

**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
Guam Telecom, LLC**

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June 27, 2012

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

Ms. Karen Majcher  
Vice President – High Cost Low Income Division  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Guam Telecom LLC, Study Area Code 669005. Guam Telecom LLC is a state-designated ETC, and as such, is submitting to the Commission relevant information from reports it files with its state commission for §54.313 (a)(2) through (a)(4).

Should you have any questions, please contact me via email at [cthompson@mcvguam.com](mailto:cthompson@mcvguam.com) or by phone at 671-969-4035.

Sincerely,



Craig R. Thompson  
President & CEO

Enclosures

Cc: Guam Public Utilities Commission

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**OUTAGE REPORTING – §54.313 (a)(2)**

Detailed information on any outage in the prior calendar year, as that term is defined in 47 C.F.R. 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect (i) At least ten percent of the end users served in a designated service area; or (ii) A 911 special facility, as defined in 47 C.F.R. 4.5(e). 47 C.F.R. §54.313(a)(2).

As of January 1, 2012, Guam Telecom LLC did not have an outage of at least 30 minutes in duration that potentially affected at least ten percent of end users served in a designated service area.

**UNFULFILLED SERVICE REQUESTS – §54.313(a)(3)**

The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those customers.

There were no unfilled requests for service during calendar year 2011.

**NUMBER OF COMPLAINTS PER 1,000 CONNECTIONS – §54.313(a)(4)**

The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

As of January 1, 2012, Guam Telecom LLC is not aware of any complaints filed with the FCC, Guam Public Utilities Commission or any other regulatory body.

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**§54.313(a)(5) – COMPLIANCE WITH SERVICE QUALITY STANDARDS AND CONSUMER PROTECTION RULES**

*Service Quality Standards and Consumer Protection Rules Annual Certification*

Craig R. Thompson	President & CEO	Guam Telecom LLC
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is in compliance with applicable service quality standards and consumer protection rules.

Executed on \_\_\_\_\_ June 27, 2012 \_\_\_\_\_  
Date

Signature \_\_\_\_\_ C. R. Thompson \_\_\_\_\_

Printed/Typed Name \_\_\_\_\_  
Craig R. Thompson

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**§54.313(a)(6) – ABILITY TO FUNCTION IN EMERGENCY SITUATIONS**

*Ability to Function in Emergency Situations Annual Certification*

Craig R. Thompson	President & CEO	Guam Telecom LLC
Printed Name of Officer	Title of Officer	Company Name

I am authorized to provide this certification on behalf of the Company. I hereby certify that the Company is capable of functioning in emergency situations. The Company has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

Executed on \_\_\_\_\_ June 27, 2012 \_\_\_\_\_  
Date

Signature \_\_\_\_\_ C. R. Thompson \_\_\_\_\_

Printed/Typed Name \_\_\_\_\_ Craig R. Thompson \_\_\_\_\_

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**ADDITIONAL VOICE RATE DATA – §54.313(h)**

All incumbent local exchange carrier recipients of high-cost support must report all rates for residential local service, as well as state fees as defined pursuant to §54.318(e) of this subpart, that are below the local urban rate floor as defined in §54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.

Guam Telecom LLC is not an incumbent local exchange carrier.