



Received & Inspected

JUL -2 2012

FCC Mail Room

June 28, 2012

Office of the FCC Secretary
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th St SW
Washington, DC 20554

RE: WC Docket NO. 10-90, 07-135, 05-337, 03-109; GN Docket No. 09-51; CC Docket Nos. 01-92, 96-45; WT Docket No. 10-208; FCC 11-161

Dear Ms. Dortch:

Enclosed please find the following document:

- Annual Reporting Requirements pursuant to 54.313(a)(2)-(6)

Sincerely,

Ron Hinds
Assistant General Manager

RH/lb
Enclosure

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Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

_____ My company was not required to collect this information in 2011.

 x My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests - ZERO

_____ My company was not required to collect this information in 2011.

 x My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections - ZERO

_____ My company was not required to collect this information in 2011.

 x My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
South Central Communications, Inc.	Iowa	351888

(If necessary, attach a separate list of additional study areas and check this box.)

GRAND RIVER MUTUAL TELEPHONE CORPORATION

MAJOR SERVICE INTERRUPTION

1. **Rptd. To:** Ron **Date Rptd:** 2/22/11 **Time Rptd:** 2:45 p.m. **AM. PM.**
2. **Rptd. BY:** Igor Takacs **Company:** Grand River Mutual & South Central Communications
3. **Exchanges(S):** Corydon, Lorimor, Muray, & Leon
4. **District:** SCC & Iowa
5. **Date & Time of Outage:** 11:08 p.m. 2/17/11
6. **Cause of Outage:** Turin issues – OC 192
7. **Responsible Party:** N/A
8. **Extent of Damage:** Lorimor and Murray, IA isolated
 - a. **Services Affected:**
 - (1.) **INTERNET:** 641-447 & 641-763
 - (2.) **TOLL:** 96 Cama trunks in Corydon
 - (3.) **OPERATOR:** _____
 - (4.) **EAS:** Derby, Humeston, & Corydon
 - (5.) **LOCAL:** 641-447 & 641-763
 - (6.) **OTHER :** Special Circuits, including 911
 - b. **Subscribers Out:** 814 in 641-447 and 641-763, approx. 100 FTTH in Leon, IA
9. **Action Taken:** Restored synch timing, change cards and shelf in Leon,
10. **Date Of Restoral:** 2/18/11
11. **Time Of Restoral:** 1:00 a.m.
12. **Comments:** _____

GRAND RIVER MUTUAL TELEPHONE CORPORATION

MAJOR SERVICE INTERRUPTION

- 1. Rptd. To: Ron Date Rptd: 2/22/11 Time Rptd: 2:45 p.m. AM. PM.
- 2. Rptd. BY: Doug Hilsabeck Company: Grand River Mutual & South Central Communications
- 3. Exchanges(S): Corydon, Lorimor, Muray, & Leon
- 4. District: SCC & Iowa
- 5. Date & Time of Outage: 12:10 a.m. 2/21/11
- 6. Cause of Outage: Turin issues – OC 192
- 7. Responsible Party: N/A
- 8. Extent of Damage: Lorimor and Murray, IA isolated

a. Services Affected:

- (1.) INTERNET: 641-447 & 641-763
- (2.) TOLL: 96 Cama trunks in Corydon
- (3.) OPERATOR: _____
- (4.) EAS: Derby, Humeston, & Corydon
- (5.) LOCAL: 641-447 & 641-763
- (6.) OTHER : Special Circuits, including 911

b. Subscribers Out: 814 in 641-447 and 641-763, approx. 100 FTTH in Leon, IA

- 9. Action Taken: Change coding from European to ANSI, change out fan in shelf
- 10. Date Of Restoral: 2/21/11
- 11. Time Of Restoral: 1:40 a.m.
- 12. Comments: _____

Signed,

Mark Yungeberg
[Signature of Corporate Officer]

Date:

6/27/12

Mark Yungeberg
[Printed Name of Corporate Officer]

Vice President
[Title of Corporate Officer]

Carrier's Name South Central Communications, Inc.
Carrier's Address 1001 Kentucky Street Princeton, MO 64673
Carrier's Telephone Number 660-748-3231