation (SAC 429007) ("U.S. Cellular") a wireless service provider designated as an Eligible Telecommunications Carrier by the Missouri Public Service Commission, please find attached a redacted public version of a Report submitted by

Marlene H. Dortch, Secretary
Federal Communications Commission
June 28, 2012
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U.S. Cellular in compliance with requirements specified by the Wireline Competition Bureau and the Wireless Telecommunications Bureau in the *CAF Clarification Order*.¹ The redacted public version of the Report has been marked “**REDACTED – FOR PUBLIC INSPECTION.**”

U.S. Cellular is also submitting to the Commission, under separate cover, a confidential version of the Report. The confidential version is marked “**CONFIDENTIAL – NOT FOR PUBLIC INSPECTION.**”

Please contact the undersigned at 703-584-8666 if any questions arise concerning the above-referenced enclosures or if you require any additional information.

Sincerely,

/s/ Steven M. Chernoff

David A. LaFuria
Steven M. Chernoff
John Cimko

Attorneys for:
United States Cellular Corporation

Attachment

¹ *Connect America Fund*, WC Docket No. 10-90, *et al.*, Order, 27 FCC Rcd 605 (Wireline Comp. Bur., Wireless Telecom. Bur. 2012) (“*CAF Clarification Order*”).

REDACTED – FOR PUBLIC INSPECTION

**Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554**

In the Matter of)
) WC Docket No. 10-90
Connect America Fund)

**UNITED STATES CELLULAR CORPORATION
REPORT**

United States Cellular Corporation (“U.S. Cellular”), a wireless service provider designated as an Eligible Telecommunications Carrier (“ETC”) in the State of Missouri, hereby submits this Report to the Commission in accordance with recent directives issued by the Commission.

Specifically, the *CAF Clarification Order*¹ requires any entity designated as an ETC by a state or territorial regulatory authority pursuant to Section 214(e) of the Communications Act of 1934² to file with the Commission in 2012 some or all of the information described in Section 54.313(a)(2)-(6) of the Commission’s Rules,³ as it pertains to voice service provided by the ETC during 2011, to the extent the ETC is

¹ *Connect America Fund*, WC Docket No. 10-90, *et al.*, Order, 27 FCC Rcd 605 (Wireline Comp. Bur., Wireless Telecom. Bur. 2012) (“*CAF Clarification Order*”).

² 47 U.S.C. § 214(e).

³ 47 C.F.R. § 54.313(a)(2)-(6). This information relates to system outages, unfulfilled requests for service, customer complaints, certification of compliance with service quality standards and consumer protection rules, and certification of an ETC’s ability to function in emergency situations.

REDACTED – FOR PUBLIC INSPECTION

required to submit such information in annual reports to the designating state or territorial regulatory authority.⁴

The Wireline Competition Bureau subsequently notified ETCs that information filed pursuant to Section 54.313(a)(2)-(6) of the Commission's Rules must be filed not later than July 2, 2012, with the Commission, and with the Administrator of the Universal Service Administrative Company, the relevant state commission, the relevant authority in a U.S. Territory, or Tribal governments, as appropriate.⁵

Information that was submitted by U.S. Cellular to the state commission earlier this year and that is within the parameters of the filing requirements adopted in the *CAF Clarification Order* and contained in Section 54.313(a)(2)-(6) of the Commission's Rules is hereby reported to the Commission in the following sections.

1. Outages.

U.S. Cellular is not required to report the information required under Section 54.313(a)(2) of the FCC's Rules to the state commission.

2. Service Requests.

U.S. Cellular attaches as Exhibit A its report of unfulfilled requested for service from customers within its Missouri ETC service area during the reporting period.⁶

3. Consumer Complaints.

⁴ *CAF Clarification Order*, 27 FCC Rcd at 607-08.

⁵ *Wireline Competition Bureau Announces Filing Deadline of July 2, 2012, for Eligible Telecommunications Carriers To File Reports Pursuant to Section 54.313(a)(2) Through (a)(6) of the Commission's Rules*, WC Docket No. 10-90, *et al.*, Public Notice, DA 12-729 (rel. May 8, 2012) (citing 47 C.F.R. § 54.313(i)).

⁶ *See* 47 C.F.R. § 54.313(a)(3).

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For the period from January 1, 2011, through December 31, 2011, the ratio of consumer complaints filed with the Commission regarding U.S. Cellular's service in the designated ETC service area was [begin confidential information] [REDACTED] [end confidential information] complaints per 1,000 handsets.⁷

4. Ability To Remain Functional in Emergencies.

An ETC to demonstrate its ability to function in emergency situations as required under the FCC's rules.

U.S. Cellular hereby certifies that it is capable of functioning in emergency situations as set forth in 47 C.F.R. § 54.202(a).

5. Commitment to CTIA's Consumer Code of Wireless Service.

An ETC must commit to abide by the CTIA Code or other consumer protection and service quality standards. U.S. Cellular certifies that it will continue to abide by the CTIA Code, as it may be amended from time to time, for all of its operations in Missouri.

6. Conclusion.

U.S. Cellular trusts that the Commission will find this Report responsive to the reporting requirements specified in the *CAF Clarification Order*.

Should the Commission have any questions or require any additional information, please contact:

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⁷ See 47 C.F.R. § 54.313(a)(4).

REDACTED – FOR PUBLIC INSPECTION

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Respectfully submitted,

/s/ Steven M. Chernoff

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Attorneys for:
United States Cellular Corporation

Dated: June 28, 2012

Exhibit A

Unfulfilled Service Requests
[Withheld in its entirety]

DECLARATION

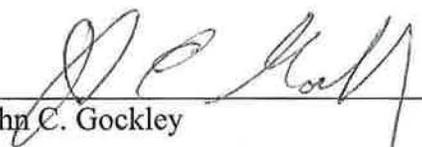
I, John C. Gockley, hereby declare as follows:

1. I am the Vice President, Legal and Regulatory Affairs of United States Cellular Corporation ("U.S. Cellular").

2. This Declaration is submitted in support of U.S. Cellular's Report, which is being filed with the Commission pursuant to the requirements specified in *Connect America Fund*, WC Docket No. 10-90, *et al.*, Order, 27 FCC Rcd 605 (Wireline Comp. Bur., Wireless Telecom. Bur. 2012).

3. I declare that the statements contained in the foregoing Report are true and correct to the best of my knowledge.

Executed on June 26, 2012



John C. Gockley
Vice President, Legal and Regulatory Affairs
United States Cellular Corporation

SUBSCRIBED, SWORN TO, AND ACKNOWLEDGED before me this 26 day of June, 2012.





NOTARY PUBLIC

My Commission Expires: 01/04/13