

Complaint # 10-Coo246500-1 the FCC responded to this complaint on 11/11/2010. They are stating that we can get 1 replacement phone, but again they are stating our address isn't a actual address. I spoke to the complaint officer about this issue, and was able then to get a phone, Now that My disabled son lost the phone, they are stating that our address isn't valid again. Please check into this problem again. They had me on the phone for about 2 hrs. but wouldn't send and activate the cell phone. Thank you for your time and interest in this matter again.