

To Whom it May Concern:

Recently there was a notice of inquiry regarding broadband speeds and data caps. As this is an issue I feel strongly about, I felt obligated to respond.

Today's definition of broadband, for home use, is in my opinion, no longer valid. We are in an age when a 4G cell phone can out perform most people's home internet connection. As a leading power and proliferator of technology to the world, the US should be at the top of the pack concerning broadband speeds. Unfortunately, there are about a half a dozen countries that out perform us. Korea tops that list. When I spent time there in 2011, I was amazed that a household was able to have speeds of up to 300MBPS in their homes along with a password that connected them to broadband devices throughout the Seoul Metro area. No matter where they went, they were connected and online and at a cost of around \$40/month.

Today, I have a 15MBPS connection in my home. By most home standards, that is blazing fast. I pay \$50/month for that speed. If my wife and I are watching TV programs online on our computers at the same time, we buffer and pause frequently. I'm constantly frustrated with the services that we have available today and think those services cost too much too. Shouldn't the US be able to do better than that?

Related to broadband caps, I have to ask, why? What good does it do ISPs, mobile carriers, or Cable providers to establish broadband data caps on their services? It doesn't free up bandwidth. All it does it cause the public to worry about exceeding data limits and look for wifi wherever possible. As a result, public wifi is a joke. Broadband caps don't alleviate congestion, they give the providers ways to make extra money on overage charges. Establishing broadband caps on home internet use, or allowing them to continue for those providers that have already put them in place, is a mistake. We don't do it for landline phone service. Isn't internet the landline phone of the 21st century?

I urge you to consider, if you want more people to be able to get online and access services that are fast, and usable, you should redefine what broadband is today. An updated definition and requirements for providers to adhere to would help to drive competition and establish a better service for consumers. Additionally, don't allow broadband caps. There is no advantage in those caps, except to the providers. Finally, follow Korea's example and help consumers have access to quality service at an aggressive price. The internet is a need today, not just a "nice to have." We should have access to quick internet in our homes and on our mobile devices without having to pay outrageous prices.

Thank you,

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