



504 Snidow St. P.O. Box 549
Pembroke, VA 24136

Received & Inspected

JUN 29 2012

FCC Mail Room

June 21, 2012

Office of the FCC Secretary
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW
Washington, D.C. 20554

RE: ANNUAL REPORTING REQUIREMENTS PURSUANT TO §54.313(a)(2)-(6)
WC DOCKET NO. 10-90

Dear Madam:

In compliance with the Federal Communications Commission's Order, Pembroke Telephone Cooperative has enclosed a copy of the Annual Reporting Requirements pursuant to Section 54.313 (a) (2) – (6) for Voice Service. This certification is submitted under WC Docket No. 10-90.

Should you have any questions or need additional information, please do not hesitate to contact our office at 540-626-7111.

Sincerely,

Jill Williams
Office Manager

Enclosure

Cc: USAC

No. of Copies rec'd 0+1
List ABCDE

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6) – VOICE SERVICE

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

- XX My company was not required to collect this information in 2011.
- _____ My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

- XX My company was not required to collect this information in 2011.
- _____ My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

- XX My company was not required to collect this information in 2011.
- _____ My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

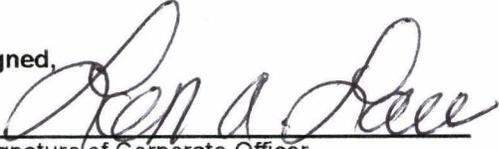
I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Pembroke Telephone Cooperative	Virginia	190243

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,



[Signature of Corporate Officer]

Date: June 19, 2012

Leon A. Law

[Printed Name of Corporate Officer]

President

[Title of Corporate Officer]

Carrier's Name Pembroke Telephone Cooperative
Carrier's Address PO Box 549, Pembroke, VA 24136
Carrier's Telephone Number (540) 626-7111