



July 17, 2012

VIA ECFS & EMAIL

Ms. Marlene H. Dortch
Office of the Secretary Federal Communications Commission
445 12th Street, SW Suite TW-A325
Washington, DC 20554

Re: Annual Complaint Log Summary, CG Docket No. 03-123

Dear Ms. Dortch:

Pursuant to 47 C.F. R. §64.604(c)(1), attached please find the complaint log summary for the provision of video relay services (“VRS”) by Snap Telecommunications, Inc. for the 12-month period ending May 31, 2012.

Please feel free to contact me with any questions regarding this matter.

Sincerely,

/s/

Nancy J. Bloch
Chief Regulatory and Compliance Officer
Snap Telecommunications, Inc.
443-438-1321 V/VP
nbloch@snapvrs.com

Attachment

cc: Thomas W. Kielty, President and Chief Executive Officer, Snap Telecommunications, Inc.
Gregory Hlibok, Chief, Disability Rights Office, CGB/FCC