

SWC Telesolutions, Inc.

A division of Sacred Wind Enterprises, Inc.

BROADBAND SERVICE AGREEMENT – FCC BROADBAND LIFELINE PILOT PROJECT

BILLING NAME: _____ **DATE:** _____
PHYSICAL ADDRESS: _____
CITY: _____ **STATE:** _____ **ZIP:** _____
MAILING ADDRESS: _____
CITY: _____ **STATE:** _____ **ZIP:** _____
TELEPHONE: _____

OPERATING SYSTEM: Windows 98/ME ___ Windows 2000 ___ Windows XP ___ Windows Vista ___
SYSTEM READINESS: Working CD ROM Drive? Yes ___ No ___ Ethernet Port? Yes ___ No ___

User ID Information:

User ID _____ User Password _____ WEP Key _____

INTERNET SERVICE SPEED:

Speed Plan Selection	Download Speed	Monthly price	Discounted price
<input type="checkbox"/> 1.0 mbps	1.0 mbps	\$49.95	\$9.95
<input type="checkbox"/> 1.5 mbps	1.5 mbps	\$64.95	\$14.95
<input type="checkbox"/> 3.0 mbps	3.0 mbps	\$79.95	\$29.95
<input type="checkbox"/> 4.0 mbps	5.0 mbps	\$89.95	\$39.95

INTERNET SERVICE COMMITMENT:

- Standard Service Plan
 One Year Service Plan
 Two Year Service Plan

MODEM TYPE:

- Standard Modem
 Wireless Modem

Service Pricing	Standard Service Plan	1 Year Service Plan	2 Year Service Plan
Installation Fee	\$99	Waived	Waived
Standard Modem	\$65	Waived	Waived
Wireless Modem	\$95	Waived	Waived
Contract Term	Month-to-Month	1 Year	2 Years
Cancellation Fee*	No Fee	1. If cancelled within 180 days of contract: <i>\$99.00</i> 2. If cancelled after 1 st 180 days of contract: <i>\$50.00</i>	1. If cancelled within 1 st 6 months of contract: <i>\$164.00</i> 2. If cancelled between 7 th & 12 th months of contract: <i>\$115.00</i> 3. If cancelled after 12 months of contract: <i>\$65.00</i>
Restoral Fee**			

*The above cancellation fee(s) will **not** apply if contract is terminated by SWC Telesolutions for any reason, with the exception of non-payment. If your service is cancelled due to non-payment of the Monthly Recurring charges, the cancellation will be treated as *Cancelled by Customer* and a **Cancellation Fee** will then be applied.

If service is disconnected for non-payment and subsequently restored within 30 days, a \$10.00 **Restoral Fee will apply.

By signing below, I acknowledge that I will be participating in a Broadband Pilot Project over a 12 – 18 month period and that certain data or information, compiled in anonymous form (excludes your name, phone number and address), may be made accessible to the public.

I also acknowledge that I have read, understood, and agree to pay all monthly recurring fees applicable to the Service Plan which I have selected above, and that I have read, understood and agree to the terms and conditions of the SWC Telesolutions Broadband Service Agreement.

Customer Signature

Date



SWC Telesolutions, Inc.

A division of Sacred Wind Enterprises, Inc.

SWC Telesolutions, Inc. Representative
