

- Ellijay Telephone Company
- Community Television Company
- ETC Communications, LLC



P.O. Box O
224 Dalton Street
Ellijay, Georgia 30540

706-276-2271 800-660-6826
Fax. 706-276-9888 www.northganow.com

Received & Inspected
JUN 05 2012
FCC Mail Room

DATE: June 25, 2012

TO:  Office of the FCC Secretary
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Copy to: USAC
2000 L Street NW Suite 200
Washington, DC 20036

RE: Docket No. 10-90
Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

Attached please find the above reference Docket No. 10-90.
If you have any questions, please contact me.

Sincerely,

A handwritten signature in cursive script that reads "Cora Payne".

Cora Payne
Director of Administration
corap@ellijay.com
706-697-5535

2012 JUN 05 10:00 AM
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Received & Inspected

JUN 05 2012

FCC Mail Room

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement.
A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

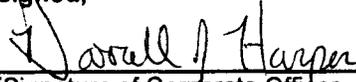
I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

| Company Name | State | Study Area Code |
|---------------------------|--------------|------------------------|
| ELLIJAY TELEPHONE COMPANY | GEORGIA | 220360 |
| | | |
| | | |

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,



[Signature of Corporate Officer]

Date: 6/25/2012

Darrell J. Harper

[Printed Name of Corporate Officer]

Assistant Vice President

[Title of Corporate Officer]

Carrier's Name ELLIJAY TELEPHONE COMPANY

Carrier's Address P O BOX O, 224 Dalton St., Ellijay, Ga. 30540

Carrier's Telephone Number (706) 276-2271



Ellijay Telephone Company

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APR 05 2012
FCC Mail Room

April 6, 2011

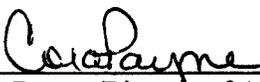
Georgia Public Service Commission
Attn: Mr. Reece McAlister
Executive Secretary
244 Washington Street, S.W.
Atlanta, Georgia 30334-5701

RE: Customer Trouble Reports

Report data for period of: 01/01/2011 to 01/31/2011
See Attachment

1. Name of each **exchange**: Ellijay Telephone Company
2. Number of **exchange lines** for each exchange: 25,532
3. Number of **troubles** filed that month for each exchange: 272
4. **Trouble Index** (number of reported troubles per 100 lines) for each exchange: 1.07
5. Detailed explanation if Trouble Index is above the allowable **4% maximum**: N/A

Signature: _____


Cora Payne, Director of Administration
Ellijay Telephone Company



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April 6, 2011

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RE: Customer Trouble Reports

Report data for period of: 02/01/2011 to 02/28/2011
See Attachment

1. Name of each **exchange**: Ellijay Telephone Company
2. Number of **exchange lines** for each exchange: 25,190
3. Number of **troubles** filed that month for each exchange: 216
4. **Trouble Index** (number of reported troubles per 100 lines) for each exchange: .86
5. Detailed explanation if Trouble Index is above the allowable **4% maximum**: N/A

Signature:

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April 6, 2011

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RE: Customer Trouble Reports

Report data for period of: 03/01/2011 to 03/31/2011
See Attachment

1. Name of each **exchange**: Ellijay Telephone Company
2. Number of **exchange lines** for each exchange: 25,060
3. Number of **troubles** filed that month for each exchange: 316
4. **Trouble Index** (number of reported troubles per 100 lines) for each exchange: 1.26
5. Detailed explanation if Trouble Index is above the allowable **4% maximum**: N/A

Signature:

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July 7, 2011

Georgia Public Service Commission
Attn: Mr. Reece McAlister
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RE: Customer Trouble Reports

Report data for period of: 04/01/2011 to 04/30/2011
See Attachment

1. **Name of each exchange:** Ellijay Telephone Company
2. **Number of exchange lines for each exchange:** 25,006
3. **Number of troubles filed that month for each exchange:** 495
4. **Trouble Index** (number of reported troubles per 100 lines) for each exchange: 1.98
5. **Detailed explanation if Trouble Index is above the allowable 4% maximum:** N/A

Signature:



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July 7, 2011

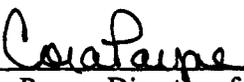
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RE: Customer Trouble Reports

Report data for period of: 05/01/2011 to 05/31/2011
See Attachment

1. **Name of each exchange:** Ellijay Telephone Company
2. **Number of exchange lines for each exchange:** 24,983
3. **Number of troubles filed that month for each exchange:** 428
4. **Trouble Index (number of reported troubles per 100 lines) for each exchange:** 1.71
5. **Detailed explanation if Trouble Index is above the allowable 4% maximum:** N/A

Signature:


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July 7, 2011

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RE: Customer Trouble Reports

Report data for period of: 06/01/2011 to 06/30/2011
See Attachment

1. Name of each exchange: Ellijay Telephone Company
2. Number of exchange lines for each exchange: 24,946
3. Number of troubles filed that month for each exchange: 603
4. Trouble Index (number of reported troubles per 100 lines) for each exchange: 2.42
5. Detailed explanation if Trouble Index is above the allowable 4% maximum: N/A

Signature:


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Oct. 7, 2011

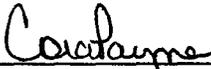
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RE: Customer Trouble Reports

Report data for period of: 07/01/2011 to 07/31/2011
See Attachment

1. Name of each exchange: Ellijay Telephone Company
2. Number of exchange lines for each exchange: 24,607
3. Number of troubles filed that month for each exchange: 568
4. Trouble Index (number of reported troubles per 100 lines) for each exchange: 2.31
5. Detailed explanation if Trouble Index is above the allowable 4% maximum: N/A

Signature:



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Oct. 7, 2011

Georgia Public Service Commission
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RE: Customer Trouble Reports

Report data for period of: 08/01/2011 to 08/31/2011
See Attachment

1. Name of each exchange: Ellijay Telephone Company
2. Number of exchange lines for each exchange: 24,581
3. Number of troubles filed that month for each exchange: 524
4. **Trouble Index** (number of reported troubles per 100 lines) for each exchange: 2.13
5. Detailed explanation if Trouble Index is above the allowable **4% maximum**: N/A

Signature:


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Ellijay Telephone Company



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Oct. 7, 2011

Georgia Public Service Commission
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RE: Customer Trouble Reports

Report data for period of: 09/01/2011 to 09/30/2011
See Attachment

1. Name of each **exchange**: Ellijay Telephone Company
2. Number of **exchange lines** for each exchange: 24,434
3. Number of **troubles** filed that month for each exchange: 405
4. **Trouble Index** (number of reported troubles per 100 lines) for each exchange: 1.66
5. Detailed explanation if Trouble Index is above the allowable **4% maximum**: N/A

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January 6, 2012

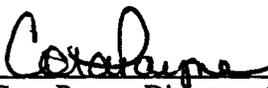
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RE: Customer Trouble Reports

Report data for period of: 10/01/2011 to 10/31/2011
See Attachment

1. **Name of each exchange:** Ellijay Telephone Company
2. **Number of exchange lines for each exchange:** 22,779
3. **Number of troubles filed that month for each exchange:** 296
4. **Trouble Index** (number of reported troubles per 100 lines) for each exchange: 1.30
5. **Detailed explanation if Trouble Index is above the allowable 4% maximum:** N/A

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January 6, 2012

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RE: Customer Trouble Reports

Report data for period of: 12/01/2011 to 12/31/2011
See Attachment

1. **Name of each exchange:** Ellijay Telephone Company
2. **Number of exchange lines for each exchange:** 19,469
3. **Number of troubles filed that month for each exchange:** 312
4. **Trouble Index (number of reported troubles per 100 lines) for each exchange:** 1.60
5. **Detailed explanation if Trouble Index is above the allowable 4% maximum:** N/A

Signature:



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January 6, 2012

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RE: Customer Trouble Reports

Report data for period of: 11/01/2011 to 11/30/2011
See Attachment

1. **Name of each exchange:** Ellijay Telephone Company
2. **Number of exchange lines for each exchange:** 21,124
3. **Number of troubles filed that month for each exchange:** 323
4. **Trouble Index (number of reported troubles per 100 lines) for each exchange:** 1.53
5. **Detailed explanation if Trouble Index is above the allowable 4% maximum:** N/A

Signature:



Cora Payne, Director of Administration
Ellijay Telephone Company