47 C.F.R. § 54.313
2012 Annual Report Submitted by
Ontario Telephone Company

WC Docket No. 10-90

Received & Inspected

JUL - 9 2012

FCC Mail Room

June 26, 2012

Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

Re: WC Docket No. 10-90
Ontario Telephone Company
47 C.F.R. § 54.313 Annual Report Filing

Enclosed is the Annual Report filing of Ontario Telephone Company, as required by 47 C.F.R. § 54.313. At this time, based upon our understanding of the reporting requirements contained in the Commission's November 18, 2011 Order, as well as subsequent clarifications made by the Commission, the enclosed Annual Report provides responses, where applicable and available, to Sections 54.313 (a)(2)-(6) and 54.313(h).

Please contact Kevin Schwenzfeier at (518) 374-2552 if you have any questions regarding this filing. Kindly acknowledge receipt by date-stamping the enclosed copy of this filing and returning in the envelope provided.

Sincerely,

Michael T. Carr
Chief Financial Officer

cc: Universal Service Administrative Company
New York State Public Service Commission

75 MAIN ST. PHELPS, NY 14532 866.353.7209 WWW.OTTCTEL.COM
WITH OFFICES IN TRUMANSBURG, VICTOR AND BUFFALO
OVER 100 YEARS OF EXCELLENCE

ONTARIO TELEPHONE COMPANY, INC.

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Study Area Code: 150112

Address: 75 Main Street
Phelps, NY 14532

Status: Rate of Return Incumbent Local Exchange Carrier

Summary: Ontario Telephone Company (Ontario or the company) was certified as an eligible telecommunication carrier (ETC) by the New York State Public Service Commission (NYPSC). Therefore, it was not previously required to comply with the Commission's annual reporting requirements. However, in instances where the company has maintained information similar to that being requested under § 54.313, that information has been included in this Annual Report.

At this time, based upon our understanding of the § 54.313 reporting requirements contained in the Commission's November 18, 2011 Order, as well as subsequent clarifications made by the Commission, this 2012 Annual Report provides responses, where applicable and available, to Sections 54.313 (a)(2)-(a)(6) and 54.313(h).

§54.313 Annual reporting requirements for high-cost recipients

54.313(a) Any recipient of high-cost support shall provide:

(2) Detailed information on any outage in the prior calendar year, as that term is defined in 47 CFR § 4.5, of at least 30 minutes in duration for each service area in which an eligible telecommunications carrier is designated for any facilities it owns, operates, leases, or otherwise utilizes that potentially affect

(i) At least ten percent of the end users served in a designated service area; or

(ii) A 911 special facility, as defined in 47 CFR § 4.5(e).

(iii) Specifically, the eligible telecommunications carrier's annual report must include information detailing:

(A) The date and time of onset of the outage;

(B) A brief description of the outage and its resolution;

(C) The particular services affected;

(D) The geographic areas affected by the outage;
(E) Steps taken to prevent a similar situation in the future; and
(F) The number of customers affected.

Response: The NYPSC requires carriers to report certain information related to significant services outages. In order to provide the Commission with information, similar to that described above and maintained by the company, copies of any service outage reports filed with the NYPSC during calendar year 2011 are provided as Attachment A.

(3) The number of requests for service from potential customers within the recipient's service areas that were unfulfilled during the prior calendar year. The carrier shall also detail how it attempted to provide service to those potential customers.

Response: This information was not required by the NYPSC during calendar year 2011 and the company did not maintain records which would enable it to respond at this time.

(4) The number of complaints per 1,000 connections (fixed or mobile) in the prior calendar year.

Response: There were zero complaints per 1,000 connections filed with the NYPSC during calendar year 2011.

(5) Certification that it is complying with applicable service quality standards and consumer protection rules.

Response: I certify that, to the best of my information and belief, the company is complying with applicable service quality standards and consumer protection rules as set forth in Parts 602 and 603 of Title 16 of the Codes, Rules and Regulations of the State of New York.

(6) Certification that the carrier is able to function in emergency situations, as set forth in § 54.202(a)(2).

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Response: I certify that, to the best of my information and belief, the company is able to function in emergency situations, as set forth in § 54.202(a)(2), and has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

54.313(h) **All incumbent local exchange carrier recipients of high-cost support must report all of their rates for residential local service for all portions of their service area, as well as state fees as defined pursuant to § 54.318(e) of this subpart, to the extent the sum of those rates and fees are below the rate floor as defined in § 54.318 of this subpart, and the number of lines for each rate specified. Carriers shall report lines and rates in effect as of June 1.**

Response: The company is a recipient of federal High Cost Loop (HCL) support. The company had no residential local service rates, inclusive of any state fees as defined pursuant to § 54.318(e), that were below the applicable $10.00 rate floor.

OFFICER CERTIFICATION

I, Michael T. Carr, Chief Financial Officer, of Ontario Telephone Company, do hereby declare, subject to the penalties for false statements imposed under 18 U.S.C. § 1001, that I have read the foregoing and that the information and statements contained therein are true and accurate to the best of my knowledge, information and belief.

Michael T. Carr

Date: 6-26-12

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ATTACHMENT A

SERVICE OUTAGE INFORMATION
FOR PRIOR CALENDAR YEAR

There were no Service Outage Reports filed with the NYPSC during calendar year 2011.

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