



July 3, 2012

Ms. Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street, S.W.  
Washington, D.C. 20554

In the Matter of Wireline Competition Bureau Announces Application Procedures and Deadline  
for Applications to Participate in the Broadband Adoption Lifeline Pilot Program, WC 11-42

Dear Ms. Dortch:

Rural Carriers submitted an application with the Commission yesterday evening via the ECFS in response to the Commission Public Notice of April 30, 2012, DA 12-683, announcing the application criteria to participate in the Broadband Adoption Lifeline Pilot Program. Due to the size of the file, ECFS originally rejected Rural Carriers' application filing. The filing was broken into two components consisting of (1) the application and Appendices A, B, C, E, and F and (2) Appendix D. The system still rejected Appendix D. We discovered this morning that the document which was successfully filed yesterday evening was the version of the application without the Appendices A, B, C, E and F attached. Attached is an Errata with the Appendices A, B, C, D, E and F. A copy of the ECSF filing confirmation is also attached.

If you have any questions, please do not hesitate to contact me at (703) 351-2200 or [jeanfield@ntca.org](mailto:jeanfield@ntca.org).

Sincerely,

/s/ Jill Canfield  
Jill Canfield

Director, Legal and Industry

cc: Kimberly Scardino  
Garnet Hanly  
Charles Tyler  
Best Copy and Printing, Inc.

## Your submission has been accepted

ECFS Filing Receipt - Confirmation number: 201272207497		
<b>Proceeding</b>		
<b>Name</b>	<b>Subject</b>	
11-42	In the Matter of Federal-State Joint Board on Universal Service Lifeline and Link Up Lifeline and Link Up Reform and Modernization.	
<b>Contact Info</b>		
Name of Filer: Rural Carriers		
<b>Address</b>		
Address Line 1: 4121 Wilson Blvd., Tenth Floor		
City: Arlington		
State: VIRGINIA		
Zip: 22203		
<b>Details</b>		
Small Business Impact: NO		
Type of Filing: APPLICATION		
<b>Document(s)</b>		
<b>File Name</b>	<b>Custom Description</b>	<b>Size</b>
07.02.12 Pilot Project Application re WC 11-42.pdf		225 KB
<b>Disclaimer</b>		
<p>This confirmation verifies that ECFS has received and accepted your filing. However, your filing will be rejected by ECFS if it contains macros, passwords, redlining, read-only formatting, a virus, or automated links to other documents.</p> <p>Filings are generally processed and made available for online viewing within one business day of receipt. You may use the link below to check on the status of your filing: <a href="http://apps.fcc.gov/ecfs/comment/confirm?confirmation=201272207497">http://apps.fcc.gov/ecfs/comment/confirm?confirmation=201272207497</a></p> <p>For any problems please contact the Help Desk at 202-418-0193.</p>		

**Before the  
Federal Communications Commission  
Washington, DC 20554**

In the Matter of	)	
	)	
Wireline Competition Bureau Announces	)	WC Docket No. 11-42
Application Procedures and Deadline for	)	
Applications to Participate in the Broadband	)	
Adoption Lifeline Pilot Program	)	
	)	

**APPLICATION OF RURAL CARRIERS**

**July 2, 2012**

**ERRATUM**

**Appendix A:  
Company Certifications**

## Certification

I, James W. Broemmer, Jr. CEO of Adams Telephone Co-Operative

hereby certify the following:

- A) That the company intends to offer broadband service pursuant to the Commission's rules and regulations for the Lifeline program;
- B) That the company will implement all necessary procedures and efforts to prevent waste, fraud and abuse in connection with its participation in the Pilot Program, including but not limited to procedures that the company will have in place to prevent duplicate broadband subsidies within its subscriber base, and procedures the company undertakes to de-enroll subscribers receiving more than one broadband discount per household;
- C) That the company's broadband service offering(s) will provide sufficiently low latency to enable use of real-time applications such as Voice over Internet Protocol (VoIP) and if there are usage limits for each plan, they are reasonably comparable to usage limits for comparable broadband offerings in urban areas; and
- D) That the company will participate in the data collection and sharing of anonymized qualitative and quantitative data with standardized data elements, formatting, and submission requirements, and that the ETC will participate in workshops to discuss interim and final results of the project, and how best to use limited universal service funds to increase low-income consumers' adoption of broadband services.

Certified this   29th   day of   June  , 2012.

Signed:



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Name: James W. Broemmer, Jr.

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Title: CEO

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Company: Adams Telephone Co-Operative

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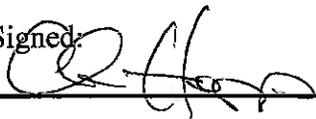
**Certification**

I, (Name/Title/Company) Chris Hopp, COO, Alpine Communications, LC

hereby certify the following:

- A) That the company intends to offer broadband service pursuant to the Commission's rules and regulations for the Lifeline program;
- B) That the company will implement all necessary procedures and efforts to prevent waste, fraud and abuse in connection with its participation in the Pilot Program, including but not limited to procedures that the company will have in place to prevent duplicate broadband subsidies within its subscriber base, and procedures the company undertakes to de-enroll subscribers receiving more than one broadband discount per household;
- C) That the company's broadband service offering(s) will provide sufficiently low latency to enable use of real-time applications such as Voice over Internet Protocol (VoIP) and if there are usage limits for each plan, they are reasonably comparable to usage limits for comparable broadband offerings in urban areas; and
- D) That the company will participate in the data collection and sharing of anonymized qualitative and quantitative data with standardized data elements, formatting, and submission requirements, and that the ETC will participate in workshops to discuss interim and final results of the project, and how best to use limited universal service funds to increase low-income consumers' adoption of broadband services.

Certified this 28th day of June, 2012.

Signed: 

Name: Chris Hopp

Title: Chief Operating Officer

Company: Alpine Communications, LC

## Certification

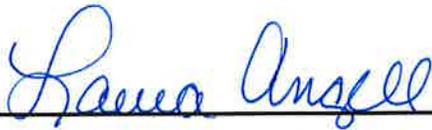
I, Laura Angell, CEO, Leaco Rural Telephone

hereby certify the following:

- A) That the company intends to offer broadband service pursuant to the Commission's rules and regulations for the Lifeline program;
- B) That the company will implement all necessary procedures and efforts to prevent waste, fraud and abuse in connection with its participation in the Pilot Program, including but not limited to procedures that the company will have in place to prevent duplicate broadband subsidies within its subscriber base, and procedures the company undertakes to de-enroll subscribers receiving more than one broadband discount per household;
- C) That the company's broadband service offering(s) will provide sufficiently low latency to enable use of real-time applications such as Voice over Internet Protocol (VoIP) and if there are usage limits for each plan, they are reasonably comparable to usage limits for comparable broadband offerings in urban areas; and
- D) That the company will participate in the data collection and sharing of anonymized qualitative and quantitative data with standardized data elements, formatting, and submission requirements, and that the ETC will participate in workshops to discuss interim and final results of the project, and how best to use limited universal service funds to increase low-income consumers' adoption of broadband services.

Certified this 26<sup>th</sup> day of June, 2012.

Signed:



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Name: Laura Angell

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Title: CEO

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Company: Leaco Rural Telephone

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## Certification

I, Mary J. Westerhold, Vice President of Madison Telephone Company hereby certify the following:

- A) That the company intends to offer broadband service pursuant to the Commission's rules and regulations for the Lifeline program;
- B) That the company will implement all necessary procedures and efforts to prevent waste, fraud and abuse in connection with its participation in the Pilot Program, including but not limited to procedures that the company will have in place to prevent duplicate broadband subsidies within its subscriber base, and procedures the company undertakes to de-enroll subscribers receiving more than one broadband discount per household;
- C) That the company's broadband service offering(s) will provide sufficiently low latency to enable use of real-time applications such as Voice over Internet Protocol (VoIP) and if there are usage limits for each plan, they are reasonably comparable to usage limits for comparable broadband offerings in urban areas; and
- D) That the company will participate in the data collection and sharing of anonymized qualitative and quantitative data with standardized data elements, formatting, and submission requirements, and that the ETC will participate in workshops to discuss interim and final results of the project, and how best to use limited universal service funds to increase low-income consumers' adoption of broadband services.

Certified this 27th day of June, 2012.

Signed:



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Name: Mary J. Westerhold

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Title: Vice President

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Company: Madison Telephone Company

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## Certification

I, James W. Broemmer, Jr. CEO of Mid Century Telephone Cooperative

hereby certify the following:

- A) That the company intends to offer broadband service pursuant to the Commission's rules and regulations for the Lifeline program;
- B) That the company will implement all necessary procedures and efforts to prevent waste, fraud and abuse in connection with its participation in the Pilot Program, including but not limited to procedures that the company will have in place to prevent duplicate broadband subsidies within its subscriber base, and procedures the company undertakes to de-enroll subscribers receiving more than one broadband discount per household;
- C) That the company's broadband service offering(s) will provide sufficiently low latency to enable use of real-time applications such as Voice over Internet Protocol (VoIP) and if there are usage limits for each plan, they are reasonably comparable to usage limits for comparable broadband offerings in urban areas; and
- D) That the company will participate in the data collection and sharing of anonymized qualitative and quantitative data with standardized data elements, formatting, and submission requirements, and that the ETC will participate in workshops to discuss interim and final results of the project, and how best to use limited universal service funds to increase low-income consumers' adoption of broadband services.

Certified this 29th day of June, 2012.

Signed: 

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Name: James W. Broemmer, Jr.

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Title: CEO

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Company: Mid Century Telephone Cooperative

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## **Appendix B: Lifeline Eligibility Forms**

Note: These are the Rural Carriers current Lifeline Eligibility Certification Forms. If our application is accepted, the forms will be revised to reflect the Broadband Adoption Pilot Program.



# Low-Income Telephone Assistance Program

## Lifeline

Lifeline is a plan that assists qualified low-income lowans by providing a monthly reduction of \$9.25 on their local telephone bill.

You may only receive low-income assistance from one wireline or wireless telephone provider per household.\*

### **\*NOTE:**

*A "Household" is defined as any individual or group of individuals who are living together at the same address as one economic unit. An "economic unit" consists of all adult individuals contributing to and sharing in the income and expenses of a household.*

## Eligibility Requirements

To be eligible for Lifeline assistance, you must meet income-based criterion currently defined as at or below 135 % of the Federal Poverty Guidelines (see table inside) **OR** participate in at least one of the following programs:

- Medicaid
- Supplemental Nutrition Assistance Program (SNAP)
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance
- Low-Income Home Energy Assistance Program (LIHEAP)
- Temporary Assistance to Needy Families Program (TANF)
- National School Lunch Program (NSL)

In addition, you must not currently be receiving Lifeline assistance, and no other person in your household can be subscribed to the Lifeline program.

## To Apply for Lifeline:

1. Complete the certification form attached to this brochure, (please include any supporting documents) and submit it to your local telecommunications provider's business office. This address can be found in your local telephone directory.
2. Apply when becoming certified for LIHEAP Assistance.
3. Re-certification forms are mailed to all subscribers every year. When you receive a re-certification form, complete and return it to your local telecommunications provider within 30 days. Your telecommunications provider will suspend your eligibility for low-income assistance if you do not return the re-certification form.

# Federal Government Lifeline Program for Low-Income Telephone Assistance

Revised: June 2012



Courtesy of:

**Iowa Telecommunications Association,  
Iowa Utilities Board,  
Rural Iowa Independent Telephone  
Association, and  
your Local Telephone Company**

Company Name Alpine Communications

# 135 percent of federal poverty guidelines

(As of May 2012)

Number of people living in home	Household Income (at or below)
1	\$15,080
2	\$20,426
3	\$25,772
4	\$31,118
5	\$36,464
6	\$41,810
7	\$47,156
8	\$52,502
* For each additional person	Add \$5,346

## Application Checklist

Please provide the following information:

1. A signed and completed Lifeline assistance certification form.
2. A copy of one of the following if applying based on the size and income level of a customer's household:
  - Last year's federal or state income tax return
  - Current annual income statement from employer
  - Paycheck stubs for most recent three consecutive months
  - Social Security statement of benefits
  - Veteran's Administration statement of benefits
  - Retirement or pension statement of benefits
  - Unemployment or worker's compensation statement of benefits
  - Letter of participation in general assistance
  - Divorce decree or child support documentation

3. Supporting documentation of program-based eligibility if applying based on participation in any programs listed on the back of this brochure, if requested by your telecommunications provider.

Acceptable documentation of program eligibility includes the current or prior year's statement of benefits from a qualifying assistance program, a notice, letter or documents of participation in a qualifying assistance program, or another official document demonstrating that you, or one or more of your dependents, or your household receives benefits from a qualifying assistance program. **These documents will not be kept or stored by the local telecommunications provider.**

For questions, please call your local telecommunications provider.



## Iowa Lifeline Assistance Certification Form

The information on this application is strictly confidential and will only be used to assess your eligibility for Lifeline Assistance. Any documentation received will not be kept, shared or stored.

(Please print)

**Name:**

\_\_\_\_\_  
(Last)

\_\_\_\_\_  
(First)

\_\_\_\_\_  
(Middle)

**Residential Address:** (may not be a P.O. Box)

\_\_\_\_\_  
(Street)

\_\_\_\_\_  
(City)

\_\_\_\_\_  
(State)

\_\_\_\_\_  
(Zip)

Check one below:

Permanent Address

Temporary Address (must verify address every 90 days)

Billing Address (if different than Residential Address):

\_\_\_\_\_  
(Street)

\_\_\_\_\_  
(City)

\_\_\_\_\_  
(State)

\_\_\_\_\_  
(Zip)

**Telephone number or existing account number:** \_\_\_\_\_

**Date of Birth:**(mm/dd/yyyy)\_\_\_\_\_ **Last 4 digits of Social Security #:** \_ \_ \_ \_

*Please answer the following questions:*

1. Are you currently participating in any of the following programs? *(Check & attach documentation for all that apply)*

Medicaid (e.g. Title XIX/Medical, State Supplemental Assistance)

Supplemental Nutrition Assistance

Supplemental Security Income (SSI)

Federal Public Housing Assistance Section 8

Low-Income Home Energy Assistance Program (LIHEAP)

Temporary Assistance to Needy Families Program (TANF)

National School Lunch Program (NSL) Free Lunch Program; **OR**

2. Is your income at or below 135 percent of the Federal Poverty Guidelines?

\_\_\_\_\_ Yes \_\_\_\_\_ No *(\*Proof of income is required)*

If yes, how many persons are in your household? \_\_\_\_\_

3. Are you or anyone else in your household currently receiving any low-income assistance from any other wireline or wireless telephone provider?

\_\_\_\_\_ Yes \_\_\_\_\_ No

**\*NOTE:** Any documentation received with the certification form will not be kept or stored by the local telecommunications provider.

By signing below, I certify under penalty of perjury the information contained within this certification form is true and correct to the best of my knowledge:

- I have read the information on this certification form and understand that I must meet the qualifications listed on this form to receive assistance from this program.
- I understand that I must be a part of the household in which Lifeline-supported service is provided.
- I understand that willfully providing false or fraudulent information to receive a Lifeline benefit is punishable by law.
- I understand that Lifeline is a government benefit program and willfully making false statements in order to obtain that benefit can be punished by fine or imprisonment, or that I can be barred from the program.
- I agree to provide documentation of my eligibility, when required to do so.
- By participating in this government program, I agree to provide my personal information to the national database. I understand that failure to comply will deny me the Lifeline benefit.
- I certify that my household is receiving no more than one Lifeline-supported service and understand that violation of this requirement will result in de-enrollment from the program and could result in criminal prosecution.
- I understand that I may not transfer my service to any other individual.
- I acknowledge that I may be required to re-certify my eligibility for Lifeline at any time and failure to re-certify my continued eligibility will result in de-enrollment and termination of Lifeline benefits.
- I understand that I must notify my telecommunications provider within 30 days if I no longer qualify for Lifeline service and may be subject to penalties if I fail to do so.
- If I move to a new address, I agree to provide my new address to my telephone provider within 30 days.
- I understand completion of this certification form does not constitute immediate acceptance into this program.

Signature \_\_\_\_\_ Date \_\_\_\_\_

**Prompt return of this certification form to your local telephone provider is necessary to ensure proper credits to your account. Certified low-income telephone assistance subscribers will receive a re-certification form annually from their local telecommunications provider and must return that form to their telecommunications provider within 30 days to ensure the continuation of assistance benefits.**

***SERVICE PROVIDER USE ONLY***

Telephone # Associated with Lifeline service: \_\_\_\_\_

Initiation Date: \_\_\_\_\_ De-enrollment Date: \_\_\_\_\_

Type of documentation Reviewed: Award Letter Voucher Benefits card Income Statement Other \_\_\_\_\_

Identifying Information of Document Submitted: \_\_\_\_\_

Documentation Expiration date (if applicable): \_\_\_\_\_

Name on Documentation (if different from name of applicant): \_\_\_\_\_

Method documentation was provided: In Person Fax Mail Electronically

Reviewed by: \_\_\_\_\_ Date Reviewed: \_\_\_\_\_

Eligibility documentation destroyed by: \_\_\_\_\_ Date destroyed: \_\_\_\_\_

SPIN: \_\_\_\_\_

## Lifeline Linkup Telephone / Cellular

Customer Information (address must be your principal address)		
Customer Name: _____	Telephone Number: _____	
Alternate Number: _____	Cellular: _____	
Street Address _____	City, State, Zip _____	
Eligibility Requirements (check all that apply)	Yes	Documentation Provided (required)
Medicaid (not Medicare)		
Food Stamps / WIC		
Supplemental Security Income (SSI)		
Federal Public Housing Assistance (Section 8)		
Low Income High Energy Assistance (LIHEAP)		
Temporary Assistance to Needy Families (TANF)		
National School Free Lunch Program		
or qualify by income if your income is at or below 135% of Federal Poverty Guidelines. You must provide one of these:		
Tribal, Federal or State Tax return, three consecutive months of a payroll stub from the same year, divorce decree, or other official document proving your income.		
Customer Acknowledgement		
<p>I acknowledge and certify under penalty of perjury that (1) I have read the information in this application; (2) the information contained in this application is true and correct; and (3) I understand that I must meet the above qualifications to receive Lifeline and Link Up Assistance.</p> <ol style="list-style-type: none"> <li>I understand that Lifeline Support is only available for a single telephone and/or a single cellular line at my principal residence.</li> <li>I understand that I may not receive Lifeline / Link Up Assistance more than once at the same principal residence.</li> <li>I understand that completion of this application does not constitute immediate enrollment in this program.</li> <li>I understand service will be provided subject to the terms and conditions of Leaco Rural Telephone.</li> <li>I agree to notify Leaco Rural Telephone within five (5) calendar days if (A) my household income exceeds 135% of the Federal Poverty Guidelines or (B) if I no longer participate in the program(s) listed above.</li> <li>I further consent to the release of the information on this application (including financial information) pursuant to the administration of this program.</li> </ol>		
Customer Signature _____	Date _____	LEACO Representative _____



Application Form – Basic Telephone Assistance
Link Up / Lifeline Programs

21668 Double Arch Road, P.O. Box 29, Staunton, IL

SECTION A – COMPLETED BY THE APPLICANT FOR TELEPHONE ASSISTANCE

1. PLEASE PRINT name and address of person applying for assistance. Date Issued: / /

Last Name First Name Middle Initial Social Security Number

Street/Apt. No. Telephone No./Contact No.

City State Zip

2. PLEASE CHECK the type of Assistance requested:
Link Up – Illinois Lifeline - Illinois

3. PLEASE CHECK the programs you currently participate in:
Emergency-Home Energy Assistance (E-HEAP) Medicaid
Supplemental Social Security Income (SSI) Federal Public Housing Assistance
Low-Income Home Energy Assistance (LIHEAP) Food Stamps

4. PLEASE READ the following and SIGN:
By signing below, I certify to the best of my knowledge and belief that the information contained within this application is true and correct.
By signing below, I acknowledge that to provide fraudulent documentation in order to receive assistance is perjury, and punishable by law.
By signing below, I authorize the administering agency to release to the Telephone Company any information required to verify my participation in the qualifying program designated above.
Under penalty of perjury, I confirm that I participate in the above stated program(s). I will notify my provider of local exchange service in the event I cease to participate in the program(s).
Signature Date
You will be required to provide proof of eligibility by submitting your Social Security Card, Illinois Assistance Card or Statement and a Photo I.D. at our business office.

SECTION B – RESERVED FOR AGENCY AND/OR TELEPHONE COMPANY USE

Name of Agency/Telephone Company Agency Telephone No. Customer Documentation

Signature of Agency/Company Representative Date Applicant's Telephone No.



MID CENTURY TELEPHONE COOPERATIVE™

285 Mid Century Lane • PO Box 380 • Fairview, IL 61432

Phone:(309) 778-8611 • Fax:(309) 783-3297

Section 757 Exhibit E Lifeline/Link-Up Programs Certification Form
Eligible Telecommunications Carriers Link Up/Lifeline Programs Certification Form

Lifeline/Link-Up can only be used on the main telephone line of the household. The applicant's name must match the name on the telephone service, with the exception of the National School Lunch Program's Free Lunch Program.

Name: Date:
Address:

City: Zip Code:
County:
Social Security #:
Public Aid Case #:
Age:
Phone Number:
Member Number:

Are you a participant, as of this date of application, in one of the programs listed below? In which program(s) do you currently participate? A copy of the support document must be returned with this signed certification. Unless otherwise requested, the support document will be destroyed upon program eligibility verification.

- Supplemental Nutrition Assistance Program (SNAP)-formerly Food Stamps
Medicaid
Supplemental Security Income (SSI)
Federal Housing Assistance Program
Low-Income Home Energy Assistance Program (LIHEAP)
National School Lunch Program's Free Lunch Program
Temporary Assistance for Needy Families

Under penalty of perjury, I confirm that I participate in the above stated program(s). I will notify my provider of local exchange service in the event I cease to participate in the program(s). By my signature below, I give the Social Security Administration permission to inform my local exchange telephone company whether or not I am entitled to Supplemental Security Income benefits as of the date of this application. I further understand that Lifeline can only be applied to ONE wireline OR wireless telephone per household.

Signed: Date:

(Source: Amended at 23 III. Reg. 11875, effective October 1, 1999)

04/23/09

**Appendix C:**  
**Connected Nation Information**

# BE A PART OF THE SOLUTION.

Together, we can make a difference. The program is simple and effective, and includes:



#### ACCESS

Making sure there's available service, for training labs, for consumers, and for students.



#### ADOPTION

Equipping new users with training, equipment, and a connection, and showing them the value of broadband.



#### USE

Introducing meaningful applications that improve lives through technology.

**Connected Nation** brings you all of the necessary Program elements:

- Proven curriculum for adult learners
- Affordable computer equipment
- Self-paced online learning portal
- Discounted broadband subscriptions
- Lab-in-a-Box® training center setup where helpful

Whether you're a library, community support organization, school, or other group, **Connected Nation** can help get you the tools you need to help your group.

## ADOPT BROADBAND AND BRIDGE THE DIGITAL DIVIDE.

# CONTACT US.

"I would absolutely recommend these classes to other people. I have told my neighbors and friends about the course. Even if they think they know a lot about computers, they can walk away knowing a lot more than they knew before."

– Mr. Banks, ECO trainee in Ohio



E-mail: [info@connectednation.org](mailto:info@connectednation.org)

Phone: 877.846.7710



Twitter: @ConnectedNation



Facebook.com/connectednation

[www.connectednation.org](http://www.connectednation.org)

# 80 MILLION

PEOPLE ARE SHUT OUT



- Fewer Jobs
- Poor Healthcare
- Ineffective Education
- Higher Susceptibility To Poverty

**ARE THE RESULT  
OF THE DIGITAL DIVIDE.**

**BRIDGE THIS DIGITAL DIVIDE**

**WITH EVERY COMMUNITY ONLINE®**

Connected Nation's **Every Community Online®** program can help.

By providing training, equipment, and a proven method to help people get online, **ECO®** combines all of the elements needed to educate and equip your community, student body, constituency, or other group.

**LIFE IS BETTER WITH  
BROADBAND®**



# PROGRAM ELEMENTS

## Training

Starting with easy-to-use video or slide-based coursework, our training covers computer basics, Internet fundamentals, and applied Internet use.

After completing the basic training, students can move into a wide array of topics from jobs to education, healthcare, or further computer knowledge.

The training may be self-guided or instructor-led, and Connected Nation can help oversee instructor-led programs.

## Equipment

We've helped lower the cost of buying a computer for new users. Starting at just **\$119**, these PCs are easy for your constituents to afford, and to use.

## Broadband Service

Working with dozens of Internet service providers, Connected Nation helps to offer low-cost broadband subscriptions to ECO® participants, starting as low as **\$10/month\***.

\*Specific offers and availability vary by geographic location.

If you represent a group that needs help getting online, **let us help you help them.**

**Our Every Community Online® program has all of the elements you need to ensure success.**

## Lab-in-a-Box®

Does your organization need help in setting up training labs? **We can help.**

Connected Nation can provide a discounted, turn-key solution for your organization, including refurbished or new computers, presentation equipment, training curriculum, and broadband service – all available to you at non-profit rates when delivering the Every Community Online® program.

## Partnership

Whether you're a library, a social-service organization, foundation, community-minded business, or non-profit, we will work with you to provide the solutions you need to help people learn to use technology to create better lives.

## Portal

See for yourself how easy it can be to learn about computers, the Internet, and what broadband can do for you. Log on to our standard training portal and try it out.

Visit [training.connectednation.org](http://training.connectednation.org)

# Order Form - Refurbished Computers from Connected Nation

Refurbished computers are available to Participants in Connected Nation's training programs.



**IMPORTANT:** In order to qualify, you **MUST** provide the User ID or Student ID provided when you registered for the Connected Nation training program. You will also need to provide a valid Email address. **If you do not have a User ID/Student ID and an Email Address, please visit <http://training.connectednation.org>**

Computers may be ordered by mail, or by telephone at the address or telephone number below. Mail Orders **MUST** be accompanied by a check or valid credit card information. Telephone orders must be paid by a valid credit card.  
**All of the information requested below must be provided in order to order your computer.**

User ID:  Email Address:   
(print clearly)

**Bill To:** **Ship To (if different than Bill To):**

Name:  Name:

Address:  Address:

City:  City:

State:  State:

	Quantity	Model	Price	Shipping	Subtotal
	<input type="text"/>	<b>Desktop 1D</b> <b>Basic Desktop Internet Access Computer- Windows XP</b> Pentium 4 Processor, 1GB RAM; 40GB Hard Drive, DVD Drive Includes Windows XP and 15" Display Monitor, with cable	<b>\$119.99</b>	<b>\$12.00</b>	\$ _____
	<input type="text"/>	<b>Laptop 1C</b> <b>Basic Portable Internet Access Computer - Windows XP</b> Pentium 4 Processor, 1GB RAM; 40GB Hard Drive, DVD Drive Includes Windows XP Operating Software, with Wireless capability	<b>\$189.99</b>	<b>\$12.00</b>	\$ _____
	<input type="text"/>	<b>Laptop 2C</b> <b>Premium Portable Internet Access Computer - Windows XP</b> Dual Core Processor, 2GB Ram; 80GB HD,DVD,Wireless capability Includes Windows XP Operating System Software	<b>\$229.00</b>	<b>\$12.00</b>	\$ _____

**Note:** All computers include a 90-day warranty. \*Pictures representation of model - Major OEM Brand used. These computers are refurbished and all components have been tested and are warranted. New operating software installed, however, there may be minor cosmetic blemishes on some units.

**NOTE:** Purchase of these models requires your commitment to participate in Connected Nation's ongoing training programs. Orders will not be completed without a USER ID or STUDENT ID, available by logging on to <http://training.connectednation.org>. A valid email address also must be supplied for the purchaser before any order will be processed.

**Accepted Payments:**

Visa and MasterCard credit or debit cards  
 Money Orders, Cashier's check and Personal checks\*\*

\*\* (Orders will be shipped after checks have cleared. Checks that are returned will be assessed an extra account fee.)

Equipment Total:

**Tax %**  Tax:

Enter local sales tax rate if shipping to OH, TX, NV, MI, MN, IA, AK, TN, or KY, and multiply by the Equipment Total

Shipping Total:

**Grand Total:**

## There are **two** ways to order

**Call 1.800.887.3162 with the following information:**

Circle One: **Visa / MasterCard / American Express**

Credit Card Number:

Expiration Date: Month:  Year:

Security Code (three digits on the back of the card):

Name of Card Holder:

**or**

**Mail this form with your Check/Money Order To:**

Connected Nation  
 PO Box 504  
 Neenah, WI 54956-0504

Make Check Payable to: **CONNECTED NATION**



To order, call **1.800.887.3162**

**Appendix D:**  
**Sample Marketing Materials**



Would you like to **reduce** your monthly **phone** and **high-speed Internet** bill in your home?

*If you are eligible for any of the following programs:*

- Medicaid
- Food Stamps
- Supplemental Security Income
- Federal Public Housing Assistance
- Low-Income Home energy Assistance Program
- Temporary Assistance to Needy Families
- The National School Lunch Program's Free Lunch Program

---

Call us today for information about the **Lifeline Program** Supported by the Federal Universal Service Fund

**217-696-4611**



Would you like to **reduce** your monthly **phone** or **high-speed Internet** bill in your home?

*If you are eligible for any of the following programs:*

- Medicaid
- Food Stamps
- Supplemental Security Income
- Federal Public Housing Assistance
- Low-Income Home energy Assistance Program
- Temporary Assistance to Needy Families
- The National School Lunch Program's Free Lunch Program

---

Call us today for information about the **Lifeline Program** Supported by the Federal Universal Service Fund

**309-778-8611**



**Alpine Communications works with the FCC to help connect Low-Income lowans to Broadband Service**

Alpine Communications, in collaboration with other National Telecommunication Cooperative Association members, is inviting lowans to participate in a project to help connect low-income residents to the Internet.

Earlier this year, the Federal Communications Commission, FCC, challenged Internet Service Providers to develop a program that included low priced computers, personal and online computer training, and other support to assist low-income Americans get connected. The proposal submitted by this group of independent telephone companies was chosen to be implemented beginning in the Fall of 2013.

Low Income customers without internet connection are encouraged to apply for this offer which will be in effect from **January 2013 – December 2013**. To participate, applicants must meet income-based criterion currently defined as at or below 135% of the Federal Poverty Guidelines or participate in at least one of the following programs: Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Federal Public Housing Assistance, Low-Income home Energy Assistance Program (LIHEAP), Temporary Assistance to Needy Families Program (TANF), and National School Lunch Program (NSL).

Sign up begins November 2012. To learn more please contact Alpine Communications at 563-245-4000.

# Need a computer? Need computer training?

We've got it covered.

Operate with confidence with  
LEACO's digital literacy training!



Let us help you get started. With the help of Connected Nation® and LEACO employees, we will walk you through a computer training program AND help you get a discounted computer for as little as \$100.00.

Our intimate training setting offers you a chance to learn, ask questions and walk away confident that you can use your new computer and Internet to accomplish all your goals!



**How do I sign up?**

Just enroll in this pilot program and you can choose from one of our evening or weekend computer classes that fits your schedule. Its included in the program!

## Do I really need Internet?

YES! And here's why...

- Health Care • Employment • Security and monitoring services for medication or home fall monitoring • Email • Online Education • Connecting to family and friends • Map and Travel • Research

# NEED US?

## TECHNICAL SUPPORT

Our fully staffed call center is available from 7 a.m. to 6 p.m. Monday-Friday and 8 a.m. to 5 p.m. Saturday for your Internet troubleshooting, sales and feature questions. LEACO staff members are standing by, on-call, 24/7/365 if you have an emergency. Including holidays!

### LEACO/NMobile Retail Locations

#### Corporate Headquarters

220 W. Broadway  
Hobbs, NM 88240  
Open: 8 a.m.-6 p.m. Mon.-Fri.  
10 a.m.-3 p.m. Saturday

#### Tatum Store

10 W. First St.  
Tatum, NM 88267  
Open 8 a.m.-5 p.m. Mon.-Fri.

#### Dexter/Hagerman Store

590 Comanche Road  
Dexter, NM 88230  
Open: 8 a.m.-5 p.m. Mon.-Fri.

#### Lovington Store

22 W. Ave. D  
Lovington, NM 88260  
Open: 8 a.m.-5 p.m. Mon.-Fri.  
10 a.m.-3 p.m. Saturday

#### Roswell Store

105 E. Sixth St.  
Roswell, NM 88201  
Open: 9 a.m.-6 p.m. Mon.-Fri.  
10 a.m.-3 p.m. Saturday

[www.leaco.net](http://www.leaco.net)

[www.NMobileNow.com](http://www.NMobileNow.com)

(575) 370-5010

# LEACO®



# Simply Connect.

Affordable Internet for all.



No Install fee!

6 Months FREE!

High Speed Internet has become a necessity for education, employment, health care and safety.

We're making it easy for EVERYONE.



# LEACO®

Landline  
Wireless  
Internet

# Introducing a new Federal Pilot Program Committed to Making High Speed Internet Affordable and Accessible for All



Simply Connect to LEACO's blazing high speed Internet service for as little as **\$4.99** per month with no connection fees or equipment charges!

To take advantage of this limited enrollment Federal Pilot Program you just have to qualify by **income** or by participating in one of the following programs:

Food Stamps • Section 8 Housing • National School Free Lunch Program • WIC • Medicaid or SSI



AVAILABLE IN DEXTER, HAGERMAN, TATUM, HOBBS, MALJAMAR, EUNICE, JAL, CARLSBAD, LOVING, AND LOVINGTON!

REGULAR PRICE	YOUR PRICE Months 1-3	YOUR PRICE Months 4-6	YOUR PRICE Months 7-9	YOUR PRICE Months 10-12	BROADBAND SPEEDS	SURF WEB	EMAIL & CHAT	BANK & SHOP	DOWNLOAD MUSIC	WATCH VIDEO
<b>PLANS</b>	<b>PLANS</b>	<b>PLANS</b>	<b>PLANS</b>	<b>PLANS</b>						
\$29 <sup>99</sup>	FREE	FREE	\$9 <sup>99</sup>	\$19 <sup>99</sup>	768 K (512 K UPLOAD)	•	•	•		
\$39 <sup>99</sup>	FREE	\$9 <sup>99</sup>	\$19 <sup>99</sup>	\$29 <sup>99</sup>	1.5 MBPS (768 K UPLOAD)	•	•	•	•	•
\$59 <sup>99</sup>	\$19 <sup>99</sup>	\$29 <sup>99</sup>	\$39 <sup>99</sup>	\$49 <sup>99</sup>	3 MBPS (1.0 MBPS UPLOAD)	•	•	•	•	•

## SO SIMPLE...

Just sign up to participate in this special program for one year and you get 12 months of these amazing rates. No strings attached. We believe everyone should have access to High Speed Internet. You deserve it.

\*TAXES AND SURCHARGES NOT INCLUDED IN RATE PRICING.

**LEACO**  
(575) 370-5010  
leaco.net

**DON'T FORGET A MAINTENANCE PLAN!** Get protection for your Internet service for just \$4.99/mo. Ask a representative today!

# Simply Connect.

# YES!

**LEACO.**  
(575) 370-5010  
leaco.net

You can afford High Speed Internet!

We'll show you how!

With a new Federal Pilot Program you can afford home Internet and a computer. We can help!

No Install fee!

Free Equipment!

Sign up for one year of this program and get high-speed Internet for less than \$5.00 per month. Plus, you won't pay a connection fee or pay for any equipment. We even have a program to help you get a computer for less than \$100.00. But don't wait - enrollment is limited!



Simply Connect to LEACO's blazing high speed Internet and you could get up to

**\*SIX MONTHS FREE \***

with discounts on all months after! We even provide FREE computer training classes!

To take advantage of this limited enrollment Federal Pilot Program you just have to qualify by income or by participating in one of the following programs:

Food Stamps • Section 8 Housing • National School Free Lunch Program • WIC • Medicaid or SSI



HOBBS  
220 W. Broadway  
Open: 8 a.m. - 5 p.m.  
10 a.m. - 3 p.m. Saturday

TATUM  
10 W. First St.  
Open: 8 a.m. - 5 p.m.

LOVINGTON  
22 W. Ave. D  
Open: 8 a.m. - 5 p.m.  
10 a.m. - 3 p.m. Saturday

DEXTER/HAGERMAN  
590 Comanche Road  
Open: 8 a.m. - 5 p.m.

ROSWELL  
105 W. Sixth St.  
Open: 9 a.m. - 6 p.m. 10 a.m.  
- 3 p.m. Saturday

\*One year agreement required.

(575) 370-5010 • www.leaco.net •  • www.NMobileNow.com

**Appendix E:  
Census Data**

# Adams

Information is based on 2010 U.S. Census.

## ADAMS COUNTY, ILLINOIS, CENSUS TRACT BY INCOME LEVELS

	Census Tract 101, Adams County, Illinois	Census Tract 102, Adams County, Illinois	Census Tract 103, Adams County, Illinois	Census Tract 104, Adams County, Illinois	Census Tract 105, Adams County, Illinois
Total households	1576	1,501	2,220	1,279	1,341
Less than \$10,000	51	82	75	40	28
\$10,000 to \$14,999	70	90	148	10	150
\$15,000 to \$24,999	254	190	116	123	141
\$25,000 to \$34,999	168	256	273	103	139
\$35,000 to \$49,999	332	234	382	276	190
\$50,000 to \$74,999	304	321	505	425	154
\$75,000 to \$99,999	229	209	367	100	185
\$100,000 to	135	101	293	174	179
\$150,000 to	25	0	42	24	96
\$200,000 or more	8	18	19	4	79
Median household	\$46,042	\$40,268	\$55,990	\$52,922	\$53,646
Mean household	\$55,291	\$50,803	\$62,799	\$60,930	\$78,856

## BROWN COUNTY , ILLINOIS, CENSUS TRACT BY INCOME LEVELS

Income and Benefits	Census Tract 9704, Brown County, Illinois
Total households	1,089
Less than \$10,000	54
\$10,000 to \$14,999	35
\$15,000 to \$24,999	204
\$25,000 to \$34,999	195
\$35,000 to \$49,999	117
\$50,000 to \$74,999	258
\$75,000 to \$99,999	71
\$100,000 to	150
\$150,000 to	0
\$200,000 or more	5
Median household	\$41,141
Mean household	\$51,220

**HANCOCK COUNTY, ILLINOIS, CENSUS TRACT BY INCOME LEVELS**

Income and Benefits	Census Tract 9542, Hancock County, Illinois	Census Tract 9543, Hancock County, Illinois
Total households	1,054	1,588
Less than \$10,000	83	169
\$10,000 to \$14,999	77	127
\$15,000 to \$24,999	139	190
\$25,000 to \$34,999	115	233
\$35,000 to \$49,999	116	235
\$50,000 to \$74,999	256	293
\$75,000 to \$99,999	130	169
\$100,000 to	113	109
\$150,000 to	22	41
\$200,000 or more	3	22
Median household	\$49,250	\$38,242
Mean household	\$57,893	\$50,438

**MCDONOUGH COUNTY, ILLINOIS, CENSUS TRACT BY INCOME LEVELS**

Income and Benefits	Census Tract 111, McDonough County, Illinois
Total households	1,178
Less than \$10,000	47
\$10,000 to \$14,999	73
\$15,000 to \$24,999	193
\$25,000 to \$34,999	167
\$35,000 to \$49,999	299
\$50,000 to \$74,999	233
\$75,000 to \$99,999	117
\$100,000 to	29
\$150,000 to	11
\$200,000 or more	9
Median household	\$38,770
Mean household	\$46,100

**PIKE COUNTY CENSUS TRACT INCOME LEVELS**

Income and Benefits	Census Tract 9524, Pike County, Illinois
Total households	1,211
Less than \$10,000	100
\$10,000 to \$14,999	82
\$15,000 to \$24,999	162
\$25,000 to \$34,999	152
\$35,000 to \$49,999	179
\$50,000 to \$74,999	308
\$75,000 to \$99,999	126
\$100,000 to	91
\$150,000 to	10
\$200,000 or more	1
Median household	\$42,462
Mean household	\$48,017

**SCHUYLER COUNTY CENSUS TRACT INCOME LEVELS**

Income and Benefits	Census Tract 9701, Schuyler County, Illinois
Total households	671
Less than \$10,000	80
\$10,000 to \$14,999	38
\$15,000 to \$24,999	74
\$25,000 to \$34,999	83
\$35,000 to \$49,999	85
\$50,000 to \$74,999	213
\$75,000 to \$99,999	80
\$100,000 to	6
\$150,000 to	3
\$200,000 or more	9
Median household	\$40,795
Mean household	\$47,089

## Alpine

Information is based on 2010 U.S. Census.

Census Blocks Served	701	702	703	704	705	706	801	802	805	807
<b>INCOME AND BENEFITS (IN 2010 INFLATION-ADJUSTED DOLLARS)</b>										
Total households	1377	1576	1507	1098	865	1261	1204	1281	1623	1224
Less than \$10,000	83	88	80	66	21	108	79	101	123	59
\$10,000 to \$14,999	74	100	70	37	49	53	135	84	169	78
\$15,000 to \$24,999	129	187	161	240	150	162	129	166	313	150
\$25,000 to \$34,999	140	202	201	179	171	208	199	157	222	120
\$35,000 to \$49,999	253	208	318	108	126	222	112	210	277	197
\$50,000 to \$74,999	365	408	378	237	231	263	309	278	227	306
\$75,000 to \$99,999	194	208	174	144	58	165	182	199	184	197
\$100,000 to \$149,999	88	153	65	56	51	50	59	69	16	92
\$150,000 to \$199,999	46	17	13	16	0	14	0	0	36	25
\$200,000 or more	5	5	47	15	8	16	0	17	56	0
Median household income (dollars)	50354	50094	46468	36107	39522	40043	41458	42708	31940	50323
Mean household income	56133	53758	56539	50088	48453	48453	46409	53146	52380	54843

**Leaco**

Information is based on 2010 U.S. Census.

**CHAVES COUNTY, NEW MEXICO, CENSUS TRACT BY INCOME LEVELS**

Income and Benefits	Census Tract 2.01, Chaves County, New Mexico	Census Tract 2.02, Chaves County, New Mexico	Census Tract 3, Chaves County, New Mexico	Census Tract 4, Chaves County, New Mexico	Census Tract 5, Chaves County, New Mexico	Census Tract 6, Chaves County, New Mexico	Census Tract 7, Chaves County, New Mexico	Census Tract 8, Chaves County, New Mexico	Census Tract 9, Chaves County, New Mexico	Census Tract 10.01, Chaves County, New Mexico	Census Tract 10.02, Chaves County, New Mexico	Census Tract 11.01, Chaves County, New Mexico	Census Tract 11.02, Chaves County, New Mexico	Census Tract 12, Chaves County, New Mexico	Census Tract 13, Chaves County, New Mexico	Census Tract 14, Chaves County, New Mexico
Less than \$10,000	77	35	47	106	40	132	77	0	0	12	17	48	12	33	29	41
\$10,000 to \$14,999	74	92	88	149	15	148	57	60	41	14	0	23	135	12	36	56
\$15,000 to \$24,999	142	149	306	226	81	348	146	197	61	99	91	230	188	85	49	109
\$25,000 to \$34,999	41	200	190	141	81	186	99	339	70	112	195	253	76	54	111	77
\$35,000 to \$49,999	230	98	211	299	76	112	217	169	190	115	226	354	174	123	106	91
\$50,000 to \$74,999	127	284	229	99	103	143	245	425	239	307	133	248	376	115	225	147
\$75,000 to \$99,999	53	96	84	29	6	99	169	109	93	377	319	187	149	20	62	102
\$100,000 to \$149,999	106	24	13	95	0	74	67	102	136	197	158	0	95	39	39	14
\$150,000 to \$199,999	8	0	8	16	0	14	21	0	29	76	78	0	28	18	8	25
\$200,000 or more	14	0	31	19	0	16	17	10	17	31	65	12	30	0	6	0
Median family income (dollars)	42,917	36,250	31,875	32,610	33,095	25,435	47,652	45,710	60,488	76,618	72,500	39,270	55,774	39,464	50,197	44,773
Mean family income (dollars)	52,148	42,845	42,760	42,527	35,281	39,576	62,463	50,639	74,526	79,759	87,891	45,878	58,808	50,872	53,134	51,017
Per capita income (dollars)	19,360	13,771	16,576	14,734	12,645	12,780	20,455	15,999	27,706	30,147	29,890	12,835	21,819	17,258	15,883	15,276
Nonfamily households	624	440	1,261	495	376	390	474	770	205	428	621	342	283	64	175	147

**EDDY COUNTY, NEW MEXICO, CENSUS TRACT BY INCOME LEVELS**

Income and Benefits	Census Tract 1, Eddy County, New Mexico	Census Tract 2, Eddy County, New Mexico	Census Tract 3, Eddy County, New Mexico	Census Tract 4.01, Eddy County, New Mexico	Census Tract 4.02, Eddy County, New Mexico	Census Tract 5, Eddy County, New Mexico	Census Tract 6, Eddy County, New Mexico	Census Tract 7, Eddy County, New Mexico	Census Tract 8, Eddy County, New Mexico	Census Tract 9, Eddy County, New Mexico	Census Tract 10, Eddy County, New Mexico	Census Tract 11, Eddy County, New Mexico
Less than \$10,000	8	51	0	14	116	14	11	74	21	36	69	15
\$10,000 to \$14,999	9	25	79	0	0	0	36	28	41	32	104	17
\$15,000 to \$24,999	75	37	203	110	70	207	147	93	38	81	222	162
\$25,000 to \$34,999	68	190	207	138	218	128	249	151	38	103	156	170
\$35,000 to \$49,999	43	155	159	125	160	74	110	154	109	151	184	296
\$50,000 to \$74,999	84	184	274	264	242	214	283	401	163	224	281	203
\$75,000 to \$99,999	9	217	181	128	97	144	189	230	43	225	179	324
\$100,000 to \$149,999	42	329	180	105	37	36	190	126	33	255	94	238
\$150,000 to \$199,999	0	118	118	56	35	0	31	68	6	109	57	128
\$200,000 or more	0	103	0	0	12	0	0	39	10	131	67	94
Median family income (dollars)	37,250	90,089	51,620	55,897	42,196	37,439	57,026	58,169	50,556	77,422	41,537	67,784
Mean family income (dollars)	49,035	103,552	65,349	65,035	52,535	48,231	61,561	72,840	58,690	97,233	81,673	86,956
Per capita income (dollars)	19,805	40,683	21,041	19,746	17,203	18,049	19,933	25,018	17,217	31,466	27,033	26,125
Nonfamily households	197	650	813	388	599	456	653	404	139	392	551	667

LEA COUNTY, NEW MEXICO, CENSUS TRACT BY INCOME LEVELS

Income and Benefits	Census Tract 1, Lea County, New Mexico	Census Tract 2, Lea County, New Mexico	Census Tract 3, Lea County, New Mexico	Census Tract 4, Lea County, New Mexico	Census Tract 5.02, Lea County, New Mexico	Census Tract 5.03, Lea County, New Mexico	Census Tract 5.04, Lea County, New Mexico	Census Tract 6, Lea County, New Mexico	Census Tract 7.01, Lea County, New Mexico	Census Tract 7.02, Lea County, New Mexico	Census Tract 7.03, Lea County, New Mexico	Census Tract 7.04, Lea County, New Mexico	Census Tract 8, Lea County, New Mexico	Census Tract 9, Lea County, New Mexico	Census Tract 10.03, Lea County, New Mexico	Census Tract 10.04, Lea County, New Mexico	Census Tract 10.05, Lea County, New Mexico	Census Tract 11, Lea County, New Mexico
Less than \$10,000	16	136	146	211	44	82	21	87	12	19	50	67	24	41	87	92	0	55
\$10,000 to \$14,999	12	19	63	23	37	42	0	17	0	133	0	0	10	24	89	10	131	38
\$15,000 to \$24,999	54	111	120	76	180	106	78	117	22	27	14	43	84	56	191	143	80	168
\$25,000 to \$34,999	94	240	107	128	163	83	62	289	9	38	23	131	143	52	142	116	57	70
\$35,000 to \$49,999	81	111	181	143	270	150	49	122	51	124	42	123	163	98	178	226	158	177
\$50,000 to \$74,999	120	135	79	89	470	160	172	358	43	155	130	127	243	120	131	188	154	278
\$75,000 to \$99,999	19	82	48	19	235	158	154	306	128	20	95	44	89	116	161	85	61	184
\$100,000 to \$149,999	10	55	12	39	185	142	253	125	35	19	58	121	81	51	133	77	135	221
\$150,000 to \$199,999	0	0	0	0	32	99	57	106	13	40	71	21	24	10	9	0	0	53
\$200,000 or more	0	0	0	0	20	30	36	46	0	0	64	13	13	0	6	0	0	23
Median family income (dollars)	37,250	32,125	28,889	29,135	52,612	59,734	82,778	59,030	75,677	41,636	79,632	48,681	50,663	52,500	41,352	37,258	40,917	59,712
Mean family income (dollars)	43,520	42,972	33,302	33,649	68,265	72,260	91,362	68,544	70,492	49,401	101,431	62,817	63,225	58,100	51,421	45,671	53,296	69,287
Per capita income (dollars)	14,357	13,971	11,842	12,530	21,654	25,246	37,508	20,631	25,582	10,664	29,397	21,852	23,778	20,960	16,491	15,191	15,661	21,842
Nonfamily households	384	330	464	360	448	452	446	549	125	91	173	285	365	221	217	168	313	268

## Madison

Information is based on 2010 U.S. Census. Blank denotes no census data available for specific community.

Community	ETC Exchange	Zip Code	County in Illinois	Income Less than \$10,000	\$10,000 - \$14,999	\$15,000 - \$19,000	\$20,000 - \$24,999	\$25,000 - \$29,999	\$30,000 - \$34,999	\$35,000 - \$39,999	\$40,000 - \$44,999	\$45,000 - \$49,999	\$50,000 - \$59,999
Dorsey	618-888	62021	Madison										
Hamel	618-633	62049	Madison	6	11	3	818	31	29	0	20	11	17
Livingston	618-637	62058	Madison	12	12	86	21	10	30	15	28	21	32
Prairietown	618-888		Madison										
Staunton	618-635	62088	Macoupin	93	143	195	211	168	220	144	70	51	174
Williamson	618-635	62088	Macoupin	19	4	7	13	10	3	16	0	9	0
Worden	618-459	62097	Madison	38	54	19	36	44	14	6	23	26	31

MID CENTURY TELEPHONE COOPERATIVE, INC.

Census Tract Income Levels

<b>MidCentury</b>							
Information is based on 2010 U.S. Census.							
<b>FULTON COUNTY, ILLINOIS, CENSUS TRACT BY INCOME LEVELS</b>							
<b>Income and Benefits</b>	<b>Census Tract 9528</b>	<b>Census Tract 9529</b>	<b>Census Tract 9530</b>	<b>Census Tract 9531</b>	<b>Census Tract 9532</b>	<b>Census Tract 9535</b>	<b>Census Tract 9539</b>
Total Households	1090	1120	960	1124	1205	1186	1297
Less than \$10,000	75	41	68	46	60	157	79
\$10,000 to \$14,999	51	71	51	53	63	62	77
\$15,000 to \$24,999	143	128	142	138	142	135	210
\$25,000 to \$34,999	119	132	127	145	179	138	211
\$35,000 to \$49,999	233	143	230	250	273	256	244
\$50,000 to \$74,999	278	342	186	267	249	245	262
\$75,000 to \$99,999	106	122	78	133	125	116	124
\$100,000 to \$149,000	60	88	70	66	68	77	71
\$150,000 to \$199,999	0	14	4	8	23	0	2
\$200,000 or more	25	39	4	18	23	0	17
Median household inc \$	45,321	51,172	39,682	44,018	42,993	40,120	40,379
Mean household inc \$	51,506	60,568	46,829	53,262	53,198	45,008	48,279
<b>HENRY COUNTY, ILLINOIS CENSUS TRACT BY INCOME LEVELS</b>							
<b>Income and Benefits</b>	<b>Census Tract 302.02</b>	<b>Census Tract 305</b>	<b>Census Tract 311</b>	<b>Census Tract 312</b>			
Total Households	1655	1002	1316	1237			
Less than \$10,000	80	81	124	39			
\$10,000 to \$14,999	48	13	45	40			
\$15,000 to \$24,999	198	107	172	148			
\$25,000 to \$34,999	247	88	187	145			
\$35,000 to \$49,999	249	151	271	185			
\$50,000 to \$74,999	317	194	228	322			
\$75,000 to \$99,999	286	152	133	233			
\$100,000 to \$149,000	197	161	105	110			
\$150,000 to \$199,999	25	33	42	9			
\$200,000 or more	8	22	9	6			
Median household inc \$	50,237	60,208	41,107	53,875			
Mean household inc \$	58,934	72,426	51,780	58,196			

MID CENTURY TELEPHONE COOPERATIVE, INC.

Census Tract Income Levels

<b>KNOX COUNTY, ILLINOIS, CENSUS TRACT BY INCOME LEVELS</b>					
<b>Income and Benefits</b>	<b>Census Tract 1</b>	<b>Census Tract 2</b>	<b>Census Tract 14</b>	<b>Census Tract 15</b>	<b>Census Tract 16</b>
Total Households	1401	1361	683	1658	1445
Less than \$10,000	42	60	19	142	79
\$10,000 to \$14,999	81	82	26	180	81
\$15,000 to \$24,999	168	127	59	141	190
\$25,000 to \$34,999	176	126	18	203	218
\$35,000 to \$49,999	296	184	112	215	203
\$50,000 to \$74,999	365	300	184	412	262
\$75,000 to \$99,999	160	252	153	247	287
\$100,000 to \$149,000	68	171	95	112	116
\$150,000 to \$199,999	43	37	17	0	9
\$200,000 or more	2	22	0	6	0
Median household inc \$	44,320	60,091	66,696	45,893	46,076
Mean household inc \$	52,351	67,108	68,109	50,487	53,250
<b>McDONOUGH COUNTY, ILLINOIS, CENSUS TRACT BY INCOME LEVELS</b>					
<b>Income and Benefits</b>	<b>Census Tract 110</b>				
Total Households	1052				
Less than \$10,000	100				
\$10,000 to \$14,999	66				
\$15,000 to \$24,999	150				
\$25,000 to \$34,999	137				
\$35,000 to \$49,999	185				
\$50,000 to \$74,999	190				
\$75,000 to \$99,999	92				
\$100,000 to \$149,000	102				
\$150,000 to \$199,999	30				
\$200,000 or more	0				
Median household inc \$	39,932				
Mean household inc \$	50,860				

MID CENTURY TELEPHONE COOPERATIVE, INC.

Census Tract Income Levels

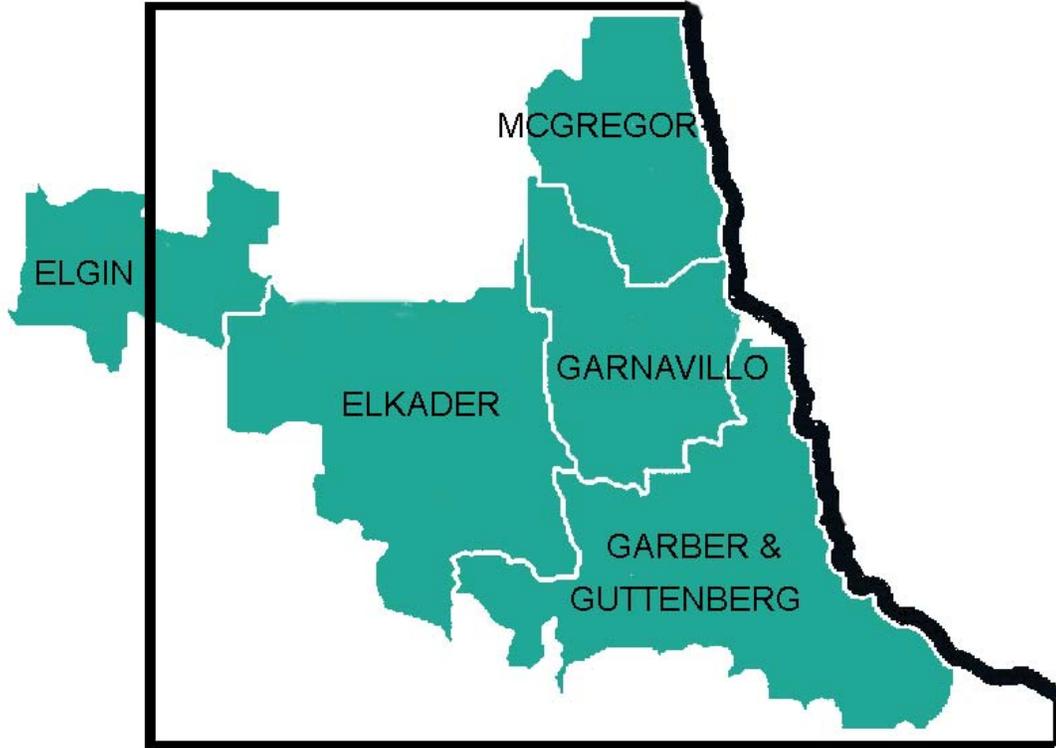
<b>MASON COUNTY, ILLINOIS, CENSUS TRACT BY INCOME LEVELS</b>							
<b>Income and Benefits</b>	<b>Census Tract 9565</b>						
Total Households	1494						
Less than \$10,000	109						
\$10,000 to \$14,999	149						
\$15,000 to \$24,999	292						
\$25,000 to \$34,999	251						
\$35,000 to \$49,999	190						
\$50,000 to \$74,999	225						
\$75,000 to \$99,999	150						
\$100,000 to \$149,000	104						
\$150,000 to \$199,999	0						
\$200,000 or more	24						
Median household inc \$	31,799						
Mean household inc \$	46,573						

<b>PEORIA COUNTY, ILLINOIS, CENSUS TRACT BY INCOME LEVELS</b>							
<b>Income and Benefits</b>	<b>Census Tract 38</b>	<b>Census Tract 39</b>					
Total Households	1310	2160					
Less than \$10,000	62	45					
\$10,000 to \$14,999	97	65					
\$15,000 to \$24,999	117	190					
\$25,000 to \$34,999	126	139					
\$35,000 to \$49,999	152	213					
\$50,000 to \$74,999	363	393					
\$75,000 to \$99,999	168	275					
\$100,000 to \$149,000	132	418					
\$150,000 to \$199,999	48	243					
\$200,000 or more	45	179					
Median household inc \$	54,615	77,588					
Mean household inc \$	66,348	95,382					

<b>STARK COUNTY, ILLINOIS, CENSUS TRACT BY INCOME LEVELS</b>							
<b>Income and Benefits</b>	<b>Census Tract 9514</b>	<b>Census Tract 9515</b>					
Total Households	1309	1102					
Less than \$10,000	76	67					
\$10,000 to \$14,999	84	59					
\$15,000 to \$24,999	188	84					
\$25,000 to \$34,999	222	91					
\$35,000 to \$49,999	201	167					
\$50,000 to \$74,999	261	287					
\$75,000 to \$99,999	143	94					
\$100,000 to \$149,000	88	146					
\$150,000 to \$199,999	19	15					
\$200,000 or more	27	92					
Median household inc \$	42,917	57,071					
Mean household inc \$	53,621	76,974					

**Appendix F:  
Miscellaneous – Service Maps**

## Alpine Service Map



**Leaco ETC Map  
Proposed Areas Were Approved**

# EXHIBIT A Existing and Proposed Amended ETC Service Areas

Existing ETC Boundary

Licensed Area Boundary

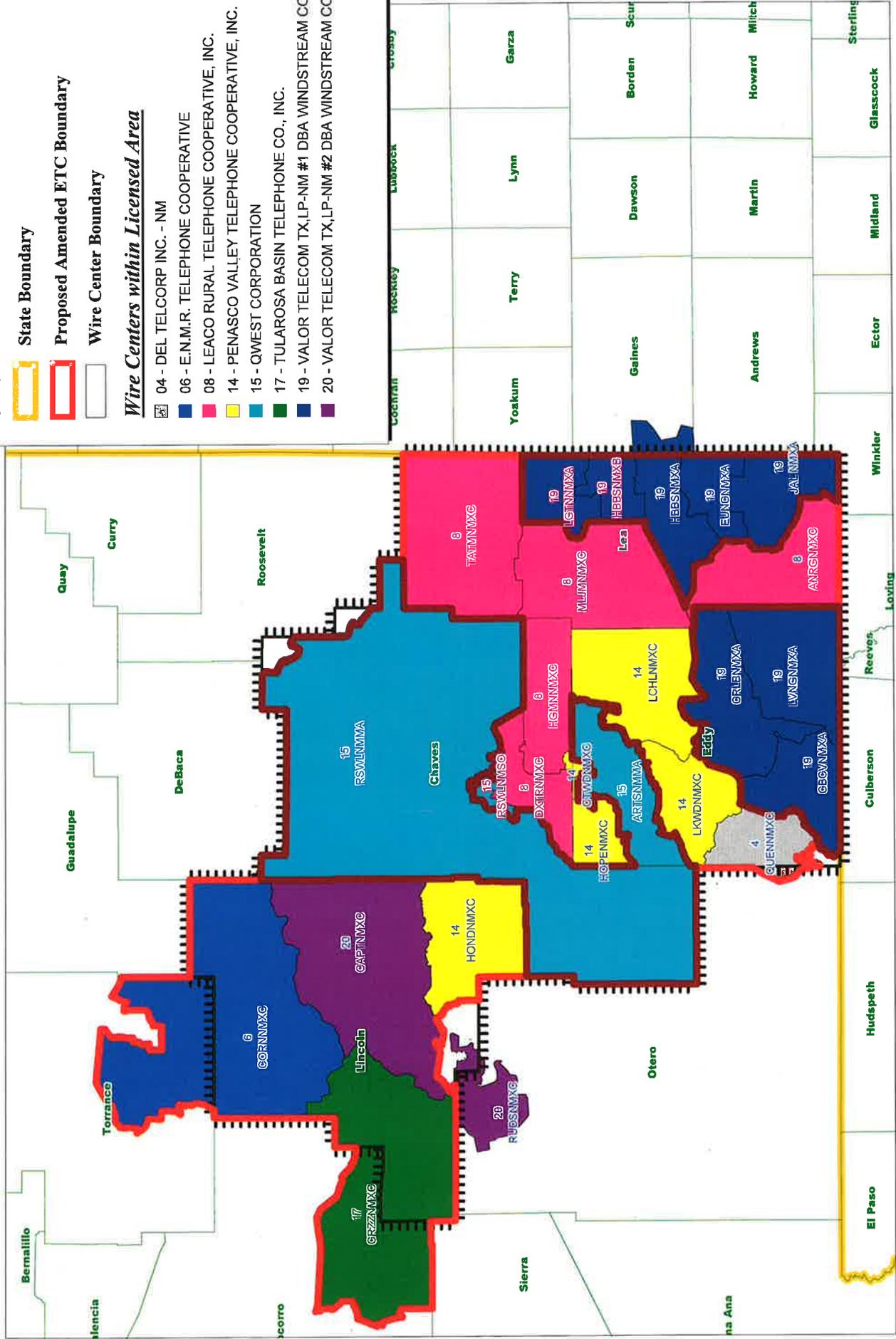
State Boundary

Proposed Amended ETC Boundary

Wire Center Boundary

**Wire Centers within Licensed Area**

- 04 - DEL TELCORP INC. - NM
- 06 - E.N.M.R. TELEPHONE COOPERATIVE
- 08 - LEACO RURAL TELEPHONE COOPERATIVE, INC.
- 14 - PENASCO VALLEY TELEPHONE COOPERATIVE, INC.
- 15 - QWEST CORPORATION
- 17 - TULAROSA BASIN TELEPHONE CO., INC.
- 19 - VALOR TELECOM TX, LP-NM #1 DBA WINDSTREAM COM
- 20 - VALOR TELECOM TX, LP-NM #2 DBA WINDSTREAM COM

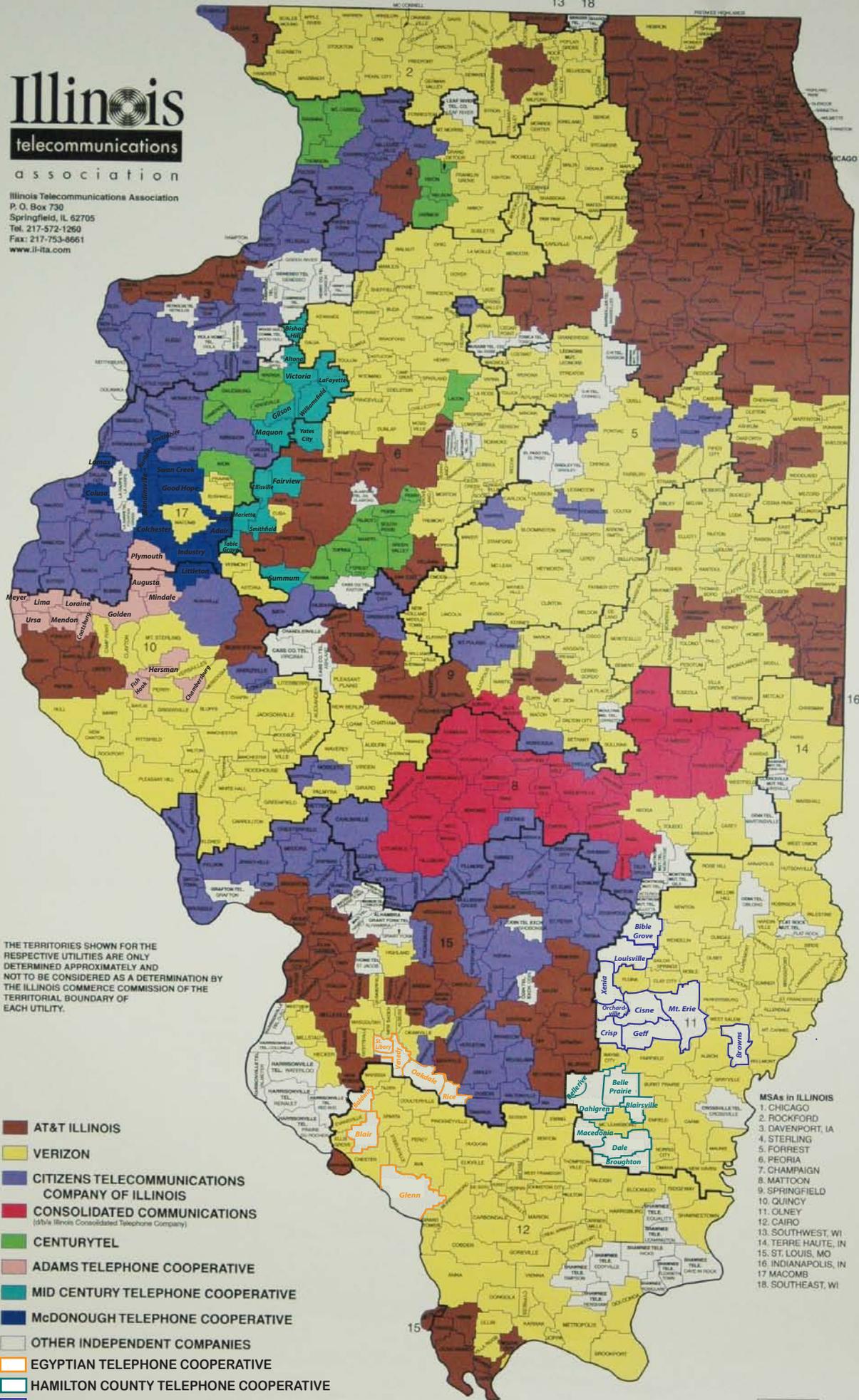


## **Mid Century Service Map**

13 18  
**ILLINOIS INCUMBENT LOCAL EXCHANGE CARRIERS**



Illinois Telecommunications Association  
 P. O. Box 730  
 Springfield, IL 62705  
 Tel: 217-572-1260  
 Fax: 217-753-8661  
 www.il-ita.com



THE TERRITORIES SHOWN FOR THE RESPECTIVE UTILITIES ARE ONLY DETERMINED APPROXIMATELY AND NOT TO BE CONSIDERED AS A DETERMINATION BY THE ILLINOIS COMMERCE COMMISSION OF THE TERRITORIAL BOUNDARY OF EACH UTILITY.

- AT&T ILLINOIS
- VERIZON
- CITIZENS TELECOMMUNICATIONS COMPANY OF ILLINOIS
- CONSOLIDATED COMMUNICATIONS (50% Illinois Consolidated Telephone Company)
- CENTURYTEL
- ADAMS TELEPHONE COOPERATIVE
- MID CENTURY TELEPHONE COOPERATIVE
- McDONOUGH TELEPHONE COOPERATIVE
- OTHER INDEPENDENT COMPANIES
- EGYPTIAN TELEPHONE COOPERATIVE
- HAMILTON COUNTY TELEPHONE COOPERATIVE
- WABASH TELEPHONE COOPERATIVE

- MSAs in ILLINOIS**
1. CHICAGO
  2. ROCKFORD
  3. DAVENPORT, IA
  4. STERLING
  5. FORREST
  6. PEORIA
  7. CHAMPAIGN
  8. MATTOON
  9. SPRINGFIELD
  10. QUINCY
  11. OLNEY
  12. CAIRO
  13. SOUTHWEST, WI
  14. TERRE HAUTE, IN
  15. ST. LOUIS, MO
  16. INDIANAPOLIS, IN
  17. MACOMB
  18. SOUTHEAST, WI