



Our Technology Comes with People

One Lumos Plaza
Waynesboro, VA 22980

June 26, 2012

Office of the FCC Secretary
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

RE: WC Docket No. 10-90
Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

Dear Ms. Dortch:

Enclosed please find the Annual Reporting Requirements for the following Companies pursuant to WC Docket No. 10-90; § 54.313(a)(2)-(6).

Lumos Telephone Inc., Study Area Code 190226
(fka NTELOS Telephone Inc.)

Lumos Telephone of Botetourt Inc., Study Area Code 190249
(fka Roanoke and Botetourt Telephone Company)

Please contact me at 540-946-3547 or sarbina@lumosnet.com if you have any questions.

Respectfully submitted,

A handwritten signature in black ink that reads "Mary McDermott". The signature is written in a cursive style.

Mary McDermott
Senior Vice President – Legal and Regulatory Affairs

Enclosure

Copy to:
Universal Service Administrative Company
2000 L Street, NW, Suite 200
Washington, D.C. 20036

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Lumos Telephone Inc.	Virginia	190226
Lumos Telephone of Botetourt Inc.	Virginia	190249

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,


[Signature of Corporate Officer]

Date: June 26, 2012

Mary McDermott

[Printed Name of Corporate Officer]

Sr. VP - Legal and Regulatory Affairs

[Title of Corporate Officer]

Carrier's Name Lumos Telephone Inc. and Lumos Telephone of Botetourt Inc.

Carrier's Address One Lumos Plaza

Carrier's Telephone Number (540) 946-3547