

## Pricing

CenturyLink charges a \$134.89 non-recurring charge plus \$29.99/mo for “up to 1.5Mbps” DSL service, plus “up to” \$99.95 for professional installation. CenturyLink’s DSL modem costs \$99 and has a one-year warranty.

Siefert claims MIC charges \$30/mo for “bursting speeds up to 10Mbps” and \$250 for technician installation, but the company offers regular installation promotions that cost \$99. MIC warrants its equipment for the life of the service and charges no fee for service calls as long as the customer is current on their bill.

But *Stop the Cap!* found speeds and pricing less advantageous than Siefert might have the FCC believe. For instance, MIC’s \$30 tier **only guarantees 384kbps** with speed “bursts” up to 10Mbps. Getting committed 2Mbps service runs \$55 a month with the same “bursting” speed of 10Mbps. We also found CenturyLink willing to negotiate installation charges, and the company frequently discounts or even waives them if a customer signs up for a multi-service package.