

I secured telephone numbers from conscallhome.com in order to acquire lower rates on telephone calls from my Son who was an inmate in a Detention Center in South Carolina. Securustech, who is the only carrier that my Son could use to call me from the detention center, placed a block on such number threatening me that I could be criminally prosecuted as well as my Son and that a RCDF block was on the number since it was a call diverter and the only way to remove it was to send telephone bill showing that as my phone number. I requested an email or letter to that effect and "Janet" refused to send such information and said to review on their website their policy and procedures and must fax to them my telephone bill to remove such block. Conscallhome represented that it is legal what they are doing and it is a call termination and not a call diverter as Securustech represented. I should not be subjected to such threats of criminal prosecution and am very upset with the way Securustech handled my situation. Please take all measures to prevent Securustech to make such allegations as to not to threaten and upset what I thought and was given information that what I was doing is legal! Sincerely, George