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JUL - 2 2012

Federal Communications Commission
Office of the Secretary

July 2, 2012

VIA HAND DELIVERY

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
9300 East Hampton Drive
Capital Heights, MD 20747

VIA HAND DELIVERY

Karen Majcher
Vice President-High Cost and Low Income
Division
Universal Service Administrative Company
2000 L Street NW, Suite 200
Washington, DC 20036

Re: WC Docket No. 10-90
Annual Certification and Report Pursuant to CFR Section 54.313
PTI Pacifica Inc. d/b/a IT&E (CNMI)

Dear Secretary Dortch and Vice President Majcher:

Pursuant to Section 54.313, PTI Pacifica Inc, d/b/a ITE, a CNMI Public Utility Commission designated ETC, Study Area Code 659002 hereby submits the required certifications and report as a high cost recipient.

The required certifications set forth in subsections (a)(5) and (a)(6) are attached hereto. The additional reporting information is set forth as follows:

1. Outage Information. §54.313(a)(2)

With respect to any outage lasting at least 30 minutes and potentially affecting either at least 10 percent of the end users served or 911 facilities for the past calendar year, PTI Pacifica Inc. reports that in the early morning hours of April 16, 2011, Ericsson, our vendor, was installing a software update on the GSM network which resulted in a network outage greater than 30 minutes. Within a few hours the software script was updated and service was restored.

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2. Unfulfilled Service Requests. §54.313(a)(3)

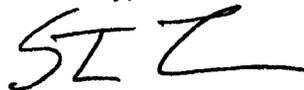
With respect to the number of unfulfilled service requests for the past calendar year, PTI Pacifica Inc. reports that there have been no unfulfilled requests.

3. Complaints per 1,000 Handsets. §54.313(a)(4)

With respect to the number of complaints it has received per 1,000 handsets for the past calendar year. PTI Pacifica Inc. reports that it has received 24.47 complaints per 1,000 handsets.

If any additional information or clarification is required please do not hesitate to contact me at Steven.Carrara@itehq.net or by phone at 671 922-4454. Thank you in advance for your time and attention to our filing.

Sincerely,

A handwritten signature in black ink, appearing to read 'SIC', with a long horizontal stroke extending to the right.

Steven Carrara
General Counsel

Enclosure

cc: CNMI PUC

CERTIFICATION SUPPORTING FILING UNDER FCC RULE 54.313

DECLARATION OF STEVEN CARRARA

I, Steven Carrara, hereby certify under penalty of perjury as follows:

1. I am the General Counsel for PTI Pacifica Inc. doing business in the Commonwealth of the Northern Mariana Islands ("CNMI") under the trade name of "IT&E".
2. All federal high-cost support provided to PTI Pacifica Inc. in the CNMI will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended.
3. PTI Pacifica Inc. certifies that is in compliance with the CTIA Consumer Code and the CNMI Code. Additionally, the company has implemented a CPNI policy which includes training of all personnel.
4. PTI Pacifica Inc., has sufficient back up power and restoration capabilities to function in an emergency as set forth in Section 54.202(a)(2).

I certify that the foregoing is true and correct to the best of my information and belief.

By:



Name: Steven Carrara

Title: General Counsel

Date: July 2, 2012