



**VIA US MAIL**

June 27, 2012

Received & Inspected

JUL 05 2012

FCC Mail Room

Office of the FCC Secretary  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Washington, DC 20554

**RE: Annual Reporting Requirements and Certifications pursuant to § 54.313(a)(2)-(6)  
and WC Docket No. 10-90**

Dear Ms. Dortch,

On behalf of Chickamauga Telephone Corporation, Fail, Inc., its parent company, is filing Annual Reporting Requirements Reports and Certifications pursuant to § 54.313(a)(2)-(6).

Sincerely,

A handwritten signature in blue ink that reads "Rick Bennett".

Rick Bennett, Manager of Business Development  
Fail, Inc.  
rbennett@nexband.com

Number of Copies rec'd \_\_\_\_\_  
LIST ABOVE

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**Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)**

**WC Docket No. 10-90**

§ 54.313(a)(2) – Outage reporting

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(3) – Unfulfilled service requests

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(4) – Customer complaints per 1000 connections

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

| <b>Company Name</b>               | <b>State</b> | <b>Study Area Code</b> |
|-----------------------------------|--------------|------------------------|
| Chickamauga Telephone Corporation | Georgia      | 220354                 |
|                                   |              |                        |
|                                   |              |                        |
|                                   |              |                        |

(If necessary, attach a separate list of additional study areas and check this box.)

Signed,



\_\_\_\_\_  
[Signature of Corporate Officer]

**Charles F. Fail**

\_\_\_\_\_  
[Printed Name of Corporate Officer]

**President / CEO**

\_\_\_\_\_  
[Title of Corporate Officer]

Date: 6-27-2012

Carrier's Name Fail, Inc.

Carrier's Address 12 N. Third Street, Bay Springs, MS 39422

Carrier's Telephone Number (601) 764-3463