

Annual Reporting for High-Cost Recipients
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)
Twin Valley Telephone, Inc.

Received & Inspected
JUN 28 2012
FCC Mail Room



June 27, 2012

Ms. Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street SW
Washington, D.C. 20554

Ms. Karen Majcher
Vice President – High Cost Low Income Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Twin Valley Telephone, Inc., Study Area Code 411840.

Twin Valley Telephone, Inc. is a state-designated ETC. For its July 2, 2012 submission the attachment summarizes the relevant information for §54.313 (a)(2) through (a)(6). For 54.313(a)(3) the

22 Spruce, PO Box 395, Miltonvale, KS 67466
Phone: 785-427-2211 Toll Free: 800-515-3311 Fax: 785-427-2216
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information was not required to be collected during 2011 by the state commission, and therefore is exempted pursuant to paragraph 10 of Connect America Fund, WC Docket No. 10-90 et al., Order, 27 FCC Rcd 606, 608 (2011). The relevant reporting required by the state commission is attached and pertains to 54.313(a)(2) and 54.313(a)(4). Twin Valley Telephone, Inc. is also submitting the required certifications for 54.313(a)(5) and (a)(6).

Additionally, Twin Valley Telephone, Inc. has attached the requested rate floor information covered in Section 54.313(a)(h).

Should you have any questions, please contact me via email at gabbott@isgtech.com or by phone at 785-427-9506.

Sincerely,



Gary J. Abbott

Chief Financial Officer

Enclosures

Cc: Patrice Petersen-Klein

Executive Director

Kansas Corporation Commission

1500 SW Arrowhead Road

Topeka, KS 66604-4027

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

- My company was not required to collect this information in 2011.
- My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

- My company was not required to collect this information in 2011.
- My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

- My company was not required to collect this information in 2011.
- My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Twin Valley Telephone, Inc.	Kansas	411840

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,



[Signature of Corporate Officer]

Gary L. Abbott

[Printed Name of Corporate Officer]

Chief Financial Officer

[Title of Corporate Officer]

Date: 6-27-2012

Carrier's Name Twin Valley Telephone, Inc.
Carrier's Address 22 Spruce Street, Miltonvale, KS 67466
Carrier's Telephone Number (785) 427-2211

2. All ETCs must provide detailed information on any outage lasting at least 30 minutes for any facilities that an ETC owns, operates, leases, or otherwise utilizes that potentially affect at least 10% of the end users in a service area, or that could affect 911.

Date of Outage	Time of Outage	Description of the Outage and Resolution	Particular services affected	Geographic Areas Affected	Steps Taken to Prevent Future Recurrences	Number of Customers Affected
		NONE				

(If necessary, please provide additional pages.)

3. Please provide the number of complaints per 1,000 connections (fixed or mobile). A complaint is any non-duplicative verbal or written complaint received by the company, FCC, and/or KCC.

Less than 1 complaint per 1,000 connections.

Rate Floor Template

Certification of Officer as to the Accuracy of the Data Reported for the Rate Floor Data

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the actual rate floor data reported ; and, to the best of my knowledge, the information reported on this form is accurate.

Name of Reporting Carrier		TWIN VALLEY TELEPHONE, INC.	
Signature of authorized officer	<i>Gary L. Abbott</i>	Date	6-18-2012
Printed name of authorized officer		GARY L. ABBOTT	
Title or position of authorized officer		CFO	
Telephone number of authorized officer: (785) 427-9506			
Study Area Code of Reporting Carrier	411840	Filing Due Date for this form (mm/dd/yyyy)	7/1/2012
<input checked="" type="checkbox"/> I certify that our company receives or is projected to receive High Cost Loop Support or High Cost Model Support in 2012 and has no monthly residential rates (plus charges as defined) less than \$10.			

Rate Floor Data

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING RATE FLOOR DATA ON THE CARRIER'S BEHALF:

<p>Certification of Officer to Authorize an Agent to File Rate Floor Data on Behalf of Reporting Carrier</p> <p>I certify that <u>National Exchange Carrier Association (NECA)</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the actual rate floor data provided to the authorized agent; and, to the best of my knowledge, the actual rate floor data provided to the authorized agent is accurate.</p> <p>I certify that I am authorized to submit the information reported on this form on behalf of the reporting carrier; that I have provided the information reported herein based on data provided by the reporting carrier; and to the best of my knowledge the information reported herein is accurate.</p>			
Name of Authorized Agent <u>National Exchange Carrier Association (NECA)</u>			
Name of Reporting Carrier <u>TWIN VALLEY TELEPHONE, INC.</u>			
Signature of authorized officer <u>Gary L. Abbott</u>			Date <u>6-18-2012</u>
Printed name of authorized officer <u>GRAY L. ABBOTT</u>			
Title or position of authorized officer <u>CFO</u>			
Telephone number of authorized officer: <u>(785) 427 9506</u>			
Study Area Code of Reporting Carrier	<u>411840</u>	Filing Due Date for this form (mm/dd/yyyy)	<u>7/1/2012</u>