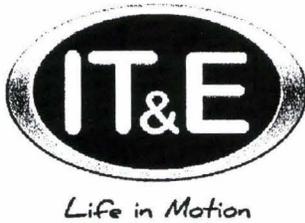


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JUL -2 2012

Federal Communications Commission  
Office of the Secretary



July 2, 2012

VIA HAND DELIVERY

Ms. Marlene H. Dortch  
Secretary  
Federal Communications Commission  
9300 East Hampton Drive  
Capital Heights, MD 20747

VIA HAND DELIVERY

Karen Majcher  
Vice President-High Cost and Low Income  
Division  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, DC 20036

Re: WC Docket No. 10-90  
Annual Certification and Report Pursuant to CFR Section 54.313  
PTI Pacifica Inc d/b/a IT&E (Guam)

Dear Secretary Dortch and Vice President Majcher:

Pursuant to Section 54.313, PTI Pacifica Inc, d/b/a ITE, a Guam Public Utility Commission designated ETC, Study Area Code 66904, hereby submits the required certifications and report as a high cost recipient.

The required certifications set forth in subsections (a)(5) and (a)(6) are attached hereto. The additional reporting information is set forth as follows:

**1. Outage Information. §54.313(a)(2)**

With respect to any outage lasting at least 30 minutes and potentially affecting either at least 10 percent of the end users served or 911 facilities for the past calendar year, PTI Pacifica Inc. reports that on March 9, 2011, a fire of unknown cause occurred the Hanson Cement Silo located in Cabras, Piti. PTI Pacifica Inc. maintains a cell site BTS at Hanson and the antennae and microwave dishes were damaged. The fire at

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Hanson impacted 6 other sites down in the southern region of Guam. On March 12, 2011, the Hanson Silo BTS was relocated and service was restored. On June 6, 2011, a similar disruption was reported for a period of 13 hours because of microwave interference. It is unclear whether either event impacted 10% of end users because service was only disrupted in a limited area; however, the outage is reported out of an abundance of caution. Additional redundancy has since been implemented to avoid potential further disruptions to service.

**2. Unfulfilled Service Requests. §54.313(a)(3)**

With respect to the number of unfulfilled service requests for the past calendar year, PTI Pacifica Inc. reports that there have been no unfulfilled requests.

**3. Complaints per 1,000 Handsets. §54.313(a)(4)**

With respect to the number of complaints it has received per 1,000 handsets for the past calendar year. PTI Pacifica Inc. reports that it has received 28.95 complaints per 1,000 handsets.

If any additional information or clarification is required please do not hesitate to contact me at [Steven.Carrara@itehq.net](mailto:Steven.Carrara@itehq.net) or by phone at 671 922-4454. Thank you in advance for your time and attention to our filing.

Sincerely,



Steven Carrara  
General Counsel

Enclosure

cc: Guam PUC

CERTIFICATION SUPPORTING FILING UNDER FCC RULE 54.313

DECLARATION OF STEVEN CARRARA

I, Steven Carrara, hereby certify under penalty of perjury as follows:

1. I am the General Counsel for PTI Pacifica Inc. doing business in the Territory of Guam ("Guam") under the trade name of "IT&E".
2. All federal high-cost support provided to PTI Pacifica Inc. in Guam will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended.
3. PTI Pacifica Inc. certifies that is in compliance with the CTIA Consumer Code and the Guam Consumer Code. Additionally, the company has implemented a CPNI policy which includes training of all personnel.
4. PTI Pacifica Inc., has sufficient back up power and restoration capabilities to function in an emergency as set forth in Section 54.202(a)(2).

I certify that the foregoing is true and correct to the best of my information and belief.

By:



Name: Steven Carrara

Title: General Counsel

Date: July 2, 2012