



Received & Inspected

SEP - 4 2012

FCC Mail Room

P.O. Box 178

Richland, OR 97870

August 27, 2012

Dear Sirs & Madam

The Oregon Public Utility Commission recently called me to inform me that they did not receive this report in July of this year. So it is my presumption that your office did not receive this either. I am therefore re-sending it along with an envelope to send me back a copy of the original cover letter. I have also sent this return receipt requested. This is not the first time mail from our location does not get to the intended recipient, however this is perhaps more critical than some that we do send from here. Please accept my apologies for not insuring this got to your office. I presume there will be penalties to pay for this, which I presume we will have to pay. If that is the case we are prepared to do so. I do want to assure you that Eagle did file their Oregon ETC certification in a timely fashion as well as two other reports that were also due on the first of July. I truly do not know why this did not get to its intended location.

Thank you, 
Mike Lattin



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Richland, OR 97870

June 29, 2012

Ms. Marlene H. Dortch

Office of Secretary

Federal Communications Commission

445 12th Street, SW

Washington, DC 20554

Re: WC Docket No. 10-90, Annual 54.313(a)(2)(6) Report of High-Cost Recipient

Ms. Dortch:

Enclosed herein is the annual report for Eagle Telephone System, Inc. Study Area Code #532369 pursuant to §54.313 of the Commission's rules.

Also enclosed is one copy of this cover letter to be stamped and returned in the enclosed SASE.

If you have any questions please contact me at:

Phone 541-893-6111

Email mike@eagletelephone.com

Sincerely,

Mike Lattin

President

Enclosures:

Copies to:

Karen Majcher

Vice President – High Cost and Low Income Division

Universal Service Administration Company

2000 L Street NW, Suite 200

Washington, DC 20036

Oregon Public Utility Commission

Attn: Filing Center, UM-1589

P.O. Box 2148

Salem, OR 97308

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Eagle Telephone System, Inc.

Annual Reporting Requirements pursuant to § 54.313(a)(2)(6)

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WC Docket No. 10-90

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§54.313(a)(2) Outage reporting

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_____ My company was not required to collect this information in 2011.

My company collected this information pursuant to Oregon Public Utility Commission requirements. A copy of that report is attached.

§54.313 (a)(3) Unfulfilled service requests

_____ My company was not required to collect this information in 2011.

My company collected this information pursuant to Oregon Public Utility Commission requirements. A copy of that report is attached.

§54.314(a)(4) Customer Complaints per 1000 connections

_____ My company was not required to collect this information in 2011.

My company collected this information pursuant to Oregon Public Utility Commission requirements. A copy of that report is attached.

§54.313(a)(5) Service quality standards and consumer protection rules

I certify that the reporting carrier is in compliance with applicable service quality standards and consumer protection rules.

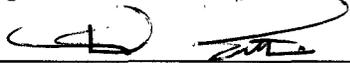
§54.313(a)(6) Ability function in emergency situations

I certify that Eagle Telephone System, Inc.; can function in emergency situations as set forth in 47CFR§54.202(a)(2). Specifically, Eagle Telephone System has sufficient equipment in place to maintain backup power to its system to ensure functionality without an external power source, and is able to re-route traffic around damaged facilities and is similarly equipped to manage any traffic spike that might result from an emergency situation.

I am authorized to make this certification on behalf of the company: Eagle Telephone System, Inc.; and to the best of my knowledge the information reported on this form is accurate.

This certification is for the study area: **532369, Eagle Telephone System, Inc.; Oregon.**

Signed:



6-29-12

Signature of Corporate Officer

Date

President

Title of Corporate Officer

Carrier: Eagle Telephone System, Inc.

Address: P.O. Box 178 – Richland, OR 97870

Phone: (541) 893-6111

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Report #5 – Outage Report – All ETCs

Choose **either A. or B.** below, as applicable:

A. Carrier was required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2011. No additional submission is required for recertification purposes.

B. Carrier was *not* required to report service outages (as defined in Oregon PUC Rules at Sections 860-034-0390(9) for small telecom utilities, 860-023-0055(9) for large telecom utilities, and 860-032-0012(9) for competitive telecom providers) to the Oregon PUC during year 2011. Select #1 (wireline carriers) or #2 (wireless carriers) below.

1. The number of service outages, as defined in Oregon PUC rules, that occurred during calendar year 2011 was 0.

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

2. The number of service outages, as defined in FCC rules at 47 CFR Section 54.209(a)(2), that occurred during calendar year 2011 was _____. (Note: Section 54.209(a)(2) became Section 54.313(a)(2) as a result of the FCC's November 2011 USF/ICC Reformation Order, FCC 11-161.)

If the number was greater than zero, attach a report that lists for each such outage the following: the date and time of onset, a brief description of the outage and its resolution, the particular services affected, the geographic areas affected, steps taken to prevent a similar future occurrence, and the number of customers affected.

Report #2 – Unfulfilled Service Requests

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2.1. Unfulfilled Service Requests/Held Orders – All ETCs

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Choose either A. or B. below, as applicable:

- A. ___ Service quality reports for “primary held orders over 30 days” were filed with the Oregon PUC for calendar year 2011. No additional submission is required for recertification purposes.
- B. X Service quality reports for “primary held orders over 30 days” were **not** filed with the Oregon PUC for calendar year 2011. In this case, choose **one** of the following alternatives for reporting:
1. X The number of customer requests for supported services that were not fulfilled during calendar year 2011: 0 .
If greater than zero, include an attachment noting for each such request, the location (address) of the request and a description of attempts to provide service.
 2. ___ The number of “primary held orders over 30 days” (as defined in Section 860-034-0390 of the Oregon Commission rules) for calendar year 2011: .
If greater than zero, include attachment noting for each such held order, the reason the order was held and the original commitment date.

2.2. Service Request Processing - CETCs only

Submit a description of how the carrier ensures that every request for service that cannot be immediately fulfilled is recorded and processed under the 6-step process set forth in 47 CFR Section 54.202(a)(1)(i).

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Report #6 – Trouble Report – All ETCs

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Choose **either** A. **or** B. below, as appropriate:

A. X Trouble reports were filed with the Oregon PUC for calendar year 2011 per Oregon PUC service quality rules. No additional submission is required for recertification purposes.

B. Trouble reports were **not** filed with the Oregon PUC during calendar year 2011. In this case, choose **one** of the following alternatives for reporting:

1. The average monthly number of customer trouble reports received per 100 wireless handsets for supported services during calendar year 2011, for each company switch.

<u>Trouble Type</u>	<u>Switch A (location)</u>	<u>Switch B (location)</u>
No service	_____	_____
Network busy	_____	_____
Interruption of service	<u> X </u>	_____
Poor reception	_____	_____

2. X The average monthly number of customer trouble reports, as defined in Section 860-034-0390 (5) of the Oregon PUC rules, per 100 access lines, received during calendar year 2011: ≤1 per month, per 100 working access lines.