

FCC

ETC Report Due on 7/2/2012 must file the following Information:¹

§ 54.313 Annual reporting requirements for high-cost recipients.

(a) Any recipient of high-cost support shall provide:

(1)

(2) Detailed information on any outage in the prior calendar year, as that term is defined in 47 CFR 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect

(i) At least ten percent of the end users served in a designated service area; or

(ii) A 911 special facility, as defined in 47 CFR 4.5(e)

(iii) Specifically, the eligible telecommunications carrier's annual report must include information detailing:

(A) The date and time of onset of the outage;

(B) A brief description of the outage and its resolution;

(C) The particular services affected;

(D) The geographic areas affected by the outage;

(E) Steps taken to prevent a similar situation in the future; and

(F) The number of customer affected.

(3) The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those potential customers;

(4) The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year;

(5) Certification that it is complying with applicable service quality standards and consumer protection rules; ✓

(6) Certification that the carrier is able to function in emergency situations as set forth in § 54.202(a)(2); ✓

(h) Additional voice rate data. All incumbent local exchange carrier recipients of high-cost support must report all of their flat rates for residential local service, as well as state fees as defined pursuant to § 54.318(e) of this subpart. Carriers must also report all rates that are below the local urban rate floor as defined in § 54.318 of this subpart, and the number of lines for each rates specified. Carriers shall report lines and rates in effect as of January 1. ✓

The 2012 rate floor is \$10.00. If your rates are above this rate, you do not need to report this information.

If your SAC includes Tribal lands, please read 54.313(a)(9)

¹ FCC DA 12-729, Released on May 8, 2012.

Report #5 – Outage Report – All ETCs

Choose either A. or B. below, as applicable:

A. Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2011. No additional submission is required for recertification purposes.

B. Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2011. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1. The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2011 was -0-.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2011 was -0-. (Note: Section 54.209(a)(2) became Section 54.313(a)(2) as a result of the FCC's November 2011 USF/ICC Reformation Order, FCC 11-161.)

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

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Report #2 – Unfulfilled Service Requests

2.1. Unfulfilled Service Requests/Held Orders – All ETCs

Choose either A. or B. below, as applicable:

- A. ___ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2011. No additional submission is required for recertification purposes.
- B. X Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2011. In this case, choose **one** of the following alternatives for reporting:
1. ___ The number of customer requests for supported services that were not fulfilled during calendar year 2011: -0-.
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
 2. ___ The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2011: _____.
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

Susan Case

From: Mike Crist [m_crist@nehalem.tel.net]
Sent: Friday, June 22, 2012 11:26 AM
To: Susan Case
Subject: RE: FCC Annual Reporting ETC 2012 All Companies

#4

Susan,

Data requested as follows:

2011 PUC complaints = 1
Service Outages = 0
Held Orders = 0

Mike..

From: Susan Case [<mailto:Susan.Case@ruraltel.org>]
Sent: Thursday, June 21, 2012 2:46 PM
To: Mike Crist
Subject: FCC Annual Reporting ETC 2012 All Companies

These forms from Moss Adams may be easier to complete for the FCC reporting

YE 2011 Line Count 2672
1 PUC Complaint
= 0.75 complaints per 1,000 users
⊕ FCC Complaints 2011

**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)
Nehalem Telecommunications, Inc.**

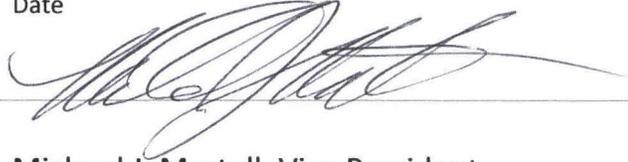
§54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES

Service Quality Standards and Consumer Protection Rules Annual Certification

Michael J. Martell	Vice President	Nehalem Telecommunications, Inc.
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules.

Executed on June 21, 2012
Date

Signature X 

Printed/Typed Name Michael J. Martell, Vice President

**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)
Nehalem Telecommunications, Inc.**

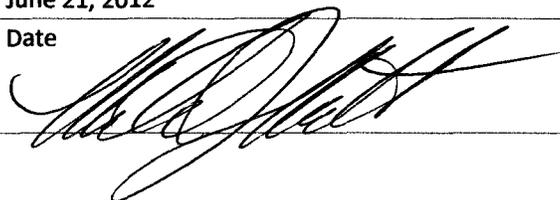
§54.313(a)(6) – ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Ability to Function in Emergency Situations Annual Certification

Michael J. Martell	Vice President	Nehalem Telecommunications, Inc.
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is capable of functioning in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Executed on June 21, 2012
Date

Signature X 

Printed/Typed Name Michael J. Martell, Vice President

RATE FLOOR DATA COLLECTION - OMB Control Number 3060-0986

Block 1 - Contact Information

ROW #	DATA ELEMENT	FORMAT OF REQUESTED DATA	RESPONSE
1	Carrier Study Area Code	6 numeric digits	532387
2	Carrier Study Area Name	alpha characters	NEHALEM TELECOMMUNICATIONS, INC. DBA NEHA
3	Service Provider Identification Number	9 numeric digits	143002628
4	Residential Local Service Charge Effective Date	mm/dd/yy	06/01/2012
5	Contact Name	alpha characters	Arrington, Beverly A
6	Contact Telephone Number (include area code)	9 numeric digits	208-366-2614
7	Sheet Number	numeric digit(s)	
8	Total Number of Sheets	numeric digit(s)	

Block 2- Residential Local Service Rates, Fees, and Line Counts

	Column 1 Residential Local Service Charge	Column 2 State Subscriber Line Charge	Column 3 State Universal Service Fee	Column 4 Mandatory Extended Area Service Charge	Column 5 Loops
9					

NO RATES BELOW RATE FLOOR

"
"
"



Annual Reporting for High-Cost Recipients

1000 Madison Ave., Glenns Ferry, ID 83623

47 C.F.R. §54.313(a)(2) through (a)(6) and (h)
Nehalem Telecommunications, Inc.

June 21, 2012

Received & Inspected

JUN 27 2012

FCC Mail Room

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission’s rules, enclosed are the 2012 annual reporting requirements and certifications for Nehalem Telecommunications, Inc., Study Area Code 532387. Nehalem Telecommunications, Inc. is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4).

Should you have any questions, please contact Susan Case via email at susan.case@ruraltel.org or by phone at (208) 653-1212.

Sincerely,

X

Michael J. Martell
Vice President

Enclosures

Cc: **(Oregon)** Public Utilities Commission

No. of Copies rec'd _____
LH/AG/DC _____
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