

Global Tel Link are robbers. They charge you \$9.50 to put \$50.00 on the account, which means you only get \$40.50 put on the phone, then they make you keep \$5.00 on the phone that you can't even use. We have to pay monthly to have the phone number, then, because of a person being moved they change the rates from \$2.88 per 15 minute call to \$5.30 per call. There message when getting a call tells you the call will cost a maximum of \$2.00, and that was never the charge they charged. I realize that my loved one is in the System, but why does Global Tel Link have a monopoly on the phone system. We have no choice but to keep filling there pockets. This is totally unfair, and unjust. I feel like I am the one that is in jail, as this company is Extorting money from me.....How is this legal?