

H & B COMMUNICATIONS, INC.

108 N. Main / P.O. Box 108

Holyrood, Kansas 67450

FAX 785-252-3229

785-252-4000

**Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)
H&B Communications, Inc.**

June 27, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for H&B Communications, Inc., Study Area Code 411781.

H&B Communications, Inc. is a state-designated ETC. For its July 2, 2012 submission the attachment summarizes the relevant information for §54.313 (a)(2) through (a)(6). For 54.313(a)(3) the information was not required to be collected during 2011 by the state commission, and therefore is exempted pursuant to paragraph 10 of Connect America Fund, WC Docket No. 10-90 et al., Order, 27 FCC Rcd 606, 608 (2011). The relevant reporting required by the state commission is attached and pertains to 54.313(a)(2) and 54.313(a)(4). H&B Communications, Inc. is also submitting the required certifications for 54.313(a)(5) and (a)(6).

Additionally, H&B Communications, Inc. has attached the requested rate floor information covered in Section 54.313(a)(h).

Should you have any questions, please contact me via email at robkoch@hbcomm.net or by phone at 785-252-4000.

Sincerely,



Robert A. Koch
President/General Manager

Enclosures

Cc: Patrice Petersen-Klein
Executive Director
Kansas Corporation Commission
1500 SW Arrowhead Road
Topeka, KS 66604-4027

Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) and (a)(4)
H&B Communications, Inc.

§ 54.313(a)(2) - Outage reporting

All ETCs must provide detailed information on any outage lasting at least 30 minutes for any facilities that an ETC owns, operates, leases, or otherwise utilizes that potentially affect at least 10% of the end users in a service area, or that could affect 911.

H&B Communications, Inc. did not experience any qualifying outages in 2011.

§ 54.313(a)(4) - Customer complaints per 1000 connections

In 2011 H&B Communications, Inc. received 78 complaints regarding its 671 total lines. Calculated as complaints per 1,000 lines, the result is 116.2.

**Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)
WC Docket No. 10-90**

§ 54.313(a)(2) - Outage reporting

_____ My company was not required to collect this information in 2011.

 X My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) - Unfulfilled service requests

 X My company was not required to collect this information in 2011.

_____ My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) - Customer complaints per 1000 connections

_____ My company was not required to collect this information in 2011.

 X My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) - Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) - Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below.

Company Name	State	Study Area Code
H&B Communications, Inc.	Kansas	411781

Signed,


[Signature of Corporate Officer]

Date:
4/27/12

Robert A. Koch

[Printed Name of Corporate Officer]

President/General Manager

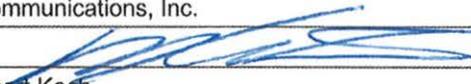
[Title of Corporate Officer]

H&B Communications, Inc.
108 North Main Street; Holyrood, KS 67450
(785) 252-4000

Rate Floor Template

Certification of Officer as to the Accuracy of the Data Reported for the Rate Floor Data

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the actual rate floor data reported ; and, to the best of my knowledge, the information reported on this form is accurate.

Name of Reporting Carrier H&B Communications, Inc.			
Signature of authorized officer 			Date 6/14/2012
Printed name of authorized officer Robert Koch			
Title or position of authorized officer President/General Manager			
Telephone number of authorized officer: (785) 252-4000 ext.			
Study Area Code of Reporting Carrier	411781	Filing Due Date for this form (mm/dd/yyyy)	7/1/2012
<input checked="" type="checkbox"/>	I certify that our company receives or is projected to receive High Cost Loop Support or High Cost Model Support in 2012 and has no monthly residential rates (plus charges as defined) less than \$10.		

Rate Floor Data

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING RATE FLOOR DATA ON THE CARRIER'S BEHALF:

<p>Certification of Officer to Authorize an Agent to File Rate Floor Data on Behalf of Reporting Carrier</p> <p>I certify that <u>National Exchange Carrier Association (NECA)</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the actual rate floor data provided to the authorized agent; and, to the best of my knowledge, the actual rate floor data provided to the authorized agent is accurate.</p> <p>I certify that I am authorized to submit the information reported on this form on behalf of the reporting carrier; that I have provided the information reported herein based on data provided by the reporting carrier; and to the best of my knowledge the information reported herein is accurate.</p>			
Name of Authorized Agent <u>National Exchange Carrier Association (NECA)</u>			
Name of Reporting Carrier <u>H&B Communications, Inc.</u>			
Signature of authorized officer 			Date <u>6/14/2012</u>
Printed name of authorized officer <u>Robert Koch</u>			
Title or position of authorized officer <u>President / General Manager</u>			
Telephone number of authorized officer: <u>(785) 252-4000</u> ext.			
Study Area Code of Reporting Carrier	<u>411781</u>	Filing Due Date for this form (mm/dd/yyyy)	<u>7/1/2012</u>