



**Annual Reporting for High-Cost Recipients  
47 C.F.R. §54.313(a)(2) through (a)(6) and (h)  
Allband Communications Cooperative**

June 28, 2012

Received & Inspected

JUN 29 2012

FCC Mail Room

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, D.C. 20554

Ms. Karen Majcher  
Vice President – High Cost Low Income Division  
Universal Service Administrative Company  
2000 L Street NW, Suite 200  
Washington, D.C. 20036

RE: WC Docket No. 10-90: Annual Reporting Requirements for High-Cost Recipients §54.313 (a)(2) through (a)(6) and (h)

Pursuant to Section 54.313(a)(2) through (a)(6) and (h) of the Federal Communications Commission's rules, enclosed are the 2012 annual reporting requirements and certifications for Allband Communications Cooperative, Study Area Code 310542.

Allband Communications Cooperative is a state-designated ETC. For its July 2, 2012 submission the attachment summarizes the relevant information for §54.313 (a)(2) through (a)(6). For 54.313(a)(2) though (a)(4) the relevant state reported information is provided. Allband Communications Cooperative is also submitting the required certifications for 54.313(a)(5) and (a)(6).

Additionally, Allband Communications Cooperative has attached the requested rate floor information covered in Section 54.313(a)(h).

Should you have any questions, please contact me via email at rsiegel@allbandcomm.com or by phone at 989-369-9870.

Sincerely,

Ron K. Siegel Jr.  
General Manager

7251 Cemetery Road  
P.O. Box 8  
Curran, MI 48728  
Phone: (989) 369-9999  
Fax: (989) 369-9998  
Email: info@allband.org  
www.allband.org

Enclosures  
Cc: Michigan Public Service Commission

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**Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)**

**WC Docket No. 10-90**

§ 54.313(a)(2) – Outage reporting

- My company was not required to collect this information in 2011.
- My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

- My company was not required to collect this information in 2011.
- My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

- My company was not required to collect this information in 2011.
- My company collected this information pursuant to state utility commission requirement.  
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

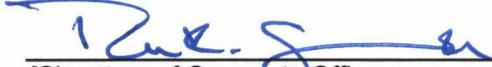
I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Allband Communications	Michigan	310542

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,



[Signature of Corporate Officer]

Ronald K. Siegel Jr.

[Printed Name of Corporate Officer]

General Manager

[Title of Corporate Officer]

Date: 6-28-12

Carrier's Name Allband Communications Cooperative  
Carrier's Address 7251 Cemetery Rd., Curran, MI 48728  
Carrier's Telephone Number 989-369-9999

b. Because Carrier does not have coverage problems, and given that Carrier's use of USF support is now primarily for maintenance of its existing network (rather than constructing additional facilities), Carrier has no map depicting any coverage enhancements made in the past 12 months. A record of Carrier's USF amounts received are public information contained on the USAC website.<sup>4</sup> Carrier also advises that it completed projects discussed in last year's Application:

c. See a. above.

d. Carrier met the deadlines discussed in its 2009 Annual Report.

e. See a. above.

f. See a. above.

g. During 2011, Carrier experienced no outages lasting 30 minutes or more, or that were required to be reported under Rule 23 of the MPSC's Quality of Service Rules (2000 AC, R 484.523).

h. As noted, Carrier is an ILEC with telecommunication facilities already in place, and thus Carrier was able to provide service to all customers that requested service in its ETC service area during 2011 in which main line access was available. Due to continuing Right of Way (ROW) barriers in carrier's most rural areas, approximately 30 customers were unable to receive service from carrier, although carrier is actively pursuing solutions to serve said customers.

i. The number of complaints of service quality per 1000 lines for 2010 was approximately 25. These complaints were successfully resolved by Carrier and were

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<sup>4</sup> <http://www.usac.org/about/governance/fcc-filings/2009/>

mainly due to current national call termination problems from Least Cost Routing (LCR) carriers.

#### **4. EMERGENCY PREPAREDNESS**

a. Carrier is able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source.

b. Carrier has backup battery reserve in its central office, which enables it to provide service for a minimum of 8 hours.

c. Carrier's service is consistent with the prior obligations to provide service in emergency situations as set forth in Rule 46 of the MPSC's Service Quality Rules (2000 AC, R 484.546), and its network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations. Carrier has redundancy in its network for use in re-rerouting traffic when facilities are damaged.

d. See c. above.

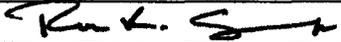
#### **5. CONSUMER PROTECTION**

a. As a licensed local exchange carrier in Michigan, Carrier is obligated to comply with the numerous consumer protections contained in the Michigan Telecommunications Act (MTA), and all MPSC Guidelines and Rules promulgated or adopted thereunder. Carrier will comply with all applicable and effective MPSC and FCC consumer protection and service quality standards. Carrier has a Customer Proprietary Network Information (CPNI) Manual, which reflects the FCC's current CPNI rules.

Rate Floor Template

**Certification of Officer as to the Accuracy of the Data Reported for the Rate Floor Data**

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the actual rate floor data reported and, to the best of my knowledge, the information reported on this form is accurate.

Name of Reporting Carrier				Allband Communications Cooperative	
Signature of authorized officer					
Printed name of authorized officer			Ron K. Siegel		
Title or position of authorized officer			General Manager		
Telephone number of authorized officer.			989 369 9870 ext		
Study Area Code of Reporting Carrier		310542	Filing Due Date for this form (mm/dd/yyyy)	7/1/2012	
<input checked="" type="checkbox"/>	I certify that our company receives or is projected to receive High Cost Loop Support or High Cost Model Support in 2012 and has no monthly residential rates (plus charges as defined) less than \$10.				