

JUN 29 2012

FCC Mail Room

**Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)**

**WC Docket No. 10-90**

§ 54.313(a)(2) – Outage reporting

- My company was not required to collect this information in 2011.
- My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

- My company was not required to collect this information in 2011.
- My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

- My company was not required to collect this information in 2011.
- My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Citizens Telephone Co., Inc.	GA	220355

(If necessary, attach a separate list of additional study areas and check this box.)

No. of Copies rec'd \_\_\_\_\_  
List ABCDE \_\_\_\_\_

Signed,

  
\_\_\_\_\_  
[Signature of Corporate Officer]

Date: June 28, 2012

S Chad Ledger  
\_\_\_\_\_  
[Printed Name of Corporate Officer]

General Manager  
\_\_\_\_\_  
[Title of Corporate Officer]

Carrier's Name	Citizens Telephone Company, Inc.
Carrier's Address	P.O. Box 187 134 N. Bailey Avenue
Carrier's Telephone Number	Leslie GA 31764 229-874-4145