

State-Designated ETC Report and Certification of Rock Hill Telephone Company
for Calendar Year 2011
WC Docket No. 10-90

Name of Company: Rock Hill Telephone Company

Study Area Code: 240542

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Rock Hill Telephone Company "Company" is an incumbent local exchange carrier located in the State of South Carolina. The South Carolina Public Service Commission ("SCPSC") designated Company as an ETC by Order No. 1997-958, dated November 24, 1997. The SCPSC does not require ETCs that were designated prior to January 1, 2007 to file annual reports. *See* S.C. Code Ann. Regs. § 103-690.1(B)-(C) (setting forth reporting requirements for ETCs designated after and prior to January 1, 2007, respectively). However, the SCPSC does require certain information to be reported on a per-incident or quarterly basis, as indicated below.

47 C.F.R. § 54.313(a)(2): Service Outages

The SCPSC does not require annual reporting of service outages. Telephone utilities must report to the SCPSC any information required to be reported to the FCC regarding outages. This information has already been provided to the FCC. In addition, Company represents as follows:

Company reported no outages in Calendar Year 2011; or

See attached information that was reported to the SCPSC regarding outages for Calendar Year 2011

47 C.F.R. § 54.313(a)(3): Unfulfilled Service Requests

The SCPSC does not require annual reporting of unfulfilled service requests. Telephone utilities must report to the SCPSC on a quarterly basis the percentage of commitments fulfilled. Based on this information, Company can report that the number of unfulfilled service requests for Calendar Year 2011 is: 0

47 C.F.R. § 54.313(a)(4): Complaints

The SCPSC does not require annual reporting of customer service complaints. Telephone utilities must report to the SCPSC on a quarterly basis the total number of actual customer trouble reports received per 100 access lines for the telephone utility's regulated operations. Based on this information, the Company can report that annual trouble reports per 1000 connections (access lines) is: 12

47 C.F.R. § 54.313(a)(5): Service Quality Standards and Consumer Protection Rules

I certify that Company is in compliance with applicable service quality standards and consumer protection rules.

47 C.F.R. § 54.313(a)(6): Ability to Function in Emergency Situations

I certify that Company can function in emergency situations as set forth in 47 C.F.R. § 54.202(a)(2). Specifically, Company has a reasonable amount of back-up power to ensure functionality with an external power source, is able to route traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate.

Matthew L. Dosch
Signature of Corporate Officer

6/26/12
Date

Matthew L. Dosch
Print Name

Senior Vice President – External Affairs
Title