



Barry County Telephone Company

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Received & Inspected

JUL 11 2012

FCC Mail Room

July 5, 2012

Office of the FCC Secretary
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street SW
Washington, DC 20554

USAC
2000 L Street NW Suite 200
Washington, DC 20036

RE: Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6) WC Docket 10-90

You will find enclosed a report to the FCC and USAC which provides information about Outage reporting, unfilled service requests and Customer complaints per 1000 connections. The Company had no reportable service outages in 2011. The Company had no reportable unfilled service requests in 2011. The Company had no reportable customer complaints in 2011.

Please contact me at 269-623-9954 if you have any questions or need any additional information.

Respectfully submitted,

Steven W. Shults, CFO

Enclosures:

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6) WC Docket 10-90

11-43012 0

Annual Reporting Requirements pursuant to § 54.313(a)(2)-(6)

WC Docket No. 10-90

§ 54.313(a)(2) – Outage reporting

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

We had no reportable service outages in 2011

§ 54.313(a)(3) – Unfulfilled service requests

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

We had no reportable unfilled service requests in 2011

§ 54.313(a)(4) – Customer complaints per 1000 connections

My company was not required to collect this information in 2011.

My company collected this information pursuant to state utility commission requirement. A copy of the report is attached.

We had no reportable customer complaints in 2011.

§ 54.313(a)(5) – Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

§ 54.313(a)(6) – Ability to function in emergency situations

I certify that the reporting carrier can function in emergency situations as set forth in 47 CFR §54.202(a)(2). Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations.

I am authorized to make this certification on behalf of the company named above and, to the best of my knowledge the information reported on this form is accurate. This certification is for the study area(s) listed below. **(Please enter your Company Name, State and Study Area Code)**

Company Name	State	Study Area Code
Barry County Telephone Company	Michigan	310676

(If necessary, attach a separate list of additional study areas and check this box.)