

I've been excessively over charged by over \$7,000.00 in roaming charges from Tmobile cellphone. I've added to the plan an international plan selected by the customer service representative on 6/11/2012. My daughter travelled to Panama for 3 weeks. We thought the plan included roaming charges well 10 days into the trip I received a call from Tmobile that we had been charged \$7,000 for calls and roaming 6/21/2012. And that I must pay this amount immediately or give them over \$1500.00 to keep the phone on. I paid the \$1500.00 to keep the phone on but they didn't offer to correct the wrong selected plan. That I used the service. Yes we used the service thinking that everything was OK. Tmobile is unwilling to correct the problem or they want the payment.