

Securus has told me that it is illegal for me to use conscallhome for my phone number for my son to call me. They have said that prisons do not allow these phone numbers to be used. They told me that they went to court against conscallhome and that conscallhome is a call forwarding service and that is why they lost in court. Securus told me that I had to use AT&T or Verizon and that is the only way my son can call me. They even told me that I was committing fraud by using conscallhome. How can this be, I pay for my phone number every month so my son can call me and Securus has completely prevented my son from calling me by putting a block on my number. I paid the money to Securus and they maintain the block on my number. So I guess basically I have to get my phone number from whoever Securus says or I do not get to speak to my son. This sounds like extortion to me. As far as I can tell this is still an illegal act in this country as per textbook definition (Extortion (also called blackmail, shakedown, outwresting, and exaction) is a criminal offence of unlawfully obtaining money, property, or services from a person, entity, or institution, through coercion. Refraining from doing harm is sometimes euphemistically called protection. Extortion is commonly practiced by organized crime groups. The actual obtainment of money or property is not required to commit the offense. Making a threat of violence which refers to a requirement of a payment of money or property to halt future violence is sufficient to commit the offense. Exaction refers not only to extortion or the unlawful demanding and obtaining of something through force,[1] but additionally, in its formal definition, means the infliction of something such as pain and suffering or making somebody endure something unpleasant.) According to this definition aren't Securus causing harm to my family, especially my son, he is locked up and already isolated and at a prisons mercy and now he cannot even speak with anyone in his family because I tried to get phone services that I could afford for him to be able to call. Randy at conscallhome provided me with the site info I needed to make this complaint.