



July 17, 2012

VIA ECFS & EMAIL

Ms. Marlene H. Dortch
Office of the Secretary Federal Communications Commission
445 12th Street, SW Suite TW-A325
Washington, DC 20554

Re: Notification of Substantive Changes, CG Docket No. 03-123

Dear Ms. Dortch:

Pursuant to 47 C.F. R. §64.606(f)(2), Snap Telecommunications, Inc. (Snap!VRS), hereby provides notification of substantive changes.

On June 13, 2012, Snap!VRS sent out an e-blast notifying its NexTalk, Ojo and VPAD customers of new video relay service products/upgrades and ways to set up their existing ten-digit number for VRS access.

- NexTalk – PC and NexTalk PC-based software.
- FaceTime – iPhone, iPad, iTouch and Mac-based software.
- iChat – iPhone, iPad, iTouch and Mac-based software.
- AIM – AOL IM PC-based software.
- Snap!Mobile – Android-based software.

The above changes were made possible through the addition of URrelay platform capabilities, which runs concurrently with and involved no changes to the legacy AuPix platform used by Snap!VRS.

If there are any questions regarding this notification, please do not hesitate to contact me.

Sincerely,

/s/

Nancy J. Bloch
Chief Regulatory and Compliance Officer
Snap Telecommunications, Inc.
443-438-1321 V/VP
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cc: Thomas W. Kielty, President and Chief Executive Officer, Snap Telecommunications, Inc.
Gregory Hlibok, Chief, Disability Rights Office, CGB/FCC